

Public Document Pack



To: Councillor Yuill, Convener; Councillor Hutchison, Vice-Convener; and Councillors Ali, Allard, Bonsell, Brooks, Hazel Cameron, Fairfull, Farquhar, Kusznr, McLellan, van Sweeden and Watson.

Town House,
ABERDEEN, 25 August 2022

STRATEGIC COMMISSIONING COMMITTEE

The Members of the **STRATEGIC COMMISSIONING COMMITTEE** are requested to meet in the **Council Chamber - Town House** on **THURSDAY, 1 SEPTEMBER 2022 at 10.00am**. This is a hybrid meeting and Members may also attend remotely.

The meeting will be webcast and a live stream can be viewed on the Council's website. <https://aberdeen.public-i.tv/core/portal/home>

VIKKI CUTHBERT
INTERIM CHIEF OFFICER - GOVERNANCE

B U S I N E S S

NOTIFICATION OF URGENT BUSINESS

1.1. There are no items at this time

DETERMINATION OF EXEMPT BUSINESS

2.1. Members are requested to determine that any exempt business be considered with the press and public excluded

DECLARATIONS OF INTEREST AND TRANSPARENCY STATEMENTS

3.1. Members are requested to declare any interests

DEPUTATIONS

4.1. There are no deputations at this time

MINUTE OF PREVIOUS MEETING

- 5.1. Minute of Previous Meeting of 23 June 2022 - for approval (Pages 5 - 10)

COMMITTEE PLANNER

- 6.1. Committee Business Planner (Pages 11 - 14)

NOTICES OF MOTION

- 7.1. There are no notices of motion at this time

REFERRALS FROM COUNCIL, COMMITTEES AND SUB COMMITTEES

- 8.1. There are no referrals at this time

PERFORMANCE

- 9.1. Commercial and Procurement Performance Report - CUS/22/174 (Pages 15 - 24)
- 9.2. Council Delivery Plan Annual Review 21-22 - CUS/22/187 (Pages 25 - 86)
- 9.3. LOIP Annual Outcome Improvement Report 2021/22 - CUS/22/082 (Pages 87 - 144)

GENERAL BUSINESS

- 10.1. Climate Weighting in Contracts Update - COM/22/189 (Pages 145 - 154)
- 11.1. Workplans and Business Cases - Revenue - COM/22/188 (Pages 155 - 166)

EXEMPT / CONFIDENTIAL BUSINESS

- 12.1. Workplans and Business Cases - Exempt Appendices (Pages 167 - 196)

IAs related to reports on this agenda can be viewed [here](#)

To access the Service Updates for this Committee please click [here](#)

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STRATEGIC COMMISSIONING COMMITTEE

ABERDEEN, 23 June 2022. Minute of Meeting of the STRATEGIC COMMISSIONING COMMITTEE. Present:- Councillor Yuill, Convener; Councillor Hutchison, Vice-Convener; and Councillors Ali, Allard, Bonsell, Brooks, Copland (as substitute for Councillor Hazel Cameron), Fairfull, Farquhar, Kuszniir, McLellan, van Sweeden and Watson.

The agenda and reports associated with this minute can be found [here](#).

Please note that if any changes are made to this minute at the point of approval, these will be outlined in the subsequent minute and this document will not be retrospectively altered.

DETERMINATION OF EXEMPT BUSINESS

1. The Convener proposed that the Committee consider items 12.1 (Aberdeen Christmas Village – Exempt Appendix) and 12.2 (Workplans and Business Cases – Exempt Appendices) with the press and public excluded.

The Committee resolved:-

in terms of Section 50(A)(4) of the Local Government (Scotland) Act 1973, to exclude the press and public from the meeting during consideration of items 12.1 and 12.2 on the agenda so as to avoid disclosure of exempt information of the class described in paragraph 6 (item 12.1) and 8 (item 12.2) of Schedule 7(A) of the Act.

DECLARATIONS OF INTEREST AND TRANSPARENCY STATEMENTS

2. There were no declarations of interest nor transparency statements made.

MINUTE OF PREVIOUS MEETING OF 25 FEBRUARY 2022 - FOR APPROVAL

3. The Committee had before it the minute of its previous meeting of 25 February 2022 for approval.

The Committee resolved:-

to approve the minute as a correct record.

COMMITTEE BUSINESS PLANNER

4. The Committee had before it the committee business planner as prepared by the Chief Officer – Governance.

STRATEGIC COMMISSIONING COMMITTEE

23 June 2022

The Committee resolved:-

to note the planner.

COMMERCIAL AND PROCUREMENT SERVICES PERFORMANCE - CUS/22/112

5. The Committee had before it a report by the Director of Customer Services which presented the status of key performance measures relating to the Commercial and Procurement cluster.

The report recommended:-

that Committee note the report and provide comments and observations on the performance information contained in the report appendix.

The Committee resolved:-

to note the report.

ANNUAL PROCUREMENT PERFORMANCE REPORT - COM/22/104

6. The Committee had before it a report by the Head of Commercial and Procurement which set out the Annual Procurement Report on the Council's procurement activity, a report required of every Scottish Local Authority. The report advised that the supporting appendix followed the format as issued by the Scottish Government for this purpose.

The report recommended:-

that the Committee approve the content and publication of the Annual Procurement Report 2021-2022 (Appendix A).

The Committee resolved:-

- (i) to request that officers remove acronyms from future reports;
- (ii) in relation to page 45 of the report and the update on market engagement activity to assist in the development of a Position Statement for Mental Health and Learning Disabilities Accommodation in Aberdeen City, to note that the Head of Commercial and Procurement Services would ask the Social Care team for some further detail on this and would circulate the information to all Members outwith the Committee;
- (iii) to request that the Head of Commercial and Procurement Services ascertain whether it was possible to amend the 'We are a living wage employer' logo to reflect the real living wage for future reports; and
- (iv) to approve the content and publication of the Annual Procurement Report 2021-2022.

STRATEGIC COMMISSIONING COMMITTEE

23 June 2022

COMMERCIAL & PROCUREMENT CLUSTER RISK REGISTER AND ASSURANCE MAP - COM/22/103

7. The Committee had before it a report by the Director of Commissioning which presented the Cluster Risk Register and Assurance Map in accordance with the Strategic Commissioning Committee Terms of Reference to provide assurance that risks were being managed effectively within each Cluster.

The report recommended:-

that the Committee note the Cluster Risk Registers and Assurance Maps set out Appendices A and B.

The Committee resolved:-

to note the report.

ABERDEEN CHRISTMAS VILLAGE FEEDBACK REPORT - COM/22/128

8. The Committee had before it a report by the Director of Commissioning which presented the evaluation of the 2021 Christmas Village, as required by the Council's contract with John Codona's Pleasure Fairs Ltd., to enable the Committee to monitor the service delivery.

The report recommended:-

that the Committee instruct the Chief Officer – City Growth to report back to the Strategic Commissioning Committee in 2023 with John Codona's, Pleasure Fairs Ltd.'s annual feedback report, as per their contract obligations.

The Committee resolved:-

to approve the recommendation.

WORKPLANS AND BUSINESS CASES - REVENUE - COM/22/105

9. The Committee had before it a report by the Director of Commissioning which presented procurement workplans where expenditure was included for the Commissioning, Customer, Operations and Resources Functions and sought approval of the total estimated expenditure for the proposed contracts as contained in the Procurement Business Cases appended to the report, as contained at item 12.2 of the agenda.

The list of procurement business cases was as follows:-

STRATEGIC COMMISSIONING COMMITTEE

23 June 2022

Business Case	Cluster
Electoral Services Framework	Governance
ABZWorks Employability Pipeline	City Growth
Corporate Booking System	Digital & Technology
Interpretation and Translation Services	Customer Service
Support Services in Accommodation Based Setting	Early Intervention and Community Empowerment
Playscheme Services	Integrated Children's and Family Services
Tree Works	Operations and Protective Services
Horticultural Supplies	Operations and Protective Services
Play Area Refurbishment	Operations and Protective Services
Waste Management Services Contract Extension	Operations and Protective Services
Council Banking Contract	Finance

The report recommended:-

that the Committee –

- (a) review the workplans as detailed in the Appendices for the Commissioning, Customer, Operations and Resources Functions;
- (b) approve the estimated annual expenditure for framework agreements within financial year 20-21 as detailed within the appendices;
- (c) approve the procurement business cases, including the total estimated expenditure for the proposed contracts;
- (d) approve the direct awards of contract where there are special circumstances outlined in the respective procurement business cases which justify not issuing a tender or calling off from a framework agreement;
- (e) delegate authority to the Chief Officer – Digital & Technology, following consultation with the Head of Commercial and Procurement, to procure the necessary digital and technology contract as listed within the Customer Work Plan as shown in Appendix 1 & 2 subject to approval of a Procurement Business Case by the Demand Management Control Board; and
- (f) note the content of Appendix 3 – Summary of 3.10 Memo's (Suspension of Procurement Regulations due to Urgency) and Appendix 4 Summary of 4.1.3 Forms (Technical Exemption).

The Committee resolved:-

- (i) to request that future reports include an explanation of reasons for any delay in contract end/start dates; and
- (ii) to approve the recommendations.

STRATEGIC COMMISSIONING COMMITTEE

23 June 2022

In accordance with the decision taken under article 1 above, the following item was considered with the press and public excluded.

ABERDEEN CHRISTMAS VILLAGE - EXEMPT APPENDIX

10. The Committee had before it an exempt appendix in relation to item 10.1 - Aberdeen Christmas Village Feedback report (article 8 refers).

The Committee resolved:-

to note the exempt appendix.

WORKPLAN AND BUSINESS CASES - REVENUE - COM/22/105 - EXEMPT APPENDICES

11. The Committee had before it exempt appendices relating to the Workplans and Business Cases Revenue report on the agenda (article 9 of this minute refers).

The Committee resolved:-

to note the exempt appendices.

- **COUNCILLOR IAN YUILL, Convener**

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	A	B	C	D	E	F	G	H	I
1	STRATEGIC COMMISSIONING BUSINESS PLANNER								
	The Business Planner details the reports which have been instructed by the Committee as well as reports which the Functions expect to be submitting for the calendar year.								
2	Report Title	Minute Reference/Committee Decision or Purpose of Report	Update	Report Author	Chief Officer	Directorate	Terms of Reference	Delayed or Recommended for removal or transfer, enter either D, R, or T	Explanation if delayed, removed or transferred
3	1 September 2022								
4	Performance Report - Commercial and Procurement	To present the performance report for the Commercial and Procurement cluster		Louise Fox	Data and Insights	Customer	5.1.3		
5	Climate Friendly Weighting for Contracts	Council Budget 03/03/20 - to instruct the Head of Commercial and Procurement to introduce a climate friendly weighting for contracts the Council procures and report back to the Strategic Commissioning Committee on the outcomes achieved annually		Craig Innes	Commercial and Procurement	Commissioning	3.1		
6	Performance Management Framework	To present a revised Performance Management Framework reflecting the LOIP and the Council's commissioning outcomes and intentions as set out within the Council Delivery Plan		Martin Murchie	Data and Insights	Customer	4.1	D	This report has been delayed to allow for account to be taken of anticipated changes to the Council's Committee Structure
7	Procurement Workplans and Business Cases	To seek approval of the estimated expenditure on the procurement business cases.		Craig Innes	Commercial and Procurement	Commissioning	3.1.1		
8	Council Delivery Plan Annual Report	To present the annual report 2020/21 in respect of progress against the Council Delivery Plan		Alex Paterson	Data and Insights	Customer	4.3		
9	Locality Plans Annual Reports	To present the annual reports		Michelle Crombie	Data and Insights	Customer	4.2	D	The annual reports are still to be considered by the Community Planning Board on 14 September and will be presented to committee thereafter
10	CPA Annual Outcome Improvement Report 2021/22	To present the annual report for the Local Outcome Improvement Plan		Michelle Crombie	Data and Insights	Customer	4.2		

	A	B	C	D	E	F	G	H	I
	Report Title	Minute Reference/Committee Decision or Purpose of Report	Update	Report Author	Chief Officer	Directorate	Terms of Reference	Delayed or Recommended for removal or transfer, enter either D, R, or T	Explanation if delayed, removed or transferred
2									
11	Aberdeen Performing Arts Annual Report	To present the Aberdeen Performing Arts Annual Report for review.		Craig Innes	Commercial and Procurement	Commissioning	4.4	D	While the 2021 reports were presented to the equivalent meeting of SCC last year, this year's meeting falls much earlier in the calendar and therefore to ensure a full year of data is available, officers recommend that this is instead reported to the November meeting. This will also bring the reporting of all four ALEOs in line with each other, as at present, Aberdeen Sports Village is reported a cycle later than the others
12	Bon Accord Care Annual Report	To present the Bon Accord Care Annual Report for review.		Craig Innes	Commercial and Procurement	Commissioning	4.4	D	As above
13	Sport Aberdeen Annual Report	To present the Sport Aberdeen Annual Report for review.		Craig Innes	Commercial and Procurement	Commissioning	4.4	D	As above
14	17 November 2022								
15	Performance Report - Commercial and Procurement	To present the performance report for the Commercial and Procurement cluster		Louise Fox	Data and Insights	Customer	5.1.3		
16	Aberdeen Sports Village Annual Report	To present the Aberdeen Sports Village Annual Report for review.		Craig Innes	Commercial and Procurement	Commissioning	4.4		
17	Commissioning Risk Register	To present the risk register.		Craig Innes	Commercial and Procurement	Commissioning	5.1.4		
18	Procurement Workplans and Business Cases	To seek approval of the estimated expenditure on the procurement business cases.		Craig Innes	Commercial and Procurement	Commissioning	3.1.1		
19	2023								
20	Population Needs Assessment	To present the Population Needs Assessment every two years to understand the needs which public bodies must address.		Martin Murchie	Data and Insights	Customer	1.1		
21	Scotland Excel Annual Report	To consider the annual Scotland Excel report	February 2023	Melanie Mackenzie	Commercial and Procurement	Commissioning	1.3		
22	Aberdeen Sports Village Annual Report	To present the Aberdeen Sports Village Annual Report for review.	February 2023	Craig Innes	Commercial and Procurement	Commissioning	4.4		
23	Annual Procurement Performance Report	To present the annual procurement performance report	June 2023	Craig Innes	Commercial and Procurement	Commissioning	4.5		

	A	B	C	D	E	F	G	H	I
	Report Title	Minute Reference/Committee Decision or Purpose of Report	Update	Report Author	Chief Officer	Directorate	Terms of Reference	Delayed or Recommended for removal or transfer, enter either D, R, or T	Explanation if delayed, removed or transferred
2									
24	Aberdeen Christmas Village	SCC 23/06/22 - to instruct the Chief Officer – City Growth to report back to the Strategic Commissioning Committee in 2023 with John Codona's, Pleasure Fairs Ltd.'s annual feedback report, as per their contract obligations	June 2023	Stephen O'Neill	City Growth	Commissioning	4.3		
25	Commissioning Risk Register	To present the risk register.	June 2023	Craig Innes	Commercial and Procurement	Commissioning	GD 8.4		
26	REPORTING DATE TO BE CONFIRMED								
27	Annual Committee Effectiveness Report	To present the annual effectiveness report for the Committee.		Gale Beattie	Commissioning	Commissioning	GD 8.5		

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ABERDEEN CITY COUNCIL

COMMITTEE	Strategic Commissioning Committee
DATE	1 September 2022
EXEMPT	No
CONFIDENTIAL	No
REPORT TITLE	Commercial and Procurement Performance Report
REPORT NUMBER	CUS/22/174
DIRECTOR	Andy MacDonald
CHIEF OFFICER	Martin Murchie
REPORT AUTHOR	Louise Fox
TERMS OF REFERENCE	5.1.3

1. PURPOSE OF REPORT

- 1.1 To present Committee with the status of key performance measures relating to the Commercial and Procurement cluster.

2. RECOMMENDATION

- 2.1 That the Committee note the report and provide comments and observations on the performance information contained in the report Appendix.

3. CURRENT SITUATION

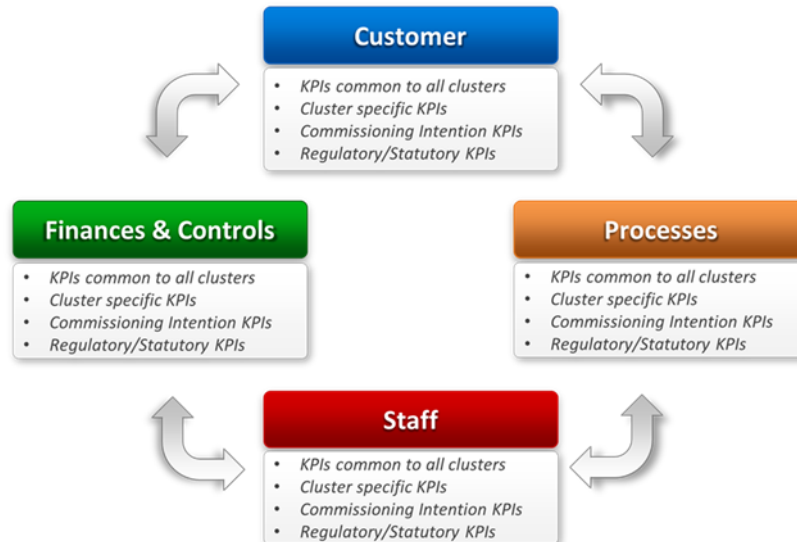
Report Purpose

- 3.1 This report is to provide members with key performance measures in relation to the Commercial and Procurement cluster as expressed within the 2022/23 Council Delivery Plan.

Report Structure and Content

- 3.2 Performance Management Framework reporting against in-house delivery directly contributing to, or enabling delivery against, the city's Local Outcome Improvement Plan, (LOIP) has informed development of successive Council Delivery Plans, including the 2022/23 Council Delivery Plan that was agreed by Council on the 7th March 2022.
- 3.3 The Council's Performance Management Framework, supporting and enabling scrutiny against progress of the Council Delivery Plan and its key measures, establishes a robust performance management and reporting system which encompasses single and multi-service inputs, outputs and outcomes.
- 3.4 Service standards against each function/cluster, associated with Council delivery planning, offer continuous insight into the effectiveness, and accessibility of core service provision to the Council's stakeholders and city communities.

- 3.5 Where appropriate, data capture against these standards is now directly incorporated within the suite of metrics contained within Appendix A and will be reported against on either a monthly, quarterly or annual basis. These will be updated for future cycles to include any new or amended standards for 2022/23.
- 3.6 The Performance Management Framework provides for a consistent approach within which performance will be reported to Committees. This presents performance data and analysis within four core perspectives, as shown below, which provides for uniformity of performance reporting across Committees.



- 3.7 This report, as far as possible, reports performance up to the end of June 2022 or Quarter 1 2022/23, as appropriate.
- 3.8 Appendix A provides an overview of current performance across the Commercial and Procurement cluster, with reference to recent trends and performance against target. There is also, at appropriate points in the Appendix, narrative analysis of progress against service standards with a RAG status, allocated by Officers of the Commercial and Procurement cluster. These are defined as follows:

RAG Status

- **GREEN** – Actions are on track with no delays/issues emerging
- **AMBER** – Actions are experiencing small delays/issues emerging and are being closely monitored
- **RED** – Actions are experiencing significant delays/issues with improvement measures being put in place

- 3.9 Within the summary dashboard the following symbols are also used:

Performance Measures

Traffic Light Icon

- 🟢 On target or within 5% of target
- 🟡 Within 5% and 20% of target and being monitored



Below 20% of target and being actively pursued



Data only – target not appropriate

Children’s Rights

3.10 This report contains no recommendations or content that require for the direct accounting of impact on children’s rights.

4. FINANCIAL IMPLICATIONS

There are no direct financial implications arising out of this report.

5. LEGAL IMPLICATIONS

There are no direct legal implications arising out of this report.

6. ENVIRONMENTAL IMPLICATIONS

There are no direct environmental implications arising out of this report

7. RISK

The assessment of risk contained within the table below is considered to be consistent with the Council’s Risk Appetite Statement.

Category	Risks	Primary Controls/Control Actions to achieve Target Risk Level	*Target Risk Level (L, M or H) <small>*taking into account controls/control actions</small>	*Does Target Risk Level Match Appetite Set?
Strategic	None	NA	NA	NA
Compliance	No significant legal risks.	Publication of service performance information in the public domain ensures that the Council is meeting its legal obligations in the context of Best Value reporting.	L	Yes
Operational	No significant operational risks.	Oversight by Elected Members of core employee health and safety/attendance data supports the Council’s obligations as an employer	L	Yes

Financial	No significant financial risks.	Overview data on specific limited aspects of the cluster's financial performance is provided within this report	L	Yes
Reputational	No significant reputational risks.	Reporting of service performance to Members and in the public domain serves to enhance the Council's reputation for transparency and accountability.	L	Yes
Environment / Climate	None	NA	NA	NA

8. OUTCOMES

<u>COUNCIL DELIVERY PLAN</u>	
Impact of Report	
Aberdeen City Council Policy Statement	<u>None</u>
Aberdeen City Local Outcome Improvement Plan	
Prosperous Economy Stretch Outcomes	The Council aims to support improvement in the local economy to ensure a high quality of life for all people in Aberdeen. This report monitors indicators which reflect current economic activity within the City and actions taken by the Council to support such activity.
Prosperous People Stretch Outcomes	The Council is committed to improving the key life outcomes of all people in Aberdeen. This report monitors key indicators impacting on the lives of all citizens of Aberdeen. Thus, Committee will be enabled to assess the effectiveness of measures already implemented, as well as allowing an evaluation of future actions which may be required to ensure an improvement in such outcomes.
Prosperous Place Stretch Outcomes	The Council is committed to ensuring that Aberdeen is a welcoming place to invest, live and visit, operating to the highest environmental standards. This report provides essential information in relation to environmental issues allowing the Committee to measure the impact of any current action.
Regional and City Strategies	None

9. IMPACT ASSESSMENTS

Assessment	Outcome
Impact Assessment	The recommendation arising from this report does not require that a full Assessment is completed.
Data Protection Impact Assessment	Not required

10. BACKGROUND PAPERS

Council Delivery Plan 21/22 – COM/21/054

Council Delivery Plan 2022/23 – CUS/22/059

[Local Outcome Improvement Plan 2016-2026](#) (July 2021 Refresh)

11. APPENDICES

Appendix A – Performance Summary Dashboard

12. REPORT AUTHOR CONTACT DETAILS

Louise Fox

Strategic Performance and Improvement Officer




lfox@aberdeencity.gov.uk

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Commercial and Procurement Performance Report Appendix A



Commercial and Procurement

1. Customer – Commercial and Procurement

Performance Indicator	Q3 2021/22		Q4 2021/22		Q1 2022/23		2022/23 Target
	Value	Status	Value	Status	Value	Status	
Total No. complaints received (stage 1 and 2) – Procurement and Commercial	0		0		0		
% of complaints resolved within timescale stage 1 and 2) – Procurement and Commercial	No complaints in period						75%
% of complaints with at least one point upheld (stage 1 and 2) – Procurement and Commercial							
*Total No. of lessons learnt identified (stage 1 and 2) – Procurement and Commercial							







*Lessons learnt referred to in this Appendix are lasting actions taken/changes made to resolve an issue and to prevent future re-occurrence for example amending an existing procedure or revising training processes. When a complaint has been upheld, action would be taken in the form of an apology or staff discussion/advice, but these actions are not classified as lessons learnt.

2. Processes – Commercial and Procurement







Performance Indicator	Current Status	2022/23 Target
We will enable access to all internal procedural procurement information online.		100%
All procurement guidance/template documents are available via the Intranet.		
We will publish annual contract pipelines for each financial year online after the Council Budget is set.		100%
Annual procurement report published on Aberdeen City Council External Website, which includes a 24-month view of future procurement.		

Performance Indicator	Current Status	2022/23 Target
We will ensure that all contracts above £50K have standard clauses to require providers to demonstrate commitments towards carbon reduction and efficiency.		100%
Specific evaluation criteria have been built into procurement templates for use by all procurers and would be used to evaluate commitment and proposed outcomes for Carbon Reduction and Efficiency, which would then be incorporated into contracts. Work is underway to develop a system for gathering data and reporting quarterly.		




3. Staff – Commercial and Procurement




Performance Indicator	Apr 2022		May 2022		Jun 2022		2022/23 Target
	Value	Status	Value	Status	Value	Status	
*Sickness Absence - Average Number of Days Lost – Commercial and Procurement	0.4		0.4		0.4		5
Establishment actual FTE	42.64		42.66		43.47		

*Sickness absence data contained in this Appendix reflects the 12-month rolling average of days lost per FTE

Performance Indicator	Q3 2021/22		Q4 2021/22		Q1 2022/23		2022/23 Target
	Value	Status	Value	Status	Value	Status	
Accidents - Reportable - Employees (No in Month – Commercial and Procurement)	0		0		0		
Accidents - Non-Reportable - Employees (No in Month – Commercial and Procurement)	0		0		0		

4. Finance & Controls – Commercial and Procurement

Performance Indicator	Apr 2022		May 2022		Jun 2022		2022/23 Target
	Value	Status	Value	Status	Value	Status	
Staff Costs - % Spend to Date (FYB)	9.4%		17.3%		25.1%		100%

Performance Indicator	Current Status	2022/23 Target
The annual Audits on internal control systems for procurement processes and systems, including delegated procurement and financial authority do not identify major rated issues.		100%
There are no outstanding audit recommendations relating to procurement.		
Demand management is embedded for all contracts above £50K contracts at strategy stage and throughout life of contract to ensure that the quantity and specification of goods and services match, but do not exceed, the actual needs of the Council.		100%
Demand Management Control Board reviews strategy documents pre-procurement at strategy stage. Review of contract management guidance and templates underway to ensure Demand Management is embedded across the life of all contracts.		
We will ensure that all contracts above £50K in value can be tracked to show community, local economic and environmental benefits.		100%
Data on outcomes from procurement activity (Community Benefits, Local Economic and Environmental Benefits) is gathered and reported on quarterly.		

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ABERDEEN CITY COUNCIL

COMMITTEE	Strategic Commissioning Committee
DATE	1 September 2022
EXEMPT	No
CONFIDENTIAL	No
REPORT TITLE	Council Delivery Plan, Annual Report 2021-22
REPORT NUMBER	CUS/22/187
DIRECTOR	Andy MacDonald
CHIEF OFFICER	Martin Murchie
REPORT AUTHOR	Charlene Flynn
TERMS OF REFERENCE	4.3

1. PURPOSE OF REPORT

- 1.1 To present Committee with an Annual Report which highlights progress with respect to the Council Delivery Plan for the year 2021/22, approved by the Council on 10th March 2021.

2. RECOMMENDATION

- 2.1 That the Committee note the report and provide comments and observations on the information contained in the Report (Appendices A and B).

3. CURRENT SITUATION

- 3.1 It is important to note that the detail and outcomes captured in this report reflect the policies and actions aligned with the [2021-22 Council Delivery Plan](#), agreed on the 10th March 2021, which was current throughout the 2021/22 fiscal period.
- 3.2 As such, it offers a retrospective overview of the work of the Council and links with those delivery priorities and objectives set out within both the Council Delivery Plan and [Administration Policy Statement 2017-22](#) at that point in time.
- 3.3 Council Delivery Plan development is part of a strategic planning thread that flows from, and brings together:
- Aberdeen City's Local Outcome Improvement Plan
 - The Council's current Policy Statement
 - National, Regional and City Strategies
 - Legislative and statutory delivery duties
- 3.4 Each of these strands establishes a range of commitments and requirements placed on the Authority, and the Council Delivery Plan 2021/22 identified how the Council would meet these in the forthcoming twelve months.
- 3.5 The Report summarises a snapshot of the deliverables for 2021-22 under these headings, along with outlining outcomes derived from the Council's Commissioning Intentions, against which the Plan was a key element, and

represents a statement on how the Council had delivered on its contribution to each.

3.6 The Report also contains reflection on processes.

- 'How we have done business' in the past twelve-month period incorporating: the Council's transformation portfolio, improvement methodologies, and resource application.
- 'How we have behaved as an organisation, supporting, and interacting respectfully with employees and understanding community needs and demands, introducing action on equality and climate change and:
- 'How we scrutinise and report performance' as defined by the Plan's performance management framework

3.7 The COVID-19 pandemic continued to have varying impacts across the 2021/22 Plan year that required maturing and on-going responsive testing of the agile Council approach adopted throughout 2020/21. In terms of service delivery. This ensured that interventions, designed to meet existing, and changing, support needs within the community, were both appropriate and effective.

3.8 This included continuation of the changes to delivery models implemented during 2020/21 and some re-distribution of resources applied in response to the pandemic, although this was flexible enough to enable reversion to previous service provision levels as and when legislation, and the course of the pandemic enabled this.

3.9 Whilst minimising any detriment in service quality through this approach, it is inevitable that some impact is reflected in the extent to which Commissioning Intentions and Service Standards, supporting the Council Delivery Plan expectations, were met in full.

3.10 At the same time, it is clear from the Report that these impacts had, through management adaptation, been mitigated further in comparison with the first year of COVID-19, with an increasing number of services being enabled to deliver a widened scope of activity.

Children's Rights

3.11 This report contains no recommendations or content that require for the direct accounting of impacts on children's rights.

4. FINANCIAL IMPLICATIONS

There are no direct financial implications arising out of this report.

5. LEGAL IMPLICATIONS

There are no direct legal implications arising out of this report.

6. ENVIRONMENTAL IMPLICATIONS

There are no direct environmental implications arising out of this report

7. RISK

The assessment of risk contained within the table below is considered to be consistent with the Council's Risk Appetite Statement"

Category	Risks	Primary Controls/Control Actions to achieve Target Risk Level	*Target Risk Level (L, M or H) *taking into account controls/control actions	*Does Target Risk Level Match Appetite Set?
Strategic	No significant strategic risks	Annual reporting against the Council Delivery Plan serves to mitigate against Strategic Risk through enhanced scrutiny and accountability for outcomes	L	Yes
Compliance	No significant legal risks.	Publication of Council delivery performance information in the public domain ensures that the Council is meeting its legal obligations in the context of Best value reporting.	L	Yes
Operational	None	N/A	N/A	NA
Financial	None	N/A	N/A	N/A
Reputational	No significant reputational risks.	Reporting of Council delivery to Members, and into the public domain serves to enhance the Council's reputation for transparency and accountability.	L	Yes
Environment / Climate	None	NA	NA	NA

8. OUTCOMES

<u>2022-23 Council Delivery Plan</u>	
Impact of Report	
Aberdeen City Council Partnership Agreement	The detail reflected within this report has no direct impact on the current Council Delivery Plan, although the content of each Council Delivery Plan iteration reflects on the outcomes from the previous year.
<u>Aberdeen City Local Outcome Improvement Plan</u>	
Prosperous Economy Stretch Outcomes	The detail reflected within this report supports scrutiny of Council delivery against each of the Prosperous Economy Stretch Outcomes
Prosperous People Stretch Outcomes	The detail reflected within this report supports scrutiny of Council delivery against each of the Prosperous People Stretch Outcomes
Prosperous Place Stretch Outcomes	The detail reflected within this report supports scrutiny of Council delivery against each of the Prosperous People Stretch Outcomes
Regional and City Strategies	The report reflects outcomes closely aligned each of the regional and City strategies including: National Improvement Framework for Education Regional Economic Strategy, Local and Regional Transport Strategies and the Regional Skills Strategy, along with Local and Strategic Development Plans.

9. IMPACT ASSESSMENTS

Assessment	Outcome
Integrated Impact Assessment	A full impact assessment is not required for this report
Data Protection Impact Assessment	A Data Protection Impact Assessment is not required for this report.
Other	No additional impact assessments have been completed for this report.

10. BACKGROUND PAPERS

Council Delivery Plan 2021/2022 - COM/21/054
 Local Outcome Improvement Plan 2016-2026 (July 2021 Refresh)

11. APPENDICES

Appendix A – Council Delivery Plan, Annual Report 2021/22
 Appendix B – Council Delivery Plan, Annual Report 2021/22 Scorecard

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Council Delivery Plan

ANNUAL REVIEW 2021/22



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FOREWORD

This Annual Report provides an overview of progress made in implementing the Council Delivery Plan 2021/22. The COVID-19 pandemic continued to have a significant impact on the City and the Council’s services and workforce during 2021/22. The achievements highlighted in this report stand as a testament to the resilience and dedication of the staff of both the Council and our partner organisations, as well as to the people of Aberdeen themselves.

The Council Delivery Plan is a key element of our commissioning approach and brings together, at the beginning of each financial year:

- Details of the Council’s strategy framework
- Relevant new statutory duties being placed on the Council;
- Outstanding commitments arising from the Council’s approved Policy Statement
- Council commissioning intentions, through which we express the services we will provide; and
- a summary of “How we do our business”.

Importantly, each of these elements of our Council Delivery Plan are aligned to the Local Outcome Improvement Plan (LOIP) and represent a statement of how the Council will deliver on its contribution to the implementation of the LOIP.

As this report shows, we have made significant progress in many key areas during 2021/22. Not least of these has been the ability of our staff to continue to deliver essential services and care to the people of Aberdeen as the impact of the pandemic continued to be felt, both operationally and through health, social and economic challenges experienced across the city. Specific highlights from 2021/22 include:

- our schools adapting to deliver learning and care during the pandemic, including supporting our senior pupils return to exams and increasing the percentage of pupils leaving school for a “positive destination”
- the completion of expanded early learning and childcare with all families eligible for 1,140 hours
- the opening of Milltimber School
- the range of support provided to families by removing costs from the school day; through successful “Summer” and “Easter” in the City programmes; and by delivering more than 11,000 COVID hardship grants
- delivering improvements to the City and planning further improvements, including the re-opening of Provost Skene’s House and progressing the City Centre Master Plan
- actions taken to both protect the environment and support economic growth including establishing a joint venture to develop commercial production of hydrogen, the agreement of a Net Zero Aberdeen Routemap, and the introduction of a Low Emission Zone.



POLICY STATEMENT UPDATES

The table below gives an update on progress with those elements of the Council's approved Policy Statement which were included within the 2020/21 Plan (others having been delivered in previous years). Many of these commitments have been delivered in collaboration with local and national partners.

ECONOMY

Policy Statement Commitments	Update
<p>1. Assess the digital needs of the region, working with our partners to ensure the city has the required infrastructure</p>	<p>This work has been taken forward through the £27m Aberdeen City Region Deal investment in Digital.</p> <ul style="list-style-type: none"> • The City Network was the first project to be initiated, now complete it has transformed Aberdeen into a Gigabit City. The project saw a public sector investment of £2m and a private sector investment of £59m. Approximately 75% of homes in the city have been passed to date (this equates to 79,000 ready for service homes in the City Fibre network) with further roll out by City Fibre continuing into 2023. The benefits to residents also extend to more internet provider choices and market competition, which helps drive down costs. • The Full Fibre Project has one additional connection to Countesswells school to make before completion. Construction is underway for the school and Project close is therefore in summer 2023 once this final connection is made. This project has provided significant community benefits to date. (5 apprenticeships on the project as well as 5 structured work placements, further community outreach activities including five facilitated professional courses for the programme team to upskill the workforce, and 100 hours of staff time working with community organisations). • Aberdeen City Council already operates a duct network (containing fibre optic cables) in the city, and this will be expanded to cover key economic areas. Initially this duct network will be used by the Council, followed by engagement with commercial organisations to encourage them to utilise the expanded network to enhance their fibre offering in Aberdeen City, consequently stimulating the market. Phase 1 will be completed by September 2022. The remaining Phase 2 works on the bridge is still to be undertaken with a completion date of early October. This is due to the works on King George V bridge, as the Queen Elizabeth Bridge is the diversion route. Phase 3 has been approved and design work is underway with construction due to start later in the year. • A digital infrastructure gap analysis has been undertaken which develops a business case for continued investment and intervention, more specifically, it looked at the following aspects; <ul style="list-style-type: none"> - Assessment of commercial infrastructure installed and planned in priority areas; - Review of the public sector infrastructure and requirements; - Assessment of implications for future Aberdeen City Region Deal programmes to address gaps in the market as well as implications for funding and procurement approach. <p>The full business case will go to the City Region Deal Joint Committee for approval in September 2022.</p>

<p>2. Continue the TECA development, including anaerobic digestion</p>	<ul style="list-style-type: none"> • The P+J Live arena is fully operational and working on securing future programme of events. • Both hotels are open and trading and looking to re-establish trade following COVID-19 shutdowns albeit both sites are reliant on the success of the venue. • Vacant sites are being marketed albeit market conditions are poor.
<p>3. Increase city centre footfall through delivery of the City Centre Masterplan, including the redesigned Union Terrace Gardens, Provost Skene House and Queen Street development</p>	<ul style="list-style-type: none"> • Provost Skene House opened in Autumn 2021. • Delivered 2021/22 events programme and maintained opening of Art Gallery, despite COVID-19 restrictions. • Significant works progressed on Union Terrace Gardens. The redevelopment of Union Terrace Gardens is expected to be complete in Autumn 2022 • Streetscape - visioning exercises completed for key public realm and streetscape improvements as part of the City Centre Masterplan, with business cases now under development. • Queens Street – development work is ongoing including discussions with stakeholders across the delivery of the wider development. • Marketing process commenced for Aberdeen Market. • Development partner/operator to be appointed for Aberdeen Market. • Hosting of Grand Depart of Tour of Britain and delivery of 365 events programme.
<p>4. Support the Aberdeen Harbour expansion and work collaboratively to maximise tourism opportunities, including attracting high value cruises and energy transition activity in offshore renewables</p>	<ul style="list-style-type: none"> • Work has continued on development of a Freeport bid to maximise commercial and economic opportunities from the expansion of the harbour. The submission of a Freeport bid is subject to the port operator’s decision to proceed. • Final completion of Phase 1 of Aberdeen Harbour South Expansion is on target for October 2022, though phased opening has commenced, with the first vessel entering the new harbour on the 3rd of July 2022. Full opening is due to be complete by summer 2023. • The Council is working with Visit Aberdeenshire and Visit Scotland on city centre products for cruise visitors.
<p>5. Review Council industrial estate to ensure it supports the Regional Economic Strategy</p>	<ul style="list-style-type: none"> • Discussions continue over land requirements for the Energy Transition Zone, Hydrogen Hub and Harbour expansion. In March the council established a joint venture with BP to develop commercial production of H2 in Aberdeen. • A review of the Council investment portfolio is planned in late 2022. • A number of new leisure and office tenancies have been secured with Marischal Square and the Council’s wider estate has supported Shell’s relocation to the city centre. This has significantly reduced the level of vacant Grade A office space in the city centre.
<p>6. Continue to deliver Aberdeen 365 an annual calendar of headline and feature events</p>	<ul style="list-style-type: none"> • The 2021 event programme was curtailed by the COVID-19 pandemic, however, a number of successful events were delivered including Nuart, the Tour of Britain, Zandra Rhodes – “50 years of Fabulous”, Spectra, the Christmas Village and a range of other events.
<p>7. Continue to maximise community benefit from major developments</p>	<ul style="list-style-type: none"> • Contractors continued to deliver on a wide range of community benefits across the city. Work will continue to implement the policy and look to maximise benefits from all developments throughout 2022/23.

<p>8. Campaign for the reform of local government finance, including business rates and the replacement of Council Tax</p>	<ul style="list-style-type: none"> • Officers continue to work with colleagues on development of a Transient Tourism Levy and also COSLA work on local powers and levers to support economic growth.
<p>9. Open negotiations to secure funding for a second Aberdeen City Region Deal</p>	<ul style="list-style-type: none"> • Work commenced on the Regional Economic Strategy following the announcement of Scottish Government National Strategy for Economic Transformation. Preparation on investment and pipe-line projects to align with future funding. • Preparations are in hand to respond to further announcements on a National Strategy for Economic Transformation, Just Transition, Levelling Up and Shared Prosperity Funding seeking to prioritise and align regional priorities for investment.
<p>10. Use business loans Scotland to help lift the finance barrier for small and medium enterprises</p>	<ul style="list-style-type: none"> • The Council has been engaged in the disbursement of £76M in grants to local businesses from funding allocated to support businesses affected by measures to control the spread of COVID-19. • The Business Gateway service continued to promote Business Loans Scotland. • Council managed £14.3M North East Economic Recovery Skills Fund, with delivery of activities undertaken by the council and a range of partners • Disbursement of grants will continue, as required, throughout 2022/23.
<p>11. Work with both governments in order to unleash the non-oil and gas economic potential of the city</p>	<ul style="list-style-type: none"> • We continue to work with both governments and their agencies to attract new investment to the city region through Scottish Development International and the Department for International Trade.
<p>12. Support the delivery of the three innovation hubs as part of the Aberdeen City Region Deal</p>	<ul style="list-style-type: none"> • Construction on the BioHub started at the Foresterhill Campus. • A design and build contract commenced for the SeedPod project. The SeedPod project will see a centre of excellence and double the value of the sector with this new industry development hub. • The Net Zero Technology had visible presence at COP26 and work continued to support the solutions centre. • The new Subsea Centre is due to open in 2022 to drive transformation to a sustainable marine-based economy.

PEOPLE

Policy Statement Commitments	Update
1. Completion of school estate review (P1) and development of estate strategy for next 5-10 years (P2)	<ul style="list-style-type: none"> The Corporate Landlord set out a proposed approach for school estate in light of changes in demand at the Education Operational Delivery Committee in June 2022. A fuller set of proposals will be submitted to Committee in September 2022.
2. Development of four new primary schools - Tillydrone, Torry, Milltimber and Countesswells	<ul style="list-style-type: none"> Milltimber welcomed pupils for the first time in May 2022. The programme for the completion of the new school at Tillydrone is currently under review pending committee decisions to be taken in Autumn 2022. The new schools at Torry and Countesswells are progressing well on site and are expected to be complete at various stages in 2023. The new schools will provide a range of internal and external inspirational and flexible spaces that will support and adapt to current and future curriculum delivery requirements.
3. UNICEF Child Friendly accreditation	<ul style="list-style-type: none"> Following approval by Community Planning Aberdeen, UNICEF has formally approved the partnership multi-agency log frame which sets the direction of travel over the coming years. This acceptance also sees Community Planning partners move from the 'discovery' into the 'delivery' phase of the programme. Children's rights are now considered as part of the ACC Committee reporting process through the Integrated Impact Assessment to ensure appropriate consideration of children's rights as part of the decision making of Council Committees. Further details of the work undertaken by the Council to uphold children's rights will be presented to Committee in 2023 through the statutory Children's Rights Report.
4. Work with the Scottish Government to provide flexible and affordable childcare for working families on the lowest incomes	<ul style="list-style-type: none"> All eligible families benefited from access to 1140 hours of Early Learning and Childcare (ELC) from August 2021. The opening of Duthie and Hazlehead Outdoor nurseries in March 2022 signalled the end of the ELC expansion programme and an evaluation has been considered by the Educational Operational Delivery Committee (EODC). The Education Service has welcomed the opportunity to use Scottish Government Grant funding to expand the provision of childcare to those identified as being most at risk of poverty through the "Summer in the City" programme. This will make registered childcare available to families most in need over the summer holiday period.

5. Support the implementation of Developing the Young Workforce, seek to gain the highest level of investors in young people accreditation and ensure there is a focus on supporting pupils to excel in STEM subjects	<p>A number of areas have been successfully established over the year including:</p> <ul style="list-style-type: none"> The successful delivery of 'Lift off and Grow' in partnership with Developing the Young Workforce North East for senior pupils in June 2022. Successful delivery of an exam diet for the first time in two years. Evaluation of the city campus has helped plan a more wide ranging ABZ Campus to be in place from June 2023. Delivery of the ABZ Campus programme will see a broader range of qualification pathways being available to all young people and closer alignment to growth sectors over the next 3 years. An improvement in the quality of grades in the senior phase. Development and launch of a skills framework from 3-18. 4 schools are working in partnership with Wood Group as part of their Excelerate Programme and have benefited from study visits to Nashville and XP in Doncaster. Continued development of ABZ Works. Curriculum alignment in our secondary schools to enable closer partnership delivery of vocational courses. More effective transition planning leading to an increase in positive destinations. 8% increase in the number of senior phase courses aligned with growth sectors and work is on-going to improve positive destinations.
6. Explore how the successes of the Sistema project can be shared and spread across the city	<ul style="list-style-type: none"> Additional weekly afterschool provision was delivered for all Secondary school age pupils at the community venue of Torry St Fittick's church, as well as delivery expanded to cover up to 2 nights for P5-P7s and 3 nights for Secondary school age and returning to nursery delivery at Walker Road.

7. Commit to closing the attainment gap in education while working with partners across the city

- School profiles have been refreshed to enable school leaders to more effectively identify and address ‘the gap’ in their school. This development is driving more effective targeting of resource.
- In collaboration with the Customer function, the service has made 11,451 COVID Hardship Grants (now the Scottish Child Payment Bridging Payments) available to families.
- The service provided supermarket vouchers to parents/carers on low incomes when their children or young people were required to self-isolate. Vouchers were also provided during holiday periods for all families in receipt of free school meals due to low income and this is continuing. In the year to date, vouchers provided were equivalent to the value of 300,570 school meals. We estimate that a further 62,400 meal equivalent vouchers will be issued in the year, bringing the total to 362,970.
- From August 2021 all curricular costs were removed, this included removing all costs for Music Instruction. The Music service is currently offering tuition to 1,821 learners across the city with a waiting list of 1,480 which shows an increase in demand for the service which is not unexpected. There are an additional 1,294 learners requesting tuition in instruments not currently available in their locality. These figures are being used to look at how allocations will be organised to ensure maximum uptake.
- There is a sustained downward trend in the number of exclusion incidents over the past 3 years in Primary and Secondary and the service has successfully met its target. Attendance at school is critical to closing the attainment gap.
- Education recovery funding was used to support the provision of Youth Work, Family Learning Workers and Money Advisors in schools. There is a growing evidence base on the impact of these resources which will be maintained through the provision of Scottish Attainment Challenge funding.
- As all Money Advisors have been appointed, become more familiar with the scenarios facing families and as awareness of the service has grown the added value increases. The service costs around £13,000 a month to deliver and for March 2020 alone the Financial Inclusion Money Advisors can evidence:
 - Financial Gains of £44,319.42
 - Assisted/Assisting 30 households with debt issues
 - Helping with total debts of £95,724.44
 - 49 households given full benefit checks
 - Assisted 10 households to claim benefits
 - Assisting 2 household to challenge being turned down for benefits

7. Commit to closing the attainment gap in education while working with partners across the city (cont.)

- Several hundred Ukrainian families were temporarily housed in the city just prior to the summer holiday period. The education service established and delivered summer hubs to ensure that children and young people had the opportunity to connect in a safe environment and play.
- The events of the last two years have negatively impacted the poverty related attainment gap, with ACEL data evidencing that the gap increased over school session 20/21 in our primary schools, this is in keeping with international research that highlights that younger children have been more negatively impacted. Schools have worked hard to address this over school session 21/22 and Curriculum for Excellence levels have now broadly returned to pre-pandemic levels.
- There is evidence of gradual improvement in the number of young people in quintile 1 achieving 5 or more qualifications at both SCQF Levels 5 and 6. There is also clear evidence that the percentage point difference between those in Scottish Index of Multiple Deprivation 1 and 5 has steadily reduced but our progress is not as rapid as some other Local Authorities including our virtual comparators. There is a need to accelerate work planned to broaden the range of SCQF qualifications to ensure that the increased number of young people staying on in school have an appropriate range of learner pathways. This will be driven through our ABZ Campus programme.

8. Review of local adult protection arrangements and implement an improvement programme

- Multi agency Adult Support and Protection arrangements have been subject to an inspection by the Care Inspectorate, Her Majesty’s Inspectorate of Constabulary in Scotland (HMICS) and Healthcare Improvement Scotland (HIS) (February – April 2022). The report, which was published on 21st June 2022, was very positive. The main findings were that key processes were effective with areas for improvement. There were clear strengths supporting positive experiences and outcomes for adults at risk of harm, which collectively outweighed the areas for improvement. The partnership’s strategic leadership for adult support and protection was found to be very effective, demonstrating major strengths supporting positive experiences and outcomes for adults at risk of harm.
- An Improvement Plan is in place and overseen by the multi-agency Adult Protection Committee. The five priority areas identified for improvement as part of the inspection have been highlighted as such and strengthened in the Improvement Plan, albeit the partnership had already previously identified these as areas of focus.

9. Continue to promote diversion activities for youths and adults in our city with enhanced focused on our three locality areas

- Mastrick Outdoor Hub continues to provide a safe space for young people to meet and take part in a range of diversionary activities. Work is ongoing to determine how this provision could be extended further.
- Youth Workers are supporting volunteers at Northfield community centre’s drop-in youth group for secondary school age pupils.
- An evening club for Primary 6/7 pupils who attend Kirkhill and Abbotswell primaries has been set up.
- Work is underway at Tillydrone to deliver the third Cruyff Court in the city.

10. Reduce fuel poverty across our most deprived communities through combined heat and power schemes including the Energy from Waste Plant and supporting community owned energy solutions	<ul style="list-style-type: none"> • Construction works for the Energy from Waste (EfW) facility, located at East Tullos is underway. Delivery of the facility is planned to be fully operational in winter 22/23. • Torry Heat Network Phase 1 will commence construction works to align with the delivery of the EfW plant.
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PLACE

Policy Statement Commitments	Update
1. Build up our existing strength in hydrogen technology	<ul style="list-style-type: none"> • Continued to develop and implement the Energy Transition Vision and Strategic Infrastructure Plan for the City. • Established a joint venture and agreed contract award with BP for Aberdeen H2 Hub. • Commenced a conversion plan from diesel to hydrogen for fleet in line with the Climate Change Plan. • UKs first Fuel Cell Electric Waste truck procured. • Promotion of green investment opportunities at COP26.
2. Support efforts to develop the inward investment opportunities including Energetica corridor	<ul style="list-style-type: none"> • Sites continue to be marketed by Invest Aberdeen. • Alignment with potential Freeport bid.
3. Refresh the local transport strategy, ensuring it includes the results of a city centre parking review; promotes cycle and pedestrian routes; and considers support for public transport	<ul style="list-style-type: none"> • Public and stakeholder consultation to identify the main issues to be addressed in the next Local Transport Strategy was carried out in October and November 2021. A review of the previous Local Transport Strategy and changes to the main policies, strategies, plans and projects at National, Regional and Local level was also completed. The main issues report is currently being drafted. • Strategic Environmental Assessment (SEA) scoping report completed and submitted. • The Regional Transport Strategy, from which the Local Transport Strategy will be informed, was adopted in November 2021.
4. Cycle hire scheme	<ul style="list-style-type: none"> • The procurement of bikes has faced delays due to the impact of COVID. The Council is awaiting confirmation of a date for when bikes will be shipped. Alternative solutions are being considered for the short-term to minimise the ongoing delay to the launch of the scheme.

5. Continue to invest to resurface damaged roads and pavements throughout the city	<ul style="list-style-type: none"> • As at April 2022, £7.3 Million of the £10 Million additional capital investment into roads over 5 years has been delivered, with the remainder due to be spent during 2022/23.
6. Build 2,000 new Council homes and work with partners to provide more affordable homes, ensuring future developments address the needs of a changing population	<ul style="list-style-type: none"> • In 2021/22 there were 692 affordable housing completions which is the highest number of affordable homes delivered in Aberdeen through the affordable housing supply programme. • This figure includes a further 216 homes at Wellheads and 126 properties purchased through the buy-back scheme. • Auchmill Road, Summerhill, Kaimhill, Cloverhill, Tillydrone, Kincorth are all on site with delivery of Auchmill Road and Summerhill expected in 2022/23. • Work is ongoing developing a Masterplan for Greenferns and Greenferns Landward sites for ACC social rent. • There is a strong development programme ongoing with Registered Social Landlord (RSL) partners across the city which includes sites at North Anderson Drive, Donside, Persley Den and Stationfields in Cove.

COMMISSIONING INTENTIONS

Supporting delivery of the Local Outcome Improvement Plan through Council commissioning intentions

As part of our commissioning cycle, the Council Delivery Plan sets out a series of commissioning intentions which define the contributions which the Council will make to the delivery of the Local Outcome Improvement Plan (LOIP) and which frame the ask of our commissioned services.

These commissioning intentions define the Council's contribution, from a single agency perspective. It should be noted that partners will also have single agency intentions to meet their obligations derived from the LOIP.

The Council Delivery Plan also shows measures for each of the commissioning intentions. This annual report highlights progress against many of these measures and up to date progress is shown against all of the LOIP and Council Delivery Plan measures in the Aberdeen Outcomes Framework which can be accessed at: <https://communityplanningaberdeen.org.uk/outcomesframework>

ECONOMY

OUR KEY DRIVERS

- Diversification of the economy into other growth sectors including wider energy related sectors; tourism; food and drink; life sciences; health and social care and construction
- Developing the talent and future workforce necessary to support diversification of businesses and economy
- Improving investment into Aberdeen and Aberdeen businesses
- Promoting inclusive economic growth for our most disadvantaged communities
- Ensuring access for all employers to skilled labour

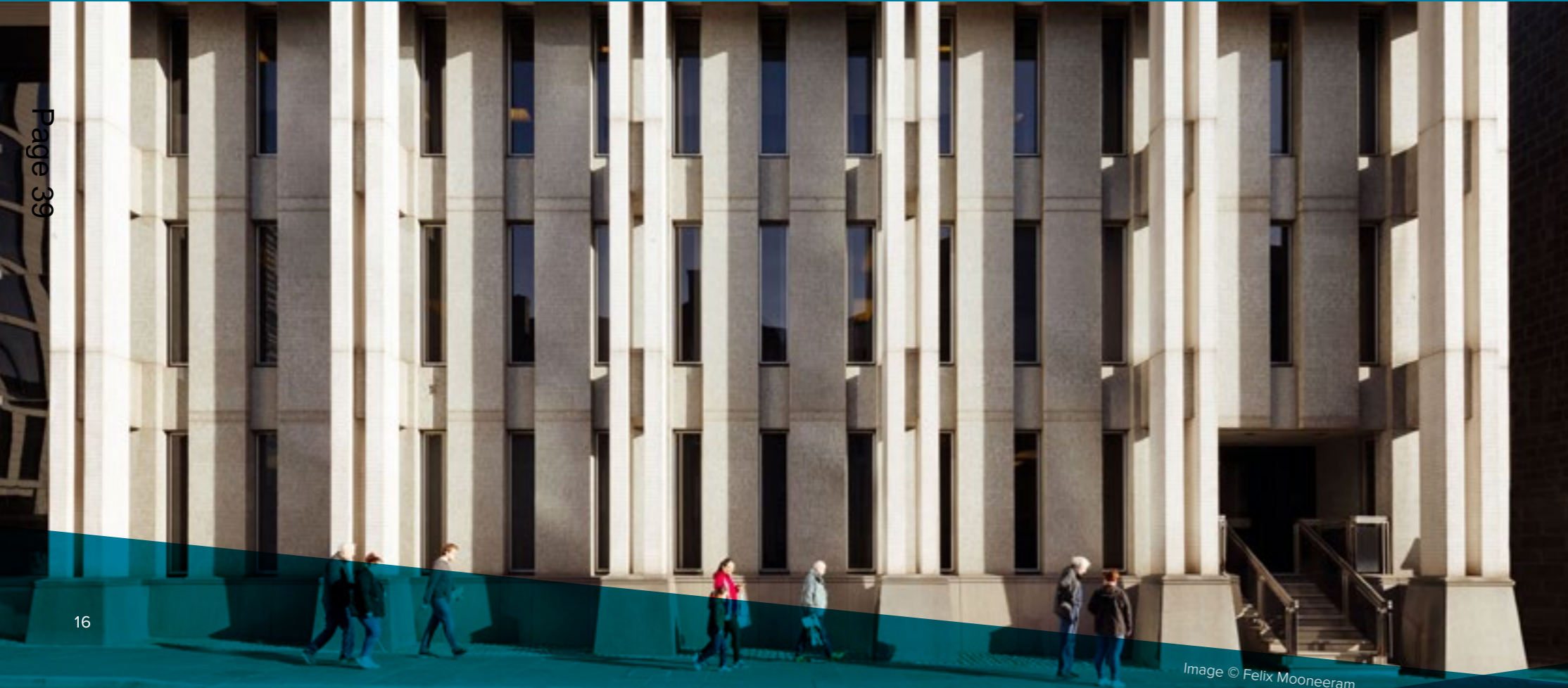


Image © Felix Mooneeram

ECONOMY HIGHLIGHTS



Finalists in 3 categories at Go Awards Scotland **winning the Social Value Award** – City Region Deal Gigabyte Framework



10 further **hydrogen buses** added to fleet



138,836 Annual visitors to the Art Gallery and museums



42% increase in young people participating in **foundation apprenticeships**



338 vacancies advertised through Kickstart scheme, with **220 converting into placement starts**

PROGRESS MADE DURING 2021/22

DIVERSIFICATION OF THE ECONOMY INTO OTHER GROWTH SECTORS

Aberdeen City Council is focused on supporting diversification into new energy markets, and in particular work to support the Strategic Infrastructure Plan – Energy Transition and projects capitalising on offshore renewables and hydrogen. This is also supported by City Region Deal delivery of Oil and Gas Technology Centre (OGTC), and other innovation projects in that programme. In 2021/22 ETZ (Energy Transition Zone) Ltd was established, the ETZ Ltd is focused on supporting supply chain skills and capabilities, working in partnership with the local community and creating the Energy Transition Zone. The ETZ Ltd will be a location for the development of a net zero cluster to attract new investment and deliver net zero, focusing on floating offshore wind and other renewables including hydrogen.

The Energy Transition Fund (ETF) submission was confirmed with the Scottish Government to enable future phases of hydrogen development for Aberdeen City Council. 2021/22 saw the phased introduction of 10 further hydrogen buses, bringing the total fleet up to 25 and ACC launched the first hybrid refuse vehicle. ACC also had successful application for Green Growth Accelerator funding pilot phase and launched the 'Hydrogen is Here' city branding to promote the sector.

Support diversification of the city's tourism sector

The tourism priority for Aberdeen City Council is to optimise the returns from significant investment in assets that in turn will drive recovery and growth into Aberdeen. These include council investment in completed projects including P&J Live, Aberdeen Art Gallery; Music Hall; Provost Skene's House and Aberdeen Science Centre; fruition of current projects such as Union Terrace Gardens, and events that provide profile for the city, including the return of the Tour of Britain in September 2022. Specific priorities to plan for in 2022/23 include preparation for cruise arrivals in summer 2023, and to maximise the value of VisitScotland Expo in Aberdeen in April 2023.



Image © Felix Mooneeram

Working with partners in Visit Aberdeenshire and Visit Scotland, key markets for tourism were identified and targeted with regional, national and international marketing campaigns. As part of the ongoing COVID-recovery work the domestic market was a primary focus for 2021/22, with the foundations of the city's offer for international tourism and travel trade being laid with investment in a Tourism Officer post and Service Manager: Commercial Development within City Growth.

With the reopening of visitor venues over the past year, messaging had 'open for business' and 'ready to welcome you' at its core. Continued support through ACC direct funding and officer engagement for Culture Aberdeen, Aberdeen Inspired, Aberdeen Performing Arts ensured the reestablishment of the city's offer.

Provost Skene's House reopened following redevelopment in October 2021 and Aberdeen Art Gallery was recognised as Scottish Building of the Year and nominated for European Museum of the Year in 2021, adding to the value of the City's tourism portfolio.

Scottish Government funding has allowed for partnership working with Visit Scotland to focus on Aberdeen's cultural offering as part of city centre recovery plan. This activity has included marketing activity to promote Aberdeen Art Gallery and the Galloway Hoard exhibition (30.7.22-23.10.22), Aberdeen Maritime Museum and Provost's Skene's House. This has allowed us to target a market through channels we previously would not have had access to and promote Aberdeen as a must visit for a cultural weekend break. The campaign launched the 29 July 2022 and runs until September, where the results will then be evaluated. In addition, Visit Aberdeenshire also received funding and we have partnered with them to promote the city centre, with particular focus on the Art Gallery and the Galloway Hoard Exhibition.

Investment in the Aberdeen Art Gallery shop and café has been made, resulting in a larger footprint for both this has allowed us to continue to develop and grow our visitor numbers.

Longer term, the aspiration within the city centre masterplan, including development of the beach front and improvements at the heart of the city should make a visit to Aberdeen an even more attractive proposition.

DEVELOPING THE TALENT AND FUTURE WORKFORCE

Commission new employability activity

Combined keyworker support and commissioned services continue to provide a broad offer. Commissioned services cover a wide range of provision targeted at different groups, and align with LOIP priorities. 123 employers were supported by the Council to access Kickstart, resulting in the advertising of 338 vacancies, with 220 of those converting into placement starts.

The Council employed 83 Kickstart interns, 13 of whom have gone on to secure permanent roles within the authority to date. The Waste and Recycling Team reported particular success in filling traditionally hard-to-fill roles and attracting young people into an ageing workforce.

A Local Employability Partnership has been formalised in line with Scottish Government funding conditions and a Delivery and Action Plan developed. A commissioning framework will be developed to meet demand as employability services are increasingly delegated to Councils by Scottish Government, with the final stage of No One Left Behind strategy to be rolled out next year.

Additional activity has been carried out through the £14.3m North East Economic Recovery and Skills Fund, for which the Council is the lead accountable body. An employer recruitment incentive scheme will be launched in summer, and a long-term unemployed scheme providing 115 paid placements in third and public sector is running.

IMPROVING INVESTMENT INTO ABERDEEN AND ABERDEEN BUSINESSES

In 2021 Aberdeen City Council secured £20m from the UK Government Levelling Up Fund towards the redevelopment of the Aberdeen Market and former BHS retail unit and associated public realm works on Union Street as part of the City Centre Masterplan delivery. In 2022 ACC are working towards submitting an application for a further £20m towards the transformation project at Aberdeen Beachfront as part of the Beach Masterplan.

Aberdeen Harbour Expansion

Throughout the year work has continued on development of a Freeport bid to maximise commercial and economic opportunities from the expansion, a decision is expected in September 2022.



Business Gateway

The Business Gateway continues to support people considering starting up in business and established business to sustain and grow. Where appropriate the service liaises Scottish Enterprise, Aberdeen & Grampian Chamber of Commerce, Scottish Development International (SDI) and Opportunity North East to draw upon wider support.

Going forward into 22/23 a greater emphasis will be placed upon working with businesses and people in our most disadvantaged communities with a dedicated business adviser embedded in the areas.

Support delivery of affordable housing

Delivery of Council Housing across three developer led sites is continuing, 985 units currently under construction and delivery of further council housing across four council led sites are at various stages of deliver (416 units). Consideration of their 'outstanding packages' next steps is underway to achieve best value.

Invest Aberdeen

The Invest Aberdeen team continues to collaborate with a range of partners, including ETZ Ltd, Scottish Cities Alliance (SCA), Department for International Trade (DIT) and Scottish Development International (SDI), and other council services to develop a pipeline of opportunities. During the year the team cooperated in the development and publication of a NE Scotland H2 High Potential Opportunity statement. This sets out the area's ambitions and highlights projects seeking investment and is used by SDI and DIT field officers when they engage with potential investors.

Other development opportunities under development include the Energy Transition Zone, Low Carbon District Heat Connection, Council Domestic and Public Buildings – Energy Efficiency, CCUS at Ness Energy Waste Facility and Net Zero Retrofit, Maintenance and Training Facility.

Leverage external funding to deliver Council economic priorities

In August 2022 Aberdeen City Council will submit an investment plan to unlock our indicative allocation for the period 2022-2025 for the UK Shared Prosperity Fund. The Investment Plan will specify which of the 51 interventions available in Scotland are to be included as these need to be narrowed down to enable prioritisation of the funds. It is expected that ACC will be in a position to begin to spend these funds late in 2022 once the IP has been approved and a grant agreement signed between ACC and the UK Government.

PROMOTING ECONOMIC GROWTH IN OUR MOST DISADVANTAGED COMMUNITIES

Increasing the value of the Council's community benefits programme

Contractors continue to work to deliver community benefits across Aberdeen City and have achieved good outcomes.

[Aberdeen City Annual Procurement Report](#) provides a summary of the key performance indicators and highlights from the current reporting period.

Community Learning and Development Services

Education recovery funding has secured additional youth work provision in local schools. This provision has extended the reach of the Youth Work team and increased the number of programmes being delivered in schools from 47 in 20/21 to 233 in 21/22.

There is considerable evidence of positive impacts of such provision on individual young people such as the increase from 17 to 465 vulnerable young people reporting they feel more confident, resilient and optimistic about the future following engagement with the Youth Work team. This provision will be maintained through use of Scottish Attainment Challenge and Family Wellbeing resource for school session 22/23.

Education recovery funding has also secured additional Family Learning resource. This has extended the reach of the Family Learning team and is ensuring that all communities across the city are able to access early support through a wider range and number of learning opportunities (169 in 20/21 to 285 in 21/22). This provision is being maintained over school session 22/23 and is thought to be critical to our recovery from the COVID-19 pandemic as we move towards a model of Family Support.

The Healthy Minds team supported 102 participants with a diagnosed mental illness in the community and within the forensic unit at Cornhill Hospital. This amounted to 1,121 learner hours. Work is continuing to involve learners and stakeholders in future planning.

Lockdown and measures for reduced contact brought immense challenges for adult learning. Our reach with learners was impacted as our important face to face and small group work approach has been affected. We developed creative solutions and workers have mobilised themselves in other ways, including the development of digital and outdoor learning approaches to deliver their core work. As services open up the blended approach is continuing to have a positive impact.

Increasing numbers of adult learners report they are confident, resilient and optimistic for the future with the number, of those who engage with the service, reporting improved skills rising from 85% in 20/21 to 89% in 21/22.

A flexible approach is leading to swift and effective responses to emerging needs. Most recently, for example, Community Learning and Development (CLD) have not only taken a lead in work with partners to scale up ESOL (English to Speakers of Other Languages) provision for refugees but have developed bespoke provision to meet wider learning needs

Young People

Recognising the need to ensure that the curriculum; meets the needs of all young people and allows them to fulfil their potential, gives them an opportunity for a meaningful certificated pathway irrespective of intended future vocation, and taking account of the changing economic and industry landscape, secondary schools have been reviewing their senior phase offer. This is beginning to be evident in the individual school offer. As part of this, secondary schools have begun work on a major new initiative to overhaul the City Campus arrangements in favour of a new offer from 2023-24 – ABZ Campus. ABZ Campus will be a partnership approach to providing new growth sector focused courses across HNC, NQ, Foundation Apprenticeships and Employability options for young people across Aberdeen.

Attainment data evidences gradual improvement over time and a real time improvement when comparing current data with that of 18/19 (pre pandemic and different assessment methodologies). Officers anticipate greater improvement as the ABZ Campus officer is operational from June 2023.

The provision of Foundation Apprenticeships continues to rise with 135 young people participating in 21/22 compared to 95 in 20/21. There is clear evidence that those undertaking a Foundation Apprenticeship go on to secure a positive destination. Work based elements have been compromised due to the Public Health restrictions in place over session 21/22 and it is hoped this can be rectified for 22/23.

Childcare Provision

The provision of childcare is being extended as part of the Summer in the City to ensure appropriate supports are in place for those most at risk of poverty. It is anticipated that this offer will gradually expand over time.

An increasing number of schools are offering informal breakfast club provision which has increased the number of available spaces from 1,249 last year to 1,530 this year. Over 40% of schools are now offering a service to meet the needs of their school community. This will be further extended over session 22/23. Almost all funded and non-funded private nursery provision has been maintained despite the considerable challenges of the last year and associated impacts of the expansion of early learning and childcare.

PEOPLE (CHILDREN & YOUNG PEOPLE)

OUR KEY DRIVERS

- Ensuring that families receive the parenting and family support they need
- Keeping young children safe
- Supporting early speech, language and literacy
- Improving health and reducing inequalities
- Improving the knowledge, understanding and skill of the universal workforce to recognise and respond to emerging mental wellbeing vulnerability
- Increasing children's and parents' knowledge and understanding of their own physical and mental wellbeing
- Early intervention and prevention of self-harming behaviours through timely and effective support for those with mental health issues
- Improving education outcomes for care experienced children and young people
- Supporting care experienced children and young people who sustain care placements which meet their needs and sense of identity
- Ensuring children, young people and families understand the pathways available to them and skills required for future
- Supporting children and young people to understand and access multiagency throughcare and aftercare services
- Improving physical and emotional health outcomes for care experienced young people
- Improving pathways to education, employment and training for identified groups (including Care Experienced Young People and those with Additional Support Needs)
- Supporting young people, families, carers and communities to better understand the opportunities available to their children upon leaving school
- Ensuring children, young people and families understand the pathways available to them and skills required for future
- Secure required six UNICEF badges to gain Child Friendly City Status Equality and Inclusiveness
- Young people receive the right help at the right time through provision of a strong universal offer alongside availability of multi-disciplinary targeted interventions (using a trauma-informed approach) to improve outcomes for young people at risk of becoming involved in the Justice System

PEOPLE (CHILDREN & YOUNG PEOPLE) HIGHLIGHTS



20,051 bookable opportunities made through Summer (2021) and Easter (2022) of Play



Exclusions of care experienced young people **reduced by 86%** compared to 2020/21



ABZ works has had **4100 hits** since its launch in September 2021



Initial positive destinations have increased to **95.3%**, the **highest rate** ever recorded in the city



11,541 COVID Hardship grants (now the Scottish Child Payment Bridging Payments) **made available** to families

PROGRESS MADE DURING 2021/22

EARLY LEARNING & CHILDCARE PLACES

From August 2021 all three and four-year-old children and eligible 2-year olds, have been entitled to up to 1140 funded hours of Early Learning and Childcare (ELC) per year. As a result of this far more eligible children now access provision.

Families can access up to 1140 funded hours of high quality ELC at a local authority nursery and/ or from a funded provider with a wide range of offers available to support individual family circumstances. On-going engagement with parents and carers suggests that the wide choice is appreciated and helping families secure provision appropriate to their needs. 38.7% of respondents (from a representative survey of parents and carers) suggested that they had more money/ disposable income as a positive impact on their family and 28.5% are now considering a return to work or study.



Established systems are in place to support and quality assure provisions. The most notable challenge facing Early Learning and Childcare settings over the past year has been the impact of reduced core staff due to staff requiring to self-isolate. This has impacted on the quality of provision due to unfamiliar adults supporting children and has reduced quality assurance capacity across the central team. There are signs that staffing is starting to become more stable (June '22).

Offer PEEP (Parents as Early Education Partners) universally across all Local Authority settings

All ACC ELC settings have at least one member of staff who is PEEP trained and settings have offered PEEP sessions where staffing has allowed. The universal roll out of PEEP has been impacted by the staffing shortages over the last year and many settings plan to begin delivery in session 22/23. As a result, we anticipate a substantial increase in PEEP sessions over school session 22/23.

A new ELC Delivery Plan, which takes account of feedback from stakeholders, was presented to Committee in June 2022 and will guide our work over the next two years. This will help drive a more extensive roll out of PEEP from approximately 50% to all Local Authority settings over session 22/23 now that staffing is starting to stabilise.

The success of the partnership approach to delivery at the Links Hub will be developed further over the coming year as we continue to strengthen the alignment between the universal services of health and education.

The Stronger Families Series (SFS) launched in August 2021 and provides focused learning to support the wellbeing needs of all. The Series has been shaped in collaboration with parents, head teachers, family practitioners and third sector partners.

347 parents have accessed support through either PEEP or the Stronger Family Series so far.

Supporting early speech, language and literacy

Excellence and Equity Practitioners have continued to support targeted ELC provisions however, at times this resource had to be redeployed to help maintain business continuity.

Discussion with health colleagues has guided our planning to roll out the use of the CIRCLE framework. Following the successful piloting of the approach last year, the approach has been included in the proposed

Education Service Plan for 22/23. It is thought that a focus on environmental factors will best support our children in the longer term across a number of developmental areas including early language and emotional regulation.

The pandemic impacted on primary "Achievement of Curriculum for Excellence Level" data for 20/21. Officers have monitored data closely over session 21/22 and expect that validated data will return to pre-pandemic levels.

KEEPING CHILDREN SAFE

The number of children on the Child Protection Register under the category of neglect was impacted by the COVID pandemic and lockdown measures. The closure of schools and work from home guidance did result in the level of professional oversight of children not being what it normally would be. While support measures were put in place to protect vulnerable children who were already known to services the limitations imposed by COVID did result in some supports not being as accessible to children, young people and families. The impact of this hidden harm is likely to become evident to agencies in the months/years ahead.

Given the continuing priority the Child Protection Committee has placed on the need to recognise and respond promptly to neglect, the Neglect multi-agency thematic group has been re-established. This ensures we are well placed to ensure learning from local and national reviews is fully incorporated into our ongoing workforce development programme and ensuring our practice guidance, systems and processes reflect best practice.

Data in relation to neglect is routinely reported to the Child Protection Committee ensuring variations in trends are responded to promptly.

Following the appointment to the Child Protection Committee's Learning and Development post we have reviewed the professional learning offer to staff across the partnership in relation to many of these child protection concerns/factors.

The partnership has undertaken an audit of child protection cases where disability was a factor. The invaluable learning from this audit is being used to inform and develop our Child Protection Improvement Programme. In particular, it has highlighted the need to ensure staff have the necessary skills to ensure the voice of the child is more clearly heard within an investigative process.

The regular data provided to the Child Protection Committee continues to highlight the nature of child protection concerns. This ensures the Child Protection Committee remains alert to changes in trends as well as emerging concerns.

Updated National Child Protection Guidance was published in September 2021. This reinforces the need for a strength-based approach to child protection practice, ensuring the child's voice and rights are at the heart of intervention.

Additionally, language around child protection has evolved to ensure it reduces stigma and promotes participation from families. "Write Right About Me" is a significant partnership improvement agenda to future-proof how we write about children and families. The number of families identified as not engaging with plans is significantly below the national average and highlights positively on our use of strength based practice. The Scottish Government anticipates that partnerships will have implemented the revised guidance by March 2023. The Child Protection Committee is driving forward the implementation of the National Guidance and is receiving regular updates on progress by agencies (individually and collectively).



The Promise (published Feb 2020) similarly highlights that planning for children should seek to build on family strengths to address aspects of concern. In addition, it promotes the use of trauma informed practice for all staff. The roll out of training in relation to trauma informed practice is ongoing and will be delivered at a level appropriate to roles. This will further equip the workforce to deliver support in a strength based manner.

Our local partnership secured funding to support the roll out of “Safe & Together” training to staff. Part of this includes upskilling a few staff to become trainers in this accredited programme ensuring its long term viability. This approach will ensure we have a workforce that recognises the impact of domestic abuse, including emotional abuse and coercive control, and how to effectively support and protect victims and children who are exposed to this form of abuse.

Supporting children to remain in their community

Over the past two years the number of looked after children in Aberdeen City has reduced by circa 10%. This is above the national average.

The Promise reinforces that where it is safe for children to be cared by their family they must remain. Our data indicates that over the past two years the numbers of children and young people cared for in family or kin placements has remained stable and continues to be a priority for partners.

Ensuring brothers and sisters are placed together or in close proximity of each other as well as the impact of being placed outwith the city are drivers that support the need to develop supports that ensures more children remain within their family and local community.

Development of kinship supports has been enhanced to promote and sustain care by kin. Engagement with Scottish Children’s Reporter Administration (SCRA)/Children’s Hearings Scotland (CHS) is ongoing to ensure closer alignment to support family based care but also ensuring that statutory measures are only utilised where necessary. In addition, planning is underway to develop enhanced supports for children on the edges of care within local schools.

The number and % of young people aged 16+ remaining in local authority care continues to increase.

Delivery of continuing care, which enables young people to remain in their care placement up to the age of 21, promotes their discharge from care at time appropriate to the needs of the young person.

Our data indicates that all young people aged 15 have an appropriate pathway plan. This ensures early planning for routes out of care at a point appropriate to the needs of the young person.

We have increasingly developed our Westburn Road facility to be a setting where agencies can have a presence making it easier for care experienced young people to access key supports in an environment they are familiar with and feel safe in. Specifically, a Housing Officer post is now part of the throughcare service and is positively contributing to planning and early resolution of tenancy issues.

Discussions remain ongoing with other agencies including employment and money advice services to have a presence within Westburn which will further enhance the support offer for care experienced young people.

IMPROVING HEALTH AND REDUCING INEQUALITIES

Use of Mind of My Own (MOMO) app continues to grow for both young people in local authority care as well as staff across the partnership. This app enhances the ability of young people to express their views and contribute to their planning. It also allows the service to engage with young people around key issues including with health and wellbeing.

The Scottish Government in the past year has identified specific funding for Child and Adolescent Mental Health Services to bolster support to young people aged 16+ with care experience being one of the groups for whom this funding should be targeted. Engagement with care experienced young people has informed the use of this money to best meet their needs. It is, however, recognised that this remains an area where further improvement is needed.

Fit Like Family Wellbeing Hubs

The Fit Like Family Wellbeing team was developed to offer early help to children, young people and their families to support emotional distress and early signs of mental health problems to improve overall wellbeing. The Hubs are a collaboration of Health, Education, Social Work, Community Learning and Development, Children 1st and Alcohol and Drug Partnership working together with families. The Fit Like Team has been operational for 18 months, together the team has developed an integrated whole family approach building on the family strengths with the purpose of preventing escalation and keeping children safe with their families where this is possible.

A “family first” approach means that the child is seen in the context of their whole family and support, practical and emotional, is offered to children and adults to build resilient, safer families. The emphasis is on trusting relationships that create safe spaces for children and families to address what’s at the heart of their difficulties and distress. This can often mean addressing children’s and adult’s trauma. The Fit Like multidisciplinary joined up approach means children and their key adults receive tailored, wrap around support.

In the first 5 months of operations The Fit Like Family wellbeing team received 230 Requests for Assistance. Of those requests 198 (86%) families went on to be offered direct help for family wellbeing support. 33 (14%) families were signposted to Universal/ Community supports or were currently engaged in multi-agency support plans with Child and Adolescent Mental Health Services and/or Social Work Services.

Of those 198 families, 123 (62%) have moved on from the Fit Like team and no longer requiring multi agency early help. 58 families have continued to engage in support throughout 2021-2022.

For the period 1-April 2021 – 30st March 2022 the Fit Like Family Wellbeing Team received 629 Request for Assistance of those requests 441 (70%) families went on to be offered direct help. 174 (28%) families were signposted to Universal/ Community supports or were currently engaged in multi-agency support plans with Child and Adolescent Mental Health Services and/or Social Work Services.

Of those 441 families, 144 (33%) have moved on from the Fit Like team no longer requiring multi agency early help.

Based on a sample of 105 families whose cases were closed to the Fit Like family Wellbeing Team:

- 77% of families reported that there was improvement following engagement, with 50% fully reaching the goals that they set out to achieve.
- 95% of families engaged with the Fit Like team have not identified a need that would require mental health treatment for a mental health disorder from Child and Adolescent Mental Health Services.
- 95% have not required an onward referral to children’s social work.

Education

We have recently launched the ACC Health & Wellbeing site which provides a consistent resource for supporting the health and wellbeing curriculum. Signposting to wellbeing resources continue to be provided through the parent and carer newsletter on a monthly basis, the parent hub and the Educational Psychology hub. An increase in partnership working and focus on PEPAS (Physical Education, Physical Activity & Sport) is taking place.

Lets in schools and learning centres were limited to the use of outdoor spaces only from August 2020 to April 2022, due to COVID restrictions. Indoor lets resumed on 18th April 2022. All schools continue to use Pupil Equity Funding to prioritise literacy, numeracy and health and wellbeing. A comprehensive evaluation of the wellbeing of learners will be presented to Committee in September.

The Summer of Play programmes over the Summer (2021) and Easter (2022) holidays provided free holiday activities, such as sports camps, music, art, and outdoor activities in order to improve the wellbeing of children and young people over the summer and easter holiday periods. 20,051 bookable opportunities were made available through the Summer (2021) and Easter (2022) of Play.

Considerable work has been undertaken to support positive wellbeing in schools, this continues to be a key focus across all schools. All schools engaged with the SHINE survey to help us assess and plan how best to continue to meet the needs of our children and young people at both school and Local Authority level.

SUPPORTING CARE EXPERIENCED AND LOOKED AFTER CHILDREN

** Care Experienced is the collective term for anyone who has been or is currently in care or from a looked-after background at any stage in their life*

*** Looked After refers to children/young people who are currently 'legally' looked after.*

There have been significant staffing issues in relation to the MCR Pathways programme which have impacted on the number of young people the programme has been able to support this academic session. 84 young people are being supported in 21/22 compared to 112 in 20/21.

The target set for engagement of those in the MCR Group 1 (care experienced) category by June 2022 was 90%. The current data shows that for June 2022 86% of those young people who are available* to take part in the programme are engaging.

The Sport Aberdeen Supported Physical Activity for Care Experienced (SPACE) programme supports care experienced young people more widely in addition to those who have a bespoke education support pathway and an increasing number of young people are benefiting from the programme.

Cohorts of care experienced learners change significantly and tend to be small in number. As a result it is very difficult to draw firm conclusions from trend data. Different approaches to supporting those who are Looked After and on the edge of care will be explored through two pilots operating across two Associated Schools Groups from August 2022 as we work to implement The Promise. This will help build on the positive reduction in the number of exclusions in this group and focus on providing wider family support. Exclusions of care experienced young people dropped to 27 in 21/22 (correct at the time of writing in June '22) from 421 in 19/20 and 194 in 20/21.



IMPROVING PATHWAYS AND UNDERSTANDING OPPORTUNITIES AVAILABLE

A reduction in the attainment gap is evident although there is still more to be done. The relative size of some secondary schools hampers their ability to offer a sufficiently broad range of pathways. This is being addressed through the city wide development of ABZ Campus with the first change in June '23 likely to see a further 23 courses on offer across the city. This will be further developed through a locality model in phase 2 of the programme. The programme focusses on the needs of individual groups including those who are looked after and with additional support needs.

By working in collaboration with the Integration Joint Board, we will fund six places on Project Search for session 22/23 to ensure that young people with complex needs are able to access suitable pathways into employment.

ABZ Works was launched successfully in September 2021, the site outlines the range of pathways available into growth sectors.



All schools have engaged with families to clarify pathways and young people and families have also benefited from Developing the Young Workforce (DYW) events to highlight potential routes for young people. A new process was established to identify young people in need of more intensive support to secure a positive destination. This approach has broadened the range of partners and approaches used.

REDUCING OFFENDING BEHAVIOUR

The number of young people charged with an offence has increased from 777 in 2020/21 to 1120 in 2021/22, the period 2020/21 included the COVID lockdowns and, therefore, the increase in the number of young people accruing charges was expected over the last year as children and young people returned to education and communities. The numbers for this period are similar to those pre-pandemic.

Work is currently ongoing to maximise the number of children who receive an Early and Effective Intervention (EEI) disposal. A short life working group is currently developing local processes and guidance on EEI. The aim of the guidance is to ensure that all relevant parties understand the EEI process in the city, who is eligible and maximising children being diverted from formal justice processes.

We have seen an increase in joint referrals in the period 2021/22 (91 compared to 57 in 2020/21) however, numbers of young people subject to Compulsory Supervision Order (CSO) on offending grounds remain very low. A check on 11/07/2022 showed there were three young people in this category. Of the offence referrals received by the Scottish Children's Reporter Administration (SCRA) very few progress to a hearing on offence grounds.. In the period April 2021 – June 2021 76 offence referrals were received by SCRA for 61 children only 3 of these referrals progressed to a hearing.

There is the presumption that children jointly reported will be held by the reporter and we continue to see this being the case. Workforce development was undertaken late 2021/early 2022 on joint reports with a focus on outcomes for 16/17 year old who were more likely to be held by Crown Office and Procurator Fiscal Service (COPFS). This has seen a reduction in 16/17 year olds jointly reported to COPFS/SCRA being retained, as was the intention of the workforce development.

As well as Early and Effective Intervention (EEI), we are also focused on delivering effective interventions in targeted areas to reduce instances of anti-social behaviour. There are currently two improvement projects ongoing through the LOIP charter under SO9 addressing Anti Social Behaviour (ASB) – “increase by 50% the number of 10 to 16 year olds in target areas of the city who access youth community activity by 2023” and “reduce instances of public space youth anti-social behaviour as a result of appropriate and effective interventions in targeted areas by 10% by 2022.”

PEOPLE (ADULTS)

OUR KEY DRIVERS

- Taking an effective, trauma-informed, problem solving whole system approach to offending by 16- and 17-year olds
- Tackling antisocial behaviour in problem areas with appropriate and effective interventions
- Ensuring a targeted approach to diverting over-18s from prosecution to effective interventions aimed at reducing the likelihood of reoffending, where appropriate
- Changing attitudes about domestic abuse in all its form
- Taking targeted interventions aimed at specific offending
- Ensuring people on community sentences and liberated from prison have better access to services
- Ensuring people in the Justice System diagnosed with mental illness or suffering from mental ill health receive access to the right support at the right time
- Supporting vulnerable and disadvantaged people, families and groups
- Increase support for children and young people at risk of developing drug and alcohol problems
- Reduce levels of harmful alcohol consumption across the whole population through “making every opportunity count” approaches
- Enhance early intervention and preventative treatment for those at greatest risk of harm from drugs and alcohol

PEOPLE (ADULTS) HIGHLIGHTS



150 staff members trained in domestic-violence informed family practice



Average homeless journey has **reduced by 38 days**



692 affordable housing completions



12% decrease in those presenting as homeless which repeat within 12-month period



3.7% decrease in homeless applications



PROGRESS MADE DURING 2021/22

REDUCING OFFENDING AND CONVICTIONS

Youth Work

Mastrick Outdoor Hub provides a safe space for young people to meet and take part in a range of diversionary activities. The Hub continues to have a positive impact on reducing antisocial behaviour in the area. As an offshoot of the Hub, a youth group has been set up in Mastrick Community Centre and is supported by ACC Youth Workers. Work is ongoing to determine how this provision could be extended further.

Youth Workers are supporting the volunteers at Northfield community centre who have set up a drop-in youth group for secondary school age pupils. The popularity of the drop-in has led to it now running 2 nights per week.

An evening club for Primary 6/7 pupils who attend Kirkhill and Abbotswell primaries has been set up to improve the offer to children and young people living in this neighbourhood. The club is supported by Youth Workers and takes place in Kincorth community centre.

Early Intervention and Prevention from Drugs and Alcohol Misuse

In the second year of the Alcohol and Drug Partnership Young People's Wellbeing Hub programme, we have continued to focus on prevention and early intervention. A holistic approach was implemented to promote health and well-being directing supports to various areas of young people's lives beyond just a direct focus on substance use and harm reduction. As a result of our relational approach, young people have been supported to reduce their level of use, improve their knowledge of the long-term health risks and make informed decisions, but also look at other areas of their lives that impact their choices. For some, this has included exploring relationships, looking at family connections and friendships, discussing sexuality and sexual relationships. For others, mental health has been the main focus, devising coping strategies for anxiety and dealing with the pressures of exams and social situations. We have supported young people to think positively about their futures, helping them achieve their academic goals and plan their next steps.

In total, 56 young people have been referred from across Aberdeen to the Alcohol and Drug Partnership Service. 27 young people are now closed to the service, 28 are open cases and 1 person is waiting for allocation to a Wellbeing Coach. Most young people were referred through the Wellbeing Hub programme (37- 66%), 5 young people (9%) were referred through Assertive Outreach Service, 12 young people were referred directly through Foyer or Alcohol and Drugs Action (ADA) (21%) and 2 young people were referred through Child and Adolescent Mental Health Service (CAMHS) (4%).



Substances being used and other issues identified at point of referral

- 30% of young people reported no substance use
- 70% of young people reported substance use, of which 38% reported poly substance use (including alcohol)

Alcohol is the most common substance being used at point of referral this was reported by 36% of young people with the next most reported substance at point of referral being cannabis, this was reported by 34% of young people referred. The main other issue continuing to be identified by young people at point of referral is concerns or difficulties around their mental health (59%). Other difficulties reported were parental substance use, non-fatal overdose, and concerns around education. Often more than one issue could be identified.

Domestic Abuse Staff Awareness

The Safe & Together Model aims to help change the conversation about how we work with families impacted by domestic abuse perpetrators' behaviours. It is an internationally recognised suite of tools and interventions designed to help child welfare professionals become domestic abuse-informed. Continuously refined through years of experience of implementing the model globally this evidence-based practice can help improve competencies and cross-system collaboration. The Safe & Together Model, as a systems change framework, offers language, thinking and practices that help increase accountability for perpetrators as parents, reduce victim blaming and improve outcomes for children and families. This child-centred model derives its name from the concept that children are best served when we can work toward keeping them safe and together with the non-offending parent - the adult domestic abuse survivor. The Safe & Together Model provides a framework for partnering with domestic abuse survivors and intervening with domestic abuse perpetrators in order to enhance the safety and wellbeing of children.

Funding for Safe and Together Training was awarded to Aberdeen City Council in October 2021 from the Delivering Equally Safe Fund. This has allowed us to train up to 150 staff members on domestic-violence informed family practice. 110 staff undertook Safe and Together Overview training in February and March, with 40 staff currently in the process of undertaking the Safe and Together Core E-Learning training and a further 5 staff members from Children and Families Social Work and Justice Social Work due to undertake Safe and Together Certified Trainer Course in September this year, allowing us to train staff further on Safe and Together Core and Overview training.



A Domestic Abuse Awareness Raising Tool has also been added to ACC Learn in June 2022, to date 65 staff have completed this. The intention is to make this mandatory training in as many services/teams as possible.

In June 2022, 18 staff have undergone an in-depth Train the Trainer. This includes staff from Housing, Libraries, Social Work, Family Learning and People and Organisational Development. This will allow trained staff to deliver further training to colleagues and a further 20 staff volunteered to undergo further training to become Domestic Abuse Champions. Domestic Abuse Champions will provide training, guidance and advice to their colleagues, teams and services where necessary and appropriate.

As well as the training to staff we have also held 3 awareness sessions with students and young people between October and March. Across all sessions, an average of 68% of students at the end of the session reported an increased awareness of local support services. Since October 2021, when our information services commenced, we have seen an increase each month in the number of young people accessing domestic abuse support with a high of 30 in March 2022. In the last 6 months there has also been an increase in the number of young people receiving support for domestic abuse (and an increase across all age groups) as well as increase in reporting to Police.

HOUSING ACCESS AND SUPPORT FOR VULNERABLE AND DISADVANTAGED PEOPLE

Aberdeen City Council continued to support households experiencing homelessness during 2021/22. This year greater improvements were seen as services recovered from the COVID-19 pandemic.

The time that a household experienced homelessness in Aberdeen reduced from 143 days to 105 days. This is the key performance indicator of the Rapid Rehousing Transition Plan and demonstrates the overall service improvements.

There was not a large decrease in the number of people requiring homelessness assistance, this reduced from 1464 applications to 1410. At the same time a key target of reducing the number of repeat homelessness presentation was met, with only 3.9% of homeless presentations coming from this group, down from 49 households to 43.

The Private Sector Landlord scheme, whereby the Council rented from other Landlords to provide additional temporary accommodation stock, has now completely closed, with the last property handed back to its landlords.

This has been achieved while continuing to reduce the overall stock of temporary accommodation and changing the type of accommodation that is offered to people experiencing homelessness.

There is now only one modern hostel at 80 West North Street which provides self-contained en-suite accommodation, and the rest of our temporary accommodation is made up of temporary furnished flats in our communities. The overall stock reduced from 473 units on the 31 March 2021 to 395 on 31 March 2022.

The Rapid Rehousing approach aims to reduce the gaps between the demand of new homeless applicants and the supply of homes we have across the city to fulfil our duties to them. Over the last year we were again able to reduce this gap by a ratio of 7%. The number of households we had a duty to rehouse was 240 on 31 March 2022 down from 340 at the same point in 2021.

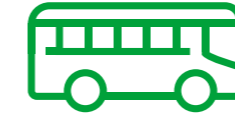


PLACE

OUR KEY DRIVERS

- Increasing food resilience at individual and community level by establishing self-governing community co-operatives to offer further supportive ways of providing food
- Developing and supporting community efforts in making our green space productive and resilient
- Reducing emissions across the city through delivery of Aberdeen's Sustainable Energy Action Plan 'Powering Aberdeen'
- Developing a bottom up approach to community resilience to encourage greater ownership and independent action towards preventing and mitigating impact of climate change
- Supporting different ways for active travel in everyday journeys, using partners and volunteers to address safety, infrastructure, fitness, well-being, and confidence

PLACE HIGHLIGHTS



£12 million awarded to ACC from Scottish Government to support and deliver the **bus priority infrastructure**



LEZ boundary approved by Scottish Ministers



7 Green Flags awarded



Over 20,000 trees planted



Go ABZ discover function launched in December 2021 with **22 trail guides** to encourage people to explore the city



REDUCING EMISSIONS AND ADAPTING TO THE IMPACTS OF CLIMATE CHANGE

Net Zero Aberdeen Routemap

A refresh of Aberdeen Adapts: Climate Adaptation Framework was approved by Council in February 2022. This has aligned the approach for adaptation with the net zero approach for Aberdeen, picking up on mitigation and adaptation synergies, co-benefits and interdependencies.

In February 2022, Council approved a [Net Zero Aberdeen Routemap](#), a strategic route map which sets out a journey for the city of Aberdeen to get to Net Zero by 2045. It is accompanied by 6 enabling strategies: [Buildings and Heat](#), [Mobility](#), [Energy Supply](#), [Circular Economy](#), [Natural Environment](#) and [Empowerment](#). These documents were co-created in partnership, with direction through a Leadership Board, developed through a Net Zero Delivery Unit and will be co-delivered. Governance is composed of representatives from public, private and community sectors, recognising the cross cutting and interdependent climate challenges faced and indicating commitment to develop solutions. Each of the 6 enabling strategies was developed by a different lead organisation, gaining from their expertise and local insights.

Council Climate Change Plan

This was the first year of implementation of the Council Climate Change Plan approved in March 2021 alongside a Project Register of over 100 emission reduction and adaptation actions for Council assets and operations. Key actions progressed included:

- Project Doric housing retrofit initiative.
- Completion of new Council homes at Wellheads, built to high levels of energy efficiency with connection to combined heat and power plant; and construction commenced of further Council homes with building to Gold Standard.
- Expansion of Torry Heat Network, with work commenced to connect to the Energy from Waste Plant.
- Replacement primary school at Milltimber.
- Climate Change/ environment is now embedded in the Council Policy and Committee Report template and guidance.
- Climate risks are embedded across the risk management process.
- An overall Council carbon budget has been approved and is being rolled out on a phased basis.
- A Green Workplace section of the staff intranet has been established.
- Senior Managers and elected Members Carbon Literacy Training sessions commenced.

Reduce road congestion to improve air quality and reduce emissions

Following 2 rounds of public and stakeholder engagement and the conclusion of the formal objection period, Low Emission Zone (LEZ) plans were submitted to Scottish Ministers in early 2022. Following the approval from Scottish Ministers in May, Aberdeen City Council has introduced a LEZ in Aberdeen City Centre from 30th May 2022 with a 'grace' period until May 2024 before enforcement starts.

The LEZ has been introduced to address dangerous levels of air pollution in the city centre, mainly nitrogen dioxide (NO₂), which is caused by road traffic. The Local Air Quality Management (LAQM) process places an obligation on all local authorities to regularly review and assess air quality in their areas, and to determine whether the air quality objectives are likely to be achieved. Where an exceedance is considered likely the local authority must declare an Air Quality Management Area (AQMA) and prepare an Air Quality Action Plan (AQAP) setting out the measures it intends to put in place in pursuit of the objectives. Aberdeen City currently has 3 AQMAs (City Centre, Anderson Drive and Wellington Road). The aim of the LEZ is to reduce pollutant levels in the city centre to such an extent the city centre AQMA can be revoked. The [Annual Progress Report \(APR\)](#) summarises the work being undertaken by Aberdeen City to improve air quality and any progress that has been made.

DEVELOPING COMMUNITY RESILIENCE

Development Plan

The development plan currently consists of the Strategic Development Plan and Local Development Plan.

The purpose of the development plan is to set the framework for new developments, and planning applications are assessed against the provisions (land allocations and policies) of the development plan.

The 'Aberdeen Local Development Plan – Proposed Plan 2020' has reached the last stage in its review process and was submitted to the Planning and Environmental Appeals Division of the Scottish Government in July 2021. After the Planning and Environmental Appeals Division reviewed the level of engagement and participation carried out and completed on the 'Aberdeen Local Development Plan – Proposed Plan 2020', the Examination in Public commenced on 05 January 2022.

Open Space

As part of the Aberdeen City Open Space Audit, a public consultation was carried out in February and March 2022. This consultation asked members of the public that live, work, or visit Aberdeen to provide their opinions on open spaces within the city. The consultation was carried out in two parts, one of which sought the general views on open spaces across the city, and the second which allowed users to select open spaces which are important to them from an online map and give feedback on specific spaces. The consultation which closed on the 20th March received a total of 1,363 responses and will add community value to the audit. Work is now ongoing to analyse these responses.

In conjunction with Nestrans, a Core Path Network Survey has been undertaken to assess the Core Paths across the City. When the survey and report is complete this will help inform priorities for path improvements and provide baseline information to feed into a future Core Paths Plan Review.

Aberdeen's Habitat Mapping has been updated and is now available on the internal Geographic Information System. This means we have access to the most up-to-date habitat / biodiversity data to best inform decision making.

Green Times is a quarterly digital magazine showcasing the latest environmental news such as volunteering, funding, and learning opportunities across Aberdeen City. Green Times subscription has increased by 3% in the previous year to 3,511 subscribers in total. Article submissions are provided by various community and friends of groups, schools, council services, partner organisations and more.

Waste and Recycling

There has been a slight reduction in waste arisings since 2020, it is not clear what the reason for this is, however, COVID has had an impact on waste arisings nationally and this potentially may be the initial spike that we saw in waste arisings beginning to settle as the pandemic eases and people's activities return to a more pre-COVID position.

Improved markets for refuse derived fuel offtake have meant that a higher tonnage of material was diverted from landfill in 2021 and sent for energy from waste instead, this will have resulted in a positive carbon impact, however, this is calculated by SEPA and the data is not yet available but we expect an improvement on the 2020 figure.



The Council measures a number of internal waste streams as part of the annual Climate Change return submitted for Scottish Government. The 2020/21 return was approved in November 2021 and includes data on mixed recycling (264.9 tonnes), glass recycling (1 tonne), food composting (204.27 tonnes), waste electronic and electrical equipment recycling (3.5 tonnes) and reuse (2 tonnes), paper recycling (26 tonnes), general waste 3R schools (136.4 tonnes). Internal waste data is still being collated for 2021/22. As the above data does not reflect all Council waste streams, work has also commenced on a review of the Council internal waste baseline to determine where additional waste streams and data can be brought into this process. This will be progressed in 2022/23.

Funding was secured in early 2022 to upgrade the existing re-use facility at Hazlehead Recycling Centre and open a new, on-site shop meaning local people now have direct access to donated goods. This will reduce the need to transport materials elsewhere and encourage more people to get involved. Participation in re-use dropped during 2021 due to challenges diverting the material to a partner for re-use, these issues were related to the pandemic. However, the new re-use shop and associated opportunities should see figures improve. Further work is underway to review the bulky uplift collection service with a view to recovering more items from that also. Additional resource has also been secured to assist with communication and promotion of waste and recycling services. This has allowed enhanced communications campaigns to be developed to further encourage householders to recycle more.



Improving Resilience to Flooding

The city has been divided into catchment areas and Surface Water Management Plans are being developed in partnership with SEPA and Scottish Water. ACC contributed to and commented on the North East Flood Risk Management Plans which were published by SEPA in December 2021. We are now working on Local Flood Risk Management Plans to be published in December 2022.

A joint project for renaturalisation of the Denburn is being carried out with SEPA, a morphology study and hydraulic modelling have been completed. Sensors and water level gauges have been installed in the Peterculter area and along the Denburn and a platform is being developed to enable public access to the data. Signs have been installed at all priority trash screens with contact details for reporting blockages or damage. A joint project with Scottish Water is also ongoing for the Merchant Quarter area.

A pilot project is being developed between ACC, Scottish Water and SEPA as part of their Sustainable Growth Agreement to assist with the vision to “drive innovation in managing rainwater and wastewater drainage in ways which can significantly reduce flows to the combined sewer, increase resilience and contribute to place”.

Aberdeen City Climate Change Conference for Young People

Session 2021/22 saw the establishment of the first ever Aberdeen City Climate Change conference for young people. Young people from across the city, under the stewardship of their elected Pupil Climate Change President, explored a range of issues associated with our work to achieve Net Zero. The establishment of a Climate Change Pupil Group comprising young people from all secondary schools will enable our young people to directly inform the decision making of the Council to ensure that decisions take account of what matters to young people most.

Tree Planting

In 2021/22 we worked in partnership with communities, including schools and businesses, to plant trees across Aberdeen. Our community tree planting saw over 20,000 trees planted, including 2500 trees in Seaton (supported by Northstar Shipping), 7000+ trees on Riverside Drive, Dyce and 8000+ trees at Fernielea. The main species planted include Scots Pine, Hazel, Holly, Norway Spruce, Sycamore, Beech, Blackthorn, Larch, Oak, Alder and Rowan.

More than 500 street trees were also planted, which brings much needed greenery to our urban areas. We have planted more trees in the last year than we have for many years which was accomplished with the help of the local communities who assisted us planting the trees.

There are also other tree planting initiatives across the city:

Queen's Green Canopy Champion City

Thousands of trees have been planted in Aberdeen as part of a nation-wide initiative to mark the Queen's Platinum Jubilee in 2022.

The Queen's Green Canopy is a unique tree planting initiative which invites people from across the United Kingdom to 'Plant a Tree for the Jubilee' to create a legacy in honour of The Queen's Platinum Jubilee and Aberdeen has been selected as one of the initiative's Champion Cities. The Champion City programme has been launched to celebrate some of the nation's outstanding cities which have trees as a central part of their plans for green spaces.

Being a Champion City is a great honour as we are one of only 20 cities across the whole of the UK to be awarded this.

In Aberdeen, there has been a programme of tree planting throughout the 21/22 season which includes:

- Planting up Fernielea open space with 8,000 trees and shrubs. Our Queens Green Canopy premier site and launch. Very successful consultation undertaken in March which saw overwhelming support for planting trees in the area. Planting completed early April 2022.
- Street tree planting for 2021/22 aligned to Queen's Green Canopy. 500 street trees planted across city. Planting has been ongoing since January and completed in April 2022.
- 70 oak trees have been made available to our schools and community groups for planting. Good response with 40 groups already signed up and planted.
- All our formal parks (Duthie Park, Hazlehead Park, Victoria Park etc) have planted a Queen's Green Canopy tree.
- Queen's Green Canopy as very much a headline in our Beautiful Scotland campaign for 2022. To be included throughout tour and campaign.
- Theme for our School Garden Competition is Queens Jubilee. Excellent response from schools across Aberdeen with winners selected from Cornhill, Loirston and Quarryhill. Beds to be planted in May.
- Clean Up Aberdeen to be linked ie clean up our woodlands. To be included through 2022 campaign. Specific woodland clean up event for later in 2022.
- Queen's Green Canopy aligned as part of our tree planting programme to Aberdeen City Council's Climate Plan and Spaces for Nature work. Work has already started on this.
- We are to launch our own tree nursery at Hazlehead in 2022. Growing our own Queen's Green Canopy trees for years to come!
- We aim to plant a legacy tree at Hazlehead Park later in 2022 as part of the Queens Jubilee celebration.

Further initiatives and projects are planned for the 2022/23 season. Further information on The Queen's Green Canopy is available at the [The Queen's Green Canopy webpage](https://communityplanningaberdeen.org.uk/outcomes-acc).

Woodside Wee Forest

The first Wee Forest has been planted in Aberdeen thanks to the joint efforts of Aberdeen City Council's Environmental Services team, NatureScot, and pupils and staff of Woodside Primary School.



The Woodside Wee Forest will join a group of 20 such forests across Scotland which are being planted.

Led by NatureScot, the programme aims to give people the opportunity to help tackle the twin crises of climate change and biodiversity loss by creating and caring for their own forest in their own neighbourhood.

To create each forest, around 600 native trees will be planted by "Wee Foresters" in an area the size of a tennis court. Volunteer keeper teams will look after the forests over the long term and schools will use the forests for outdoor learning.

The 600 plants, which include alder, cherry, Scots pine, crab apple, holly, juniper, elder, willow, oak, rowan, and hazel trees along with dog roses, broom, gorse, blaeberry, heather, hawthorn, and blackthorn, have been planted by staff and pupils in a grassy area across Clifton Road from the school with help from the City Council's Countryside Rangers.

Pupils contributed many fantastic designs for the project and the overall winner demonstrated excellent design principals which will fit the Wee Forest ideals.

The trees, shrubs, and wildflowers will start small but will grow into a beautiful place for nature and people in the Woodside area.

Woodside Primary School created a fantastic film to accompany the launch of the wee Forest.

This is a fantastic project, and it is thanks to the efforts of everyone involved that generations to come will enjoy the benefits of these native trees which have been planted in this green space.

Looking ahead to 2023, we're hoping to increase the number of trees planted again and are looking into grant funding to support this.

PROMOTING GREENSPACE AND PLAYING AREAS

Royal Horticultural Society Community Awards 2021

Aberdeen received the top award 'Outstanding' in the Green Solution category for our Working Wetlands, Working with Wildlife & Nature submission, creating more green space for nature.

We also received the 'Achievement' Award for Craster, in the Nourishing Your Community Awards. This project is working with schools to grow their own food. The awards link to the Council's green space / food growing ambitions and show the service to be on the right track locally and nationally.



Green Flag Awards

The Green Flag Award scheme recognises and rewards well managed parks and green spaces, setting the benchmark standard for the management of recreational outdoor spaces across the United Kingdom and around the world.

Aberdeen had 7 sites awarded with Green Flags in 2021.

- Duthie Park, Green Heritage award
- Hazlehead Park
- Seaton Park
- Johnston Gardens
- Victoria Park
- Slopefield Allotments
- Garthdee Field Allotments



Aberdeen is the first local authority in Scotland to have an allotment site awarded with a Green Flag. We have 2!

It is a tremendous achievement to be awarded Green Flags. There have been obvious challenges these last two years, but despite this, our parks and green spaces continue to be beautiful, well maintained, and accessible to everyone. The awards recognise and reward the hard work of staff, Friends groups and the many volunteers who help in our parks.

Keep Scotland Beautiful - Beautiful Scotland

Aberdeen's campaign, Aberdeen Communities Together is a 365-day campaign involving a wide range of people from within local communities. The overall aim is to ensure that the communities come together with the goal of enhancing their surroundings and creating a better environment.

We include all the inspiring and fantastic work done across the city by both our own staff and the many in bloom partners and volunteers.

Aberdeen won a Gold Medal for the city but more significantly the service also won the Wright Award for Sustainability. This is for our work on wetlands, woodlands and wildlife. All this work aligns to the ACC Climate Plan.

In addition to running our own campaign, we will also support in every way we can the in-bloom community groups that run their own campaigns, i.e. Cove, Bucksburn, Culter and Powis.

As part of the Beautiful Scotland, It's Your Neighbourhood initiative, Environmental Services supports many community groups and volunteers in their community green space / environmental projects. Aberdeen continues to lead the way in this initiative, and we had 28 It's Your Neighbourhood groups involved in 21/22. More than any other Scottish council.

Across the city our work with community partnerships continue to grow. The service now has more than 150 collaborations in place including volunteers, communities, businesses, schools, third sector organisations and companies. Thousands of volunteer hours spent in Aberdeen's parks and green spaces.

Keep Scotland Beautiful Beach Awards 2021

2021 saw Aberdeen retain its Seaside Award. This was the 13th year in a row that our beach has been recognised and awarded in this way. This is a fantastic achievement and recognises and celebrates all the hard work of our staff and the many volunteers who help care for the beach.

The Beach Awards are administered by Keep Scotland Beautiful and started in 1993. The awards aim to celebrate all of Scotland's beaches and coastal communities whilst driving up the environmental standards around our coastline. Awarded beaches demonstrate excellent beach management and environmental best practice ensuring the maintenance of high standards.



Clean Up Aberdeen 2021

Clean Up Aberdeen is part of Keep Scotland Beautiful's national mass-engagement campaign Clean Up Scotland.

Clean Up Scotland aims to involve one million people in action against litter and mess. It is a national coalition of organisations and people from all places and back grounds who want Scotland to shine and work towards making Scotland the cleanest country in Europe.

Clean Up Aberdeen continues to be a success. 2021 saw a record number of clean ups, 496, completed with over 2000 volunteers involved.

Since January 2021, 450 litter picking tongs have been distributed to our brilliant clean up champions. These have been given to individuals and their friends, families and small groups, exercise groups, community centres, child minders, schools, and businesses. We now have more individual volunteers helping to keep the city clean than ever before.

Aberdeen City Council is fully committed to supporting both the local and national campaigns.

ENCOURAGING ACTIVE TRAVEL

Active Travel

Implementation of the Sustainable Urban Mobility Plan was paused while temporary Spaces for People (SfP) measures were in place in the city centre to enable safe physical distancing during the pandemic. A number of these measures have now been removed and work is ongoing as part of the City Centre Masterplan to design and implement preferred permanent public realm improvements for Union Street Central and surrounding streets, which are likely to have significant benefits for people walking, wheeling and cycling. Options for improvements to East and West Union Street have also been developed and will be subject to consultation prior to a preferred option being recommended to elected Members for consideration.

A number of multimodal transport corridor studies are underway, looking at opportunities for improving walking and cycling connections on key corridors in and around the city.

The City Voice survey 2021 was carried out between August and September 2021 and asked a panel of respondents questions about various aspects of Aberdeen, including travel. It is also opened up to the public more widely. The total number of questionnaires received was 549. Further questions were asked in 2021 compared with 2020 to better understand travel behaviour.

The Hands Up Survey Scotland (HUSS) was carried out in September 2021 and asks school children about their typical travel to school. This is carried out annually.

The Walking and Cycling index (WACI) information includes local walking and cycling data, modelling and an independent survey of 1,313 residents aged 16 or above in Aberdeen. The survey was conducted from June to August 2021 following COVID-19 travel restrictions across the UK being lifted. This was undertaken to better understand travel behaviour, barriers to active travel and perception of residents in Aberdeen to active travel. It will be carried out every 2 years. 2021 was the first year Aberdeen had been able to have a WACI.

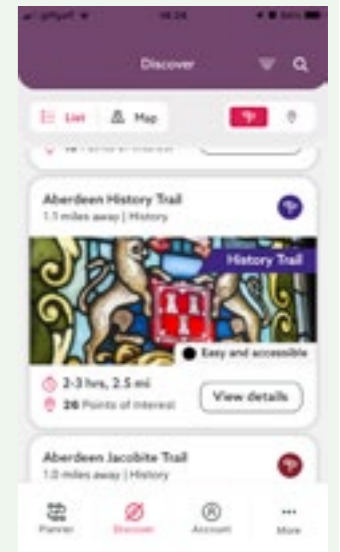


An I-Bike Officer – funded externally, employed by Sustrans, but imbedded within Aberdeen City Council – continued to work with school pupils in the Harlaw Academy cluster comprising of Harlaw Academy and feeder primary schools as well as supporting the Aberdeen Grammar School cluster. The role involves promoting active travel and equipping children with the necessary skills to feel confident in walking, wheeling and cycling. A further I-Bike officer, similarly funded, has recently been appointed to work with adults in a similar way to on-going work with school children and young adults.

GoABZ App

The **GoABZ app** is the Council's Journey Planning App, it is a journey planning tool that adds layers of super-local, real time data and transport information for a more accurate and insightful Journey Planning experience. The idea is to provide information about different modes of transport and how you can use them to get from one point to another.

The GoABZ Discover function is a spin-off, accessed via the main app, which was launched in December 2021. The GoABZ Discover function helps to make walking more attractive and user friendly and encourages people to explore the city. It contains 22 trail guides covering many historical and natural gems around the city. The family-friendly guides and maps, are designed to encourage people to walk around our beautiful and historic city and discover – or rediscover – different aspects of the city. People can explore the city's highlights with more than 700 points of interest and as a smart travel planner, GoABZ can also help people get to and from the trails.



Items in the new trail guides include the remains of a motte and bailey castle, a pair of whale jaw bones in a park, where the author Nan Shepherd lived, and the whaling ship origins of the Rob Roy statue at Peterculter. Other items featured are Rubislaw Quarry which is one of the largest man-made holes in Europe, why Aberdeen became known as one of the worst places in the country for prosecuting Quakers (in the 1670s, just about every male adult Quaker was imprisoned at some point), and 4,000-year-old Bronze Age burial cairns.

HOW WE DO OUR BUSINESS

CUSTOMER SERVICE

- Alignment of strategic plans for future customer services with digital opportunities and our use of data.
- Targeted improvement activity in key service areas to drive customer centricity aligned with the We Care Charter.
- Implemented integrated access approach with Housing Management and Police Scotland to streamline access to services and enhance partnership working.
- Embedded services provided in response to the pandemic into core service delivery model to support customers welfare and emotional needs.
- Service design approach adopted in cross functional redesigns which supported revised transformation blueprint and approach also embedded within commissioning cycle.
- Further digital service delivery and content development of chatbot to support a wider range of online service delivery.
- Continued work with services to improve the quality and speed of responses to customers.
- Focused and timely updates to website throughout the pandemic to support customer access to services and effective signposting.

GOVERNANCE

- The implementation of effective civil emergency arrangements ensuring appropriate decision making was maintained during the pandemic to protect members, staff and customers.
- Further development of the Council's Risk Management Framework including the first review of the Council's Risk Appetite Statement.
- Completion of the 2020/21 Audited Accounts by June 2021.
- Review of Community Planning Aberdeen Membership, Leadership and Partner Representation.
- Completion of the Best Value Assurance process noting strong, effective and well-established governance arrangements receiving external recognition.
- Re-assessment of the Council's CIPFA Governance Mark of Excellence accreditation.
- Approval of proposals for creation of a joint venture to deliver the Aberdeen Hydrogen Hub to contribute to the delivery of the city's vision to be a climate positive city.

DIGITAL

- Further implementation and adoption of O365 was undertaken in 2021/22, building our enabling of effective mass remote working and digital interaction with customers throughout the pandemic.
- We delivered the largest device refresh in the Council's history.
- Digitally enabled online customer services.
- Strengthening the capture, flow and use of critical data.
- Expanded the use of PowerBi to provide improved reporting and use of data across all Council services.

PARTNERSHIPS & ALLIANCES

- Co-location of Police Scotland staff within the Council's HQ, as part of broader Queen's Street redevelopment.
- Refresh of the Aberdeen City Local Outcome Improvement Plan, Partnership Development Plan and Improvement Programme 2021-23.
- Integration of Aberdeen City Council and Aberdeen City Health and Social Care Partnership Locality Planning models and development of 3 Integrated Locality Plans.
- Introduction of Locality Empowerment Groups and role of community connector to ensure community input into partnership improvement projects.
- Aberdeen Responsible Business Partners and Network. There has been an increase in responsible business partners from 3 in Jan 2021 to 16 in Jan 2022.

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Target not achieved due to Covid-19 impact

Compared with baseline:

Better

Similar

Worse

Compared with previous year:



Stretch Outcome 1: No one will suffer due to poverty by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	Number of parents experiencing in-work poverty supported by Council operated employability programmes	Council Delivery Plan	Number	2020/21	0	2021/22	13	↑	Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart
2	Average homeless journey (days)	Council Delivery Plan	Days	2018/19	160.8	2021/22	105	↑	Ensure that all homeless people and people at risk of homelessness are offered support to find a home
3	Length of homeless and support assessment periods (days)	Council Delivery Plan	Days	2018/19	17.6	2021/22	11.9	↓	Ensure that all homeless people and people at risk of homelessness are offered support to find a home
4	Number (Percentage) of homeless presentations which repeat within 12-month period	Council Delivery Plan	Number (Percentage)	2018/19	83 (6.5)	2021/22	43 (3.9)	↑	Ensure that all homeless people and people at risk of homelessness are offered support to find a home
5	Number (Percentage) of previously homeless households who do not sustain their tenancy for at least one year, unless for positive reasons	Council Delivery Plan	Number (Percentage)	2018/19	105 (13.4)	2021/22	98 (13)	↓	Ensure that all homeless people and people at risk of homelessness are offered support to find a home
6	Number of evictions from Council housing due to tenancy arrears	Council Delivery Plan	Number	2018/19	82	2021/22	46 (6 Evictions, 40 Decamps)	→	Ensure that all homeless people and people at risk of homelessness are offered support to find a home
7	Number of households entering temporary accommodation	Council Delivery Plan	Number	2018/19	1305	2021/22	1034	↑	Ensure that all homeless people and people at risk of homelessness are offered support to find a home
8	Number of tenants in temporary accommodation who remain in that locality upon accessing permanent accommodation	Council Delivery Plan	Number	2018/19	335	2021/22	236		Ensure that all homeless people and people at risk of homelessness are offered support to find a home
9	Tenancy sustainment rates (percentage)	Council Delivery Plan	Percentage	2018/19	90.1	2021/22	88.2	↓	Ensure that all homeless people and people at risk of homelessness are offered support to find a home
10	% of council dwelling that are energy efficient (scored against EESSH1)	Council Delivery Plan	Percentage	2018/19	86.92	2021/22	93.64	↑	Increase the energy efficiency of council housing stock
11	% of council dwelling that are energy efficient (from 1st April 2022 Scottish Housing Charter now requires reporting against EESSH2 (B81))	Council Delivery Plan	Percentage	2021/22		2021/22	23.3		Increase the energy efficiency of council housing stock
12	Number of people participating in food growing activities in community spaces	Council Delivery Plan	Number (Percentage)	2019/20	5100	2021/22	380 (Does not include schools, figures not yet available)	↑	Reduce food poverty and implement the provision of the Granite City Food Growing Strategy

Stretch Outcome 1: No one will suffer due to poverty by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
13	Number of new community growing places: total and in priority localities	Council Delivery Plan	Number	2018/19	13 (13)	2021/22	38 (17)	↑	<p>Reduce food poverty and implement the provision of the Granite City Food Growing Strategy</p> <p>Encourage people of all ages and abilities to get involved at their local allotment linking in all relevant policy such as the Community Empowerment Act, Part 9</p>
14	Number of affordable and council house units under construction / provided	Council Delivery Plan	Number (Percentage)	2021/22		2021/22	Developer led sites: 985 units currently under construction Council led sites: 416 units at various stages of delivery		Support delivery of affordable housing in Aberdeen and support a balanced approach to funding to ensure a thriving registered social landlord sector and widen the availability of affordable homes for the citizens of Aberdeen

Stretch Outcome 2: 400 unemployed Aberdeen City residents supported into Fair Work by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	Number of people progressing positively through the employability pipeline (Across all Council-funded programmes)	Council Delivery Plan	Number	2019/20	1041	2020/21	1051	↑	Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart
2	Number of people progressing positively through the employability pipeline (Across Employabilty Team City Growth (not including for ACC NEERSF projects)	Council Delivery Plan	Number	2019/20	46	2021/22	289	↑	Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart
3	Number of jobs created as a result of wage incentives	Council Delivery Plan	Number	2021/22		2021/22	Kickstart 220 NEERSF 66 (ACC projects only)		Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart
4	% of building warrant applications processed within agreed timescale	Council Delivery Plan	Percentage	2019/20	98.6	2021/22	97.51	→	Deliver decisions on planning, building standards and roads construction consent applications to enable growth in new sectors
5	Average time (weeks) to deliver commercial planning applications (Business and Industry)	Council Delivery Plan	Weeks	2019/20	9.8	2021/22	No applications in this category during 2021/22		Deliver decisions on planning, building standards and roads construction consent applications to enable growth in new sectors
6	RSS agreed with partners and approved by ACC	Council Delivery Plan	Update	2021/22		2021/22	An interim RSS has been developed		Develop Regional Spatial Strategy to ensure National Planning Framework 4 secures the best outcome for Aberdeen and the North East
7	RSS accepted by Scottish Government	Council Delivery Plan	Update	2021/22		2021/22	The interim RSS has been submitted to the Scottish Government.		Develop Regional Spatial Strategy to ensure National Planning Framework 4 secures the best outcome for Aberdeen and the North East
8	Projects proposed within the Aberdeen City Council boundary are included in NPF4	Council Delivery Plan	Update	2021/22		2021/22	Scottish Government intend to lay a revised Draft NPF4 for Scottish Parliament's consideration and approval in Autumn 2022, and to progress towards its adoption by Scottish Ministers thereafter		Develop Regional Spatial Strategy to ensure National Planning Framework 4 secures the best outcome for Aberdeen and the North East
9	Number of people with criminal convictions engaging in employability programmes	Council Delivery Plan	Number	2020/21	10	2021/22	31	↑	Improve pathways for all to employment and training and provision of additional support for identified groups including care experienced and those with additional support needs

Stretch Outcome 2: 400 unemployed Aberdeen City residents supported into Fair Work by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
10	Number of approved applications for development	Council Delivery Plan	Number	2019/20	782	2021/22	781	↑	Prepare an up to date Strategic Development Plan and Local Development Plan to deliver development opportunities for Aberdeen
11	Union Terrace Gardens - Project delivery on time	Council Delivery Plan	Update	2021/22		2021/22	The current expectation is that practical completion will be reached in late Autumn 2022.		Progress redevelopment of Union Terrace Gardens
12	Number of tourists visiting Aberdeen annually	Council Delivery Plan	Number	2017	835000	2021/22	No data available		Promote the city and its venues to new national and international audiences through a new service level agreement with VisitAberdeenshire, collaborating with Culture Aberdeen, VisitScotland and industry
13	Number of business gateway start-ups per 10,000 population	Council Delivery Plan	Number	2019/20	21.2	2020/21	18.1	↓	Support delivery of the Business Gateway contract and evaluate its impact
14	Annual visitors to the Art Gallery and museums	Council Delivery Plan	Number	Sept 2019 - March 2020	143500	2021/22	138836 (Partial opening of venues)	↑	Support diversification of the city's tourism sector by securing new audiences through support to cultural venues, programmes and other events, including delivery of the Aberdeen 365 delivery model, The Event Complex Aberdeen, operation of the new Aberdeen Art Gallery, the museums service and ACC supported venues in the city
15	Number employed in creative and cultural business enterprises	Council Delivery Plan	Number	2018	4030	2020	4030	→	Support diversification of the city's tourism sector by securing new audiences through support to cultural venues, programmes and other events, including delivery of the Aberdeen 365 delivery model, The Event Complex Aberdeen, operation of the new Aberdeen Art Gallery, the museums service and ACC supported venues in the city
16	Number of business births	Council Delivery Plan	Number	2016	1160	2020	890	↓	Working with city and regional partners, ensure there is an 'investor ready' pipeline of development opportunities in response to new enquiries as a result of Council and City Region Deal supported investment
17	Number of business deaths	Council Delivery Plan	Number	2016	1450	2020	1070	↑	Working with city and regional partners, ensure there is an 'investor ready' pipeline of development opportunities in response to new enquiries as a result of Council and City Region Deal supported investment

Stretch Outcome 3: 500 Aberdeen City residents upskilled/reskilled to enable them to move into, within and between economic opportunities as they arise

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions	
1	No of employers providing positive feedback on the young people they've supported on work experience	Council Delivery Plan	Number	2019/20		2019/20	20		Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart	
2	Number of people in low -skilled employment	Council Delivery Plan	Number	2019	16900	2021	18400	↑	Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart	
3	Number staff engaged in mentoring young people	Council Delivery Plan	Number	2019/20	61	2021/22	26	↓	Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart	
Page 61	4	A Climate Friendly weighting is introduced at tendering stage for contracts	Council Delivery Plan	Number	2021/22		2021/22	118 Environmental wellbeing measures, carbon reduction, fuel poverty & Climate Literacy		Increase the value of the Council's community benefits programme through tendering processes
	5	Annual reporting of the delivery of the social value outcomes and their impacts	Council Delivery Plan	Report	2021/22		2021/22	Aberdeen City Council - Annual Procurement Report 21-22		Increase the value of the Council's community benefits programme through tendering processes
	6	Number of Community Benefit Outcomes delivered	Council Delivery Plan	Number	2021/22		2021/22	418		Increase the value of the Council's community benefits programme through tendering processes
	7	Number of contracts which have community benefits / social value outcomes clearly defined	Council Delivery Plan	Number	2021/22		2021/22	1853 Community Benefit Outcomes imposed in 33 regulated contracts		Increase the value of the Council's community benefits programme through tendering processes
	8	Value of Council community benefits programme	Council Delivery Plan	Outcomes	2021/22		2021/22	418 Community Benefit Outcomes were delivered during the reporting period		Increase the value of the Council's community benefits programme through tendering processes

Stretch Outcome 3: 500 Aberdeen City residents upskilled/reskilled to enable them to move into, within and between economic opportunities as they arise

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
9	% of learners who express increase in confidence	Council Delivery Plan	Percentage	2019/20	91	2021/22	89	↑	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: iii) Adult Learners apply their skills, knowledge and understanding across the four areas of life (& Adult Learners participate equally, inclusive and effectively & Adult Learners are equipped to meet key challenges and transitions in their lives)
10	% of learners who have gained / improved skills	Council Delivery Plan	Percentage	2019/20	91	2021/22	89	↑	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: iii) Adult Learners apply their skills, knowledge and understanding across the four areas of life (& Adult Learners participate equally, inclusive and effectively & Adult Learners are equipped to meet key challenges and transitions in their lives)
11	No of learners from marginalised groups – for example, Criminal Justice, Travellers	Council Delivery Plan	Number	2020/21	39	2021/22	120	↑	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: iii) Adult Learners apply their skills, knowledge and understanding across the four areas of life (& Adult Learners participate equally, inclusive and effectively & Adult Learners are equipped to meet key challenges and transitions in their lives)
12	No of learners moving on to college	Council Delivery Plan	Number	2019/20	2	2021/22	2	→	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: iii) Adult Learners apply their skills, knowledge and understanding across the four areas of life (& Adult Learners participate equally, inclusive and effectively & Adult Learners are equipped to meet key challenges and transitions in their lives)
13	No of learners moving on to employment	Council Delivery Plan	Number	2019/20	5	2020/21	0	↓	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: iii) Adult Learners apply their skills, knowledge and understanding across the four areas of life (& Adult Learners participate equally, inclusive and effectively & Adult Learners are equipped to meet key challenges and transitions in their lives)

Stretch Outcome 3: 500 Aberdeen City residents upskilled/reskilled to enable them to move into, within and between economic opportunities as they arise

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
14	No of learners who engage in 80 hours or more learning	Council Delivery Plan	Number	2019/20	20	2021/22	6	→	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: iii) Adult Learners apply their skills, knowledge and understanding across the four areas of life (& Adult Learners participate equally, inclusive and effectively & Adult Learners are equipped to meet key challenges and transitions in their lives)
15	No of SQAs	Council Delivery Plan	Number	2019/20	27	2021/22	20	→	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: iii) Adult Learners apply their skills, knowledge and understanding across the four areas of life (& Adult Learners participate equally, inclusive and effectively & Adult Learners are equipped to meet key challenges and transitions in their lives)
16	Percentage increase in funding	Council Delivery Plan	Percentage	2019/20	2	2020/21	3	↑	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: iii) Adult Learners apply their skills, knowledge and understanding across the four areas of life (& Adult Learners participate equally, inclusive and effectively & Adult Learners are equipped to meet key challenges and transitions in their lives)
17	No of Adult Learning participants	Council Delivery Plan	Number	2019/20	534	2021/22	291	↑	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: ii) Adult learners are confident, resilient and optimistic for the future (& Adult learners critically reflect on their experiences and make positive life changes for themselves and their community)
18	No of Family Learning participants	Council Delivery Plan	Number	2019/20	203	2021/22	282 unique participants with a further 846 attendees at various drop-in activities which include parents/carers & their children	↑	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: ii) Adult learners are confident, resilient and optimistic for the future (& Adult learners critically reflect on their experiences and make positive life changes for themselves and their community)

Stretch Outcome 3: 500 Aberdeen City residents upskilled/reskilled to enable them to move into, within and between economic opportunities as they arise

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
19	No of learning opportunities	Council Delivery Plan	Number	2019/20	323	2021/22	285	↑	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: ii) Adult learners are confident, resilient and optimistic for the future (& Adult learners critically reflect on their experiences and make positive life changes for themselves and their community)
20	No volunteers delivering learning opportunities	Council Delivery Plan	Number	2019/20	26	2021/22	7	→	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: ii) Adult learners are confident, resilient and optimistic for the future (& Adult learners critically reflect on their experiences and make positive life changes for themselves and their community)

Stretch Outcome 4: 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	Percentage of Child Protection Register case conference which take a strength based approach	Council Delivery Plan	Percentage	Aug 2018 - Jul 2019	100	Aug 2020 - Jul 2021	100	✓	Adopt a strength based and participatory approach to child protection practice
2	% of P1 pupils achieving Curriculum for Excellence levels in Listening and Talking by Scottish Indices of Multiple Deprivation Quintiles	Council Delivery Plan	Percentage	2017/18 Academic year	SIMD Quintile 1 (20% Most Deprived) - 83.54% SIMD Quintile 2 - 79.23% SIMD Quintile 3 - 86.18% SIMD Quintile 4 - 88.48% SIMD Quintile 5 (20% Least Deprived) - 92.16%	2020/21	SIMD Quintile 1 (20% Most Deprived) – 70.83% SIMD Quintile 2 – 75.88% SIMD Quintile 3 - 80.82% SIMD Quintile 4 – 85.57% SIMD Quintile 5 (20% Least Deprived) – 89.80%	↓	Deploy early learning and childcare excellence and equity practitioners to lead direct support to children and families to help close the gap in those aged 2-5 Agree and implement an approach to supporting early language acquisition and development
3	% of P1 pupils achieving Curriculum for Excellence levels in Numeracy by Scottish Indices of Multiple Deprivation Quintiles	Council Delivery Plan	Percentage	2017/18 Academic year	SIMD Quintile 1 (20% Most Deprived) - 76.54% SIMD Quintile 2 - 75.59% SIMD Quintile 3 - 84.67% SIMD Quintile 4 - 86.24% SIMD Quintile 5 (20% Least Deprived) - 87.95%	2020/21	SIMD Quintile 1 (20% Most Deprived) – 68.75% SIMD Quintile 2 – 67.55% SIMD Quintile 3 – 74.83% SIMD Quintile 4 – 83.16% SIMD Quintile 5 (20% Least Deprived) – 87.77%	↓	Deploy early learning and childcare excellence and equity practitioners to lead direct support to children and families to help close the gap in those aged 2-5 Agree and implement an approach to supporting early language acquisition and development
4	% of P1 pupils achieving Curriculum for Excellence levels in Reading by Scottish Indices of Multiple Deprivation Quintiles	Council Delivery Plan	Percentage	2017/18 Academic year	SIMD Quintile 1 (20% Most Deprived) - 73.66% SIMD Quintile 2-70.13% SIMD Quintile 3 - 76.00% SIMD Quintile 4 - 82.87% SIMD Quintile 5 (20% Least Deprived) - 87.95%	2020/21	SIMD Quintile 1 (20% Most Deprived) – 57.92% SIMD Quintile 2 – 62.47% SIMD Quintile 3 – 69.97% SIMD Quintile 4 – 77.32% SIMD Quintile 5 (20% Least Deprived) – 83.70%	↓	Deploy early learning and childcare excellence and equity practitioners to lead direct support to children and families to help close the gap in those aged 2-5 Agree and implement an approach to supporting early language acquisition and development

Stretch Outcome 4: 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
5	% of P1 pupils achieving Curriculum for Excellence levels in Writing by Scottish Indices of Multiple Deprivation Quintiles	Council Delivery Plan	Percentage	2017/18 Academic year	SIMD Quintile 1 (20% Most Deprived) - 74.49% SIMD Quintile 2 - 67.03% SIMD Quintile 3 - 73.82% SIMD Quintile 4 - 80.34% SIMD Quintile 5 (20% Least Deprived) - 84.62%	2019/20	SIMD Quintile 1 (20% Most Deprived) – 55.37% SIMD Quintile 2 – 60.49% SIMD Quintile 3 – 70.31% SIMD Quintile 4 – 75.60% SIMD Quintile 5 (20% Least Deprived) – 84.43%	↓	Deploy early learning and childcare excellence and equity practitioners to lead direct support to children and families to help close the gap in those aged 2-5 Agree and implement an approach to supporting early language acquisition and development
6	Number of children on Child Protection Register under the category of neglect	Council Delivery Plan	Number	7/1/2019	57	July 2021	29	↑	Improve the Council's recognition and response to indicators of cumulative neglect
7	Number of recorded offences of cruelty, neglect and unnatural treatment of children	Council Delivery Plan	Number	2019/20	39	2020/21	20	↑	Improve the Council's recognition and response to indicators of cumulative neglect
8	Number emergency hospital admissions for unintentional injury to children under 5 years	Council Delivery Plan	Number	2014/15 - 2016/17	170	2020/21	149	↓	Improve the Council's recognition and response to indicators of cumulative neglect
9	Children and young people subject to a Child Protection Order in a 12-month period	Council Delivery Plan	Number	Aug 2019 - Jul 2020	19	Aug 2020 - Jul 2021	19	→	Improve the Council's recognition and response to the child protection implications of domestic abuse, coercive control, emotional abuse, FGM, Ethnicity, LGBT+, prevent, forced marriage and disability
10	Number of Child Protection Investigations where Joint Investigative Interview took place in a 12-month period	Council Delivery Plan	Number	Apr 2017 - Mar 2018	423	Aug 2020 - Jul 2021	387		Improve the Council's recognition and response to the child protection implications of domestic abuse, coercive control, emotional abuse, FGM, Ethnicity, LGBT+, prevent, forced marriage and disability

Stretch Outcome 4: 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
11	Number/rate of children, including unborn children, on the Child Protection Register	Council Delivery Plan	Number/ Rate	7/1/2019	119/3.4	2021	83/2.3		Improve the Council's recognition and response to the child protection implications of domestic abuse, coercive control, emotional abuse, FGM, Ethnicity, LGBT+, prevent, forced marriage and disability
12	Number of children subject to pre-birth and initial case conferences and conversion rate to registration	Council Delivery Plan	Number (Percentage)	Aug 2018 - Jul 2019	206 (78%)	Aug 2020 - Jul 2021	154 (91.5%)	↑	Improve the Council's recognition and response to the child protection implications of domestic abuse, coercive control, emotional abuse, FGM, Ethnicity, LGBT+, prevent, forced marriage and disability
13	% of parents who can access PEEP in their local Early Learning and Childcare setting	Council Delivery Plan	Percentage	2019/20	0	2021/22	18	↑	Offer PEEP (Parents as Early Education Partners) universally across all Local Authority settings
14	Number of families who have engaged with PEEP	Council Delivery Plan	Number	2021/22		2021/22	347		Offer PEEP (Parents as Early Education Partners) universally across all Local Authority settings
15	% of positive evaluations of quality reference indicators from Education Scotland and Care Inspectorate inspection reports of publicly funded Early Learning and Childcare	Council Delivery Plan	Percentage	2018/19	90	2021/22	Full Inspection regime is yet to resume		Support all early learning and childcare settings to deliver early learning and childcare provision in line with National Quality Standard
16	% of quality indicators rated as Good or above during inspections of local authority and partner provider Early Learning and Childcare centres by the Care Inspectorate	Council Delivery Plan	Percentage	2018/19	52.9	2021/22	Full Inspection regime is yet to resume		Support all early learning and childcare settings to deliver early learning and childcare provision in line with National Quality Standard
17	Combined % of partner provider Early Learning and Childcare centre inspections receiving positive Care Inspectorate and Education Scotland reports per financial year	Council Delivery Plan	Percentage	2018/19	88.4% received inspections with no recommendations arising from an Indicator evaluation of less than Satisfactory (equating to partially negative outcome)	2020/21	Full Inspection regime is yet to resume		Support all early learning and childcare settings to deliver early learning and childcare provision in line with National Quality Standard

Stretch Outcome 4: 95% of children (0-5 years) will reach their expected developmental milestones by the time of their child health reviews by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
18	Number of after school club places (held on Aberdeen City Council Family Information Service (FIS))	Council Delivery Plan	Number	2019/20	1552	2021/22	1495	↓	Support and expand School Age Childcare in line with Scottish Government commitment to expand wraparound School Age Childcare to meet the needs of families.
19	Number of breakfast club places (held on Aberdeen City Council Family Information Service (FIS)) *based on registered and non-registered local authority and private school age childcare places	Council Delivery Plan	Number	2019/20	1259	2021/22	1530	↑	Support and expand School Age Childcare in line with Scottish Government commitment to expand wraparound School Age Childcare to meet the needs of families.
20	Number of childminder places (held on Aberdeen City Council Family Information Service (FIS)) *based on funded and non-funded registered childminders	Council Delivery Plan	Number	2019/20	622	2021/22	557	↓	Support and expand School Age Childcare in line with Scottish Government commitment to expand wraparound School Age Childcare to meet the needs of families.
21	Number of day nursery places (held on Aberdeen City Council Family Information Service (FIS) and includes private nurseries, workplace nurseries, independent nurseries, creches, and pre-school playgroups registered with the Care Inspectorate)	Council Delivery Plan	Number	2019/20	2761	2021/22	2229	↓	Support and expand School Age Childcare in line with Scottish Government commitment to expand wraparound School Age Childcare to meet the needs of families.
22	Percentage of Early Learning and Childcare places allocated to eligible 2s inclusive of places for the children of Care Experienced parents	Council Delivery Plan	Percentage	2019/20	29.74	2021/22	35.45	↑	The statutory duty, to ensure all parents who are keen to access 1140 hours of ELCC are able to do so, including expansion of the estate, was reinstated from August 2021
23	% of eligible population allocated Council funded ante pre-school nursery places in local authority and partner provider Early Learning and Childcare settings	Council Delivery Plan	Percentage	2018/19	92.79	2021/22	93.18	↑	The statutory duty, to ensure all parents who are keen to access 1140 hours of ELCC are able to do so, including expansion of the estate, was reinstated from August 2021
24	% of eligible population allocated Council funded pre-school nursery places in local authority and partner provider Early Learning and Childcare settings	Council Delivery Plan	Percentage	2018/19	94.75	2019/20	99.02	↑	The statutory duty, to ensure all parents who are keen to access 1140 hours of ELCC are able to do so, including expansion of the estate, was reinstated from August 2021
25	% of children with healthy weight in primary 1	Council Delivery Plan	Percentage	2018/19	79.47	2019/20	83.19	↑	Through Sport Aberdeen and Aberdeen Sports Village, for children aged 0-5 and their families (subject to operations reopening following pandemic restrictions): <ul style="list-style-type: none"> • identify and remove barriers to becoming and remaining active • Work with key groups & networks to ensure continuous and appropriate engagement • Review current opportunities to ensure the diverse needs of the community are met • Develop opportunities to reflect local need and community engagement • Further develop targeted programmes to positively impact in health inequalities

Stretch Outcome 5: 90% of children and young people will report that their experiences of mental health and wellbeing have been listened to by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions	
1	Number of young people recorded as being bullied in SEEMiS module	Council Delivery Plan	Number	2019/20	105	2020/21	166		Build capacity across the universal provision to identify and support children and young people and their families with emerging mental health needs and deliver bespoke targeted support to children and young people and their families who have established mental health needs	
2	Number of appropriate referrals to the school Nurse for targeted support (*Please note that these figures are the most accurate to date but there may be some discrepancies due to staffing absence)	Council Delivery Plan	Number	2019/20 (Sept - May)	601	2020/21 (Sept - May)	428		Build capacity across the universal provision to identify and support children and young people and their families with emerging mental health needs and deliver bespoke targeted support to children and young people and their families who have established mental health needs	
Page 69	3	Number of families being supported by the Fit Like Family Wellbeing Hubs	Council Delivery Plan	Number	Oct 2020 - Mar 2021	198	Apr 2021 - Mar 2022	441	↑	Build capacity across the universal provision to identify and support children and young people and their families with emerging mental health needs and deliver bespoke targeted support to children and young people and their families who have established mental health needs
	4	Percentage of school communities who can evidence their work to actively raise awareness	Council Delivery Plan	Percentage	2019/20	100	2021/22	100	✓	Raise awareness of signs of positive wellbeing in parents, carers, children and young people
	5	% of those supported through the Family Wellbeing Hubs who can evidence an improvement in their wellbeing	Council Delivery Plan	Percentage	2021/22		2021/22	77% of families reported that there was improvement following engagement *based on a sample of 105 families		Building on the establishment, during the Covid-19 response, of hubs to provide flexible and agile support to children and families with elevated levels of concern, commission a Family Wellbeing Service and the operation of 3 Family Wellbeing Hubs

Stretch Outcome 6: As corporate parents we will ensure 95% of care experienced children and young people will have the same levels of attainment in education, health and emotional wellbeing, and positive destinations as their peers by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	% of care experienced parents accessing ELC for their 2 year old	Council Delivery Plan	Percentage	2021/22		2021/22	100 (of those known)	✔	Improve educational outcomes for care experienced children and young people
2	Number (percentage) of 15 year olds in care with a support plan	Council Delivery Plan	Number (Percentage)	July 2019	45 (100)	July 2021	43 (100)	✔	Support children and young people to understand and access multiagency throughcare and aftercare services
3	Number of care experienced young people engaging in Council-operated employability programmes	Council Delivery Plan	Number	2020/21	18	2021/22	23	↑	Improve pathways for all to employment and training and provision of additional support for identified groups including care experienced and those with additional support needs
4	Number of care experienced young people receiving a bespoke education support pathway delivered by MCR Pathways	Council Delivery Plan	Number	2018/19 Academic year	18	2020/21 (Academic year)	112	↑	Increase capacity of all educational resource to support identified vulnerabilities
5	Number of care experienced young people receiving a bespoke education support pathway delivered by Sport Aberdeen	Council Delivery Plan	Number	2018/19 Academic year	20	2020/21 (Academic year)	27	↑	Increase capacity of all educational resource to support identified vulnerabilities
6	Number of care leavers who receive throughcare and aftercare support	Council Delivery Plan	Number	July 2019	156	July 2021	171		Support children and young people to understand and access multiagency throughcare and aftercare services
7	Number of children and young people remaining in a placement between 16-18 years	Council Delivery Plan	Number	2019/20	66 (18 at Home/Kinship; 48 away from home)	2020/21	71 (18 at Home/Kinship; 53 away from home)	→	Increase the number of children and young people remaining in a placement between 16-18 years
8	Number of children that report being happy in their care placement (those who use 'Mind of My Own' App)	Council Delivery Plan	Number (Percentage)	2019-2021		2019-2021	0-9 years = 54 responses (88%) 10-16 years = 91 responses (83%) 17+ years = 4 responses (50%)		Increase the physical and emotional health outcomes for care experienced young people
9	Number of exclusions (Looked After children and young people)	Council Delivery Plan	Number	2019/20	421	2021/22 (as at June)	27	↑	Improve educational outcomes for care experienced children and young people
10	Number of internships offered to/successfully completed by care experienced young people	Council Delivery Plan	Number	2020/21	0	2021/22	1	→	Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart

Stretch Outcome 6: As corporate parents we will ensure 95% of care experienced children and young people will have the same levels of attainment in education, health and emotional wellbeing, and positive destinations as their peers by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions	
11	Number/Percentage of young people over the age of 16 being looked after	Council Delivery Plan	Number (Percentage)	July 2017	78 (14)	July 2021	73 (14)	↑	Support children and young people to understand and access multiagency throughcare and aftercare services	
12	Percentage attendance for looked after children and young people	Council Delivery Plan	Percentage	2018/19 Academic year	88	2020/21 (Academic year)	87.17	→	Increase capacity of all educational resource to support identified vulnerabilities	
13	Percentage of care leavers accessing their benefit entitlement	Council Delivery Plan	Percentage	2019/20	95-100	2020/21	95-100	✔	Support children and young people to understand and access multiagency throughcare and aftercare services	
14	Percentage of children being looked after in the community either at home or in a kinship placement (with friends/family)	Council Delivery Plan	Percentage	31st July 2019	35.9	31st July 2021	38.8	→	Further develop an integrated approach to supporting children to remain in their community	
Page 71	15	Percentage of Looked After 2-5 year olds accessing early years provision	Council Delivery Plan	Percentage	June 2021	85.9	June 2022	95.8	↑	Improve educational outcomes for care experienced children and young people
	16	Percentage of looked after children placed in an external foster placement	Council Delivery Plan	Percentage	2018	33.1	2021	31.8	↑	Further develop an integrated approach to supporting children to remain in their community
	17	Percentage of looked after children placed in an external residential placement	Council Delivery Plan	Percentage	2018	7.8	2021	7.5	→	Further develop an integrated approach to supporting children to remain in their community
	18	Percentage of looked after children who experience 3 or more placement moves	Council Delivery Plan	Percentage	01/07/2019	5	July 2021	3.1	↑	Further develop an integrated approach to supporting children to remain in their community
	19	Percentage of Looked After school leavers attaining SCQF Level 3 in Literacy and Numeracy	Council Delivery Plan	Percentage	2017/18 Academic year	43.5	2020/21	64.7	↓	Improve educational outcomes for care experienced children and young people
20	Percentage of Looked After Young People (S4-S6) who leave school and go to an initial positive destination	Council Delivery Plan	Percentage	2017/18 Academic year	56.5	2020/21 (Academic year)	76.4	↑	Improve educational outcomes for care experienced children and young people	
21	Percentage of Looked After young people leaving school with 4 or more SCQF awards at Level 3	Council Delivery Plan	Percentage	2017/18 Academic year	43.5	2020/21 (Academic year)	35.29	↓	Improve educational outcomes for care experienced children and young people	

Stretch Outcome 7: 95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions	
1	Number of foundation apprenticeship places offered by the the council	Council Delivery Plan	Number	2020/21	16	2021/22	2	↓	Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart	
2	Number of graduate apprenticeship places offered by the council	Council Delivery Plan	Number	2020	8	2021	12	↑	Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart	
3	Number of modern apprenticeship places offered by the council	Council Delivery Plan	Number	2020	0	2021	59	↑	Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart	
4	Percentage of young people achieving initial positive destinations	Council Delivery Plan	Percentage	2019/20	89.9	2020/21	95.1	↑	Commission new employability activity through No One Left Behind, Young Person Guarantee, Parental Employability Support Fund and KickStart	
5	Attendance levels in programme activities	Council Delivery Plan	Percentage	2019/20	83% For afterschool programmes	2020/21	Data not available due to variety of delivery		Continue to support and expand the Sistema "Big Noise Torry" project	
Page 72	6	Number of children participating in the "Big Noise Torry" programme	Council Delivery Plan	Number	2019/20	2020/21	645	↑	Continue to support and expand the Sistema "Big Noise Torry" project	
	7	Number of hours delivered	Council Delivery Plan	Number	2019/20	2020/21	2287	↓	Continue to support and expand the Sistema "Big Noise Torry" project	
	8	% difference between 20% most and least deprived for literacy and numeracy (SIMD Quintiles - leavers attaining literacy and numeracy at SCQF Level 3)	Council Delivery Plan	Percentage	2019/20 (Academic Year)	5.75	2020/21 (Academic year)	5.57	→	Improve pathways for all to employment and training and provision of additional support for identified groups including care experienced and those with additional support needs
	9	% of children and young people with additional support needs who have a transition plan to support transition from early years to primary, from primary to secondary and from secondary to post school	Council Delivery Plan	Percentage	2021/22		2021/22	100% are involved in pathways planning	✓	Improve pathways for all to employment and training and provision of additional support for identified groups including care experienced and those with additional support needs
10	Number of young people leaving school with no qualifications	Council Delivery Plan	Number	2019/20 (Academic Year)		2019/20 (Academic Year)	13		Improve pathways for all to employment and training and provision of additional support for identified groups including care experienced and those with additional support needs	
11	Number of young people engaged in Career Ready	Council Delivery Plan	Number	2020-2022		2020-22	77		Increase the number of young people being supported into a positive destination through mentoring opportunities	

Stretch Outcome 7: 95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
12	% of young people with a Foundation Apprenticeship who have moved into a sustained positive destination	Council Delivery Plan	Percentage	2019/20	93.1	2020/21	97.4	↑	Increase the number of young people taking up foundation apprenticeships
13	Number of young people starting a foundation apprenticeships	Council Delivery Plan	Number	2018-20	17	2021-22	135	↑	Increase the number of young people taking up foundation apprenticeships
14	Percentage of schools participating in Foundation Apprenticeships	Council Delivery Plan	Percentage	2019/20	100	2021/22	100	✓	Increase the number of young people taking up foundation apprenticeships
15	% of pupils staying on at the end of S4 and S5	Council Delivery Plan	Percentage	2019/20	S4/S5: 92% S5/S6: 76.3%	2021/22	S4/S5: 87.56% S5/S6: 68.02	→	Increase the range and number of accredited courses being provided by schools and partners
16	% of school websites sharing information on learning pathways	Council Delivery Plan	Percentage	2019/20	100	2021/22	100	✓	Increase the range and number of accredited courses being provided by schools and partners
17	Complementary tariff points achieved by young people in Scottish Index of Multiple Deprivation (SIMD) 1 and 2	Council Delivery Plan	Tariff Points	2019/20	SIMD 1: 435 SIMD 2: 453	2020/21	SIMD 1: 410 SIMD 2: 420	→	Increase the range and number of accredited courses being provided by schools and partners
Page 73	18	Number of partners supporting delivery of the Senior Phase	Council Delivery Plan	Number	2020/21	2020/21	20		Increase the range and number of accredited courses being provided by schools and partners
	19	Number of SQA presented courses being provided by schools and partners	Council Delivery Plan	Number	2019/20	2021/22	177	↑	Increase the range and number of accredited courses being provided by schools and partners
	20	No of young people achieving awards and types of awards	Council Delivery Plan	Number	2019/20	164 (Youth Achievement; Dynamic Youth Award; Hi5)	2021/22	54 (Dynamic Youth awards; Hi5 awards)	↑
	21	No of young people reporting they feel more confident, resilient and optimistic for the future	Council Delivery Plan	Number	2019/20	2021/22	465	↑	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: i) Young people are confident, resilient, and optimistic for the future (& Young people's perspectives are broadened through new experiences and thinking)

Stretch Outcome 7: 95% of children living in our priority localities will sustain a positive destination upon leaving school by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
22	No of youth work interventions/ programmes in schools	Council Delivery Plan	Number	2019/20	200	2021/22	233	↑	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: i) Young people are confident, resilient, and optimistic for the future (& Young people's perspectives are broadened through new experiences and thinking)
23	No of volunteers participating in training	Council Delivery Plan	Number	2019/20	5	2020/21	0	↓	Provide Community Learning and Development services, subject to implications of Covid-19 restrictions, that ensure: i) Young people are confident, resilient, and optimistic for the future (& Young people's perspectives are broadened through new experiences and thinking)
24	% of schools offering a fuller range of vocational qualifications, in partnership with colleges and other training providers	Council Delivery Plan	Percentage	2020/21	100	2021/22	100	✔	Support school staff and parents to have a greater understanding of the world of work and routes into work to improve young people's learning

Stretch Outcome 8: Child friendly city where all decisions which impact on children and young people are informed by them by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	Achieve UNICEF Child Friendly Accreditation badges in: Participating; Child Friendly Services; Place; Culture; Co-operation and Leadership; and Communication	Council Delivery Plan	Update	2019/20	In progress	2021/22	Delivery Phase	↑	Make Aberdeen child friendly where children feel safe, heard, nurtured and able to flourish
2	Average National Playing Fields Association play value score of children's playgrounds	Council Delivery Plan	Value Score	2018/19	35.19	2021/22	36	→	Enable every child to have access to an outdoor environment with outdoor play area provision
3	Local authority and community playgrounds per 1,000 children	Council Delivery Plan	Number	2019/20	4.31	2021/22	4.28	→	Enable every child to have access to an outdoor environment with outdoor play area provision

Stretch Outcome 9: 30% fewer young people (under 18) charged with an offence by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	Number of families achieving 3 or more improved Priority Family outcome measures	Council Delivery Plan	Number	2018/19	18	2020/21	30	↑	Continue with the Priority Family approach to improve outcomes for families and reduce demand on CPP partners
2	Priority Families - Reduction in demand for social work services, police and court	Council Delivery Plan	Number of Families	2020/21		2020/21	23		Continue with the Priority Family approach to improve outcomes for families and reduce demand on CPP partners
3	Number of 12-17 year olds referred through EEI to Social Work, Education, Fire Service and/or Bernardos	Council Delivery Plan	Number	2019/20	165	2021/22	186	↑	Deliver effective interventions in targeted areas to reduce instances of anti-social behaviour
4	Number of 12-17 year olds who accrued only 1 charge in given period	Council Delivery Plan	Number	2019/20	484	2021/22	385	↓	Deliver effective interventions in targeted areas to reduce instances of anti-social behaviour
5	Number of offences committed by age group	Council Delivery Plan	Number	2019/20	8-15yrs: 923 16-17yrs: 698	2021/22	8-15yrs: 973 16-17yrs: 739	↓	Deliver effective interventions in targeted areas to reduce instances of anti-social behaviour
6	Number of youths involved in three or more Police Crime Files	Council Delivery Plan	Number	2019/20	91	2020/21	71	↓	Deliver effective interventions in targeted areas to reduce instances of anti-social behaviour
7	Number of cases 'diverted' to Children's Social Work Services by Police under Effective & Early Intervention (EEI)	Council Delivery Plan	Number	2019/20	157	2021/22	70	↓	Deliver support to young people who receive an Early and Effective Intervention or are diverted from prosecution by the Crown Office and Procurator Fiscal Service and are referred to Social Work Service
8	Number of young people jointly reported to SCRA & Procurator Fiscal	Council Delivery Plan	Number	2017/18	52	2020/21	91	↑	Deliver support to young people who receive an Early and Effective Intervention or are diverted from prosecution by the Crown Office and Procurator Fiscal Service and are referred to Social Work Service
9	Number of 16/17 year olds subject to a Compulsory Supervision Order due to offending behaviours.	Council Delivery Plan	Number	2020/21	1 (4 months of data unavailable currently – numbers of hearings impacted by COVID)	2021/22	3 (on 11/07/2022)	→	Deliver support to young people who receive an Early and Effective Intervention or are diverted from prosecution by the Crown Office and Procurator Fiscal Service and are referred to Social Work Services
10	Number of reports of domestic abuse submitted by under 18 year olds	Council Delivery Plan	Number	2020/21	33	2021/22	69	↑	Increase reporting of domestic abuse issues through frontline staff awareness training
11	Number of secondary schools with mentors in violence prevention scheme in place	Council Delivery Plan	Number	2019/20	4	2020/21	4	→	Increase reporting of domestic abuse issues through frontline staff awareness training

Stretch Outcome 9: 30% fewer young people (under 18) charged with an offence by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
12	Number of young people charged with an offence	Council Delivery Plan	Number	2019/20	1188	2021/22	1120	→	Review and refresh the whole system approach to Youth Justice to better ensure effective and early support Identify and engage with young people at risk of involvement in offending behaviour to ensure that they do not enter the criminal justice system
13	Number of instances of youth antisocial behaviour reported to the Aberdeen City Council	Council Delivery Plan	Number	2019	73	2020/21	21	→	Review and refresh the whole system approach to Youth Justice to better ensure effective and early support Identify and engage with young people at risk of involvement in offending behaviour to ensure that they do not enter the criminal justice system
14	Number of instances of youth antisocial behaviour reported to the Police	Council Delivery Plan	Number	2019	2761	2021	3015	↓	Review and refresh the whole system approach to Youth Justice to better ensure effective and early support Identify and engage with young people at risk of involvement in offending behaviour to ensure that they do not enter the criminal justice system

Stretch Outcome 10: 25% fewer people receiving a first ever Court conviction and 2% fewer people reconvicted within one year by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	Number of Fiscal Work Orders commenced	Council Delivery Plan	Number	2018/19	45	2020/21	16		Deliver person centred bespoke support and interventions to people who are diverted from prosecution
2	Percentage of Fiscal Work Orders successfully completed	Council Delivery Plan	Percentage	2018/19	94	2020/21	95	↑	Deliver person centred bespoke support and interventions to people who are diverted from prosecution
3	Number of people diverted from prosecution (Referrals/Cases Commenced)	Council Delivery Plan	Number	2017/18	126/106	2020/21	194/150	↑	Deliver person centred bespoke support and interventions to people who are diverted from prosecution
4	Number of awareness raising sessions and staff participating	Council Delivery Plan	Number	2020/21	2 webinars 80 attendees	2021/22	5 Sessions 235 staff trained	↑	Increase reporting of domestic abuse issues through frontline staff awareness training
5	Number of Domestic Abuse Champions	Council Delivery Plan	Number	2021/22		2021/22	20		Increase reporting of domestic abuse issues through frontline staff awareness training
6	Percentage of staff reporting confidence in tackling domestic abuse issues when they arise	Council Delivery Plan	Percentage	2021/22		2021/22	96% of staff attending training		Increase reporting of domestic abuse issues through frontline staff awareness training
7	Percentage of Young People who are aware of Domestic Abuse Services	Council Delivery Plan	Percentage	2020/21	66% of those attending sessions	2021/22	68% of those attending sessions	↑	Increase reporting of domestic abuse issues through frontline staff awareness training
8	Number of people progressing positively through the employability pipeline (individuals referred in by Justice Social Work Service and Youth Team)	Council Delivery Plan	Number	Apr 2019 - Dec 2019		Apr 2019 - Dec 2019	5		People on community sentences and released from prison are supported towards Employment
9	Caledonian Project - Successful completion of Men's Programme (Men are subject to a 2 year Community Payback Orders with Supervision and Caledonian Programme Requirements)	Council Delivery Plan	Number	2020/21	49 Started 11 dropped out 25 successfully completed Note: as this is a 2 year intervention completions do not reflect orders imposed in this year	2021/22	65 started 6 dropped out 32 successfully completed Note: as this is a 2 year intervention completions do not reflect orders imposed in this year	↑	Targeted and appropriate interventions to reduce repeat offences

Stretch Outcome 11: Healthy life expectancy (time lived in good health) is five years longer by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	Number of school lets (buildings & sportsfields) which involved children & young people	Council Delivery Plan	Number	2020/21	Disrupted due to COVID-19	2021/22	6053	↑	Utilise the council's estate and service delivery to promote and enable physical activity
2	% of schools utilising Scottish Attainment Challenge money to offer a wellbeing intervention	Council Delivery Plan	Percentage	2019/20	100	2020/21	100	✓	Utilise the council's estate and service delivery to promote and enable physical activity
3	Number of activities provided by, and number of children and young people participating in, "Food & Fun" through AFC Community Trust	Council Delivery Plan	Number	2020/21	15000 opportunities made available through the Summer of Play	2021/22	20,051 bookable opportunities made available through the Summer (2021) and Easter (2022) of Play	↑	Utilise the council's estate and service delivery to promote and enable physical activity
	Percentage of schools delivering 2 hours per week	Council Delivery Plan	Percentage	2018/19	97.9	2021/22	100	✓	Utilise the council's estate and service delivery to promote and enable physical activity

Stretch Outcome 12: Rate of harmful levels of alcohol consumption reduced by 4% and drug related deaths lower than Scotland by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	Number of Making Every Opportunity Count conversations	Council Delivery Plan	Number	2019/20	511	2021/22	1154	↑	Increase use of the Making Every Opportunity Count (MEOC) approach in 2020/22
2	Number of young people who have been supported by ADP (Alcohol and Drugs Partnership) through the Hub Partnership	Council Delivery Plan	Number	2020/21	56	2021/22 (Oct - Mar)	39 (part year)		Increase the number of individuals who are able to access support for substance misuse

Stretch Outcome 13: Addressing climate change by reducing Aberdeen's carbon emissions by at least 61% by 2026 and adapting to the impacts of our changing climate

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	% of clusters with Climate Change Adaption embedded within their risk register	Council Delivery Plan	Update	2021/22 (Q1)	Climate risks relevant to Council Clusters identified. Work taking place to integrate these	2021/22	Climate risks were integrated into relevant Clusters and Operational Risk Register	↑	Deliver Aberdeen Adapts - Adaptation Plan for climate change in Aberdeen
2	% of Council actions completed for Aberdeen Adapts	Council Delivery Plan	Update	2021/22		2021/22	Being developed		Deliver Aberdeen Adapts - Adaptation Plan for climate change in Aberdeen
3	% of internal strategies and policies with climate change adaption embedded	Council Delivery Plan	Update	2019/20	Currently being reviewed	2021/22	Guidance updated to ensure policy and report authors give consideration to climate/environment	↑	Deliver Aberdeen Adapts - Adaptation Plan for climate change in Aberdeen
4	% of teams/clusters supported to identify and assess relevant climate risks and opportunities and ensure outputs are embedded across their workstreams	Council Delivery Plan	Update	2021/22		2021/22	Climate risks were integrated into relevant Clusters and Operational Risk Register		Deliver Aberdeen Adapts - Adaptation Plan for climate change in Aberdeen
5	% of workforce completing Climate Adaption Awareness Training within the Council	Council Delivery Plan	Update	2021/22		2021/22	In Progress		Deliver Aberdeen Adapts - Adaptation Plan for climate change in Aberdeen
6	Delivery of partnership with a commercial operator(s) for the production of renewable hydrogen, storage and distribution	Council Delivery Plan	Update			2021/22	BP appointed as joint venture partner with ACC	✓	Deliver Hydrogen buses and new activity to deliver Aberdeen Hydrogen Hub

Stretch Outcome 13: Addressing climate change by reducing Aberdeen's carbon emissions by at least 61% by 2026 and adapting to the impacts of our changing climate

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
7	Phase delivery within timescales of additional 10 hydrogen buses	Council Delivery Plan	Update			2021/22	Phased introduction of 10 further hydrogen buses, totalling the bus fleet at 25	✔	Deliver Hydrogen buses and new activity to deliver Aberdeen Hydrogen Hub
8	Flooding and Winter Budget Actual Costs	Council Delivery Plan	£million	2020/21	2.1	2021/22	1.37	↑	Improve resilience to flooding and ensure the safety of the environment, including commissioning of capital works for a new defence scheme at Millside and Paddock Peterculter
9	Use of green space based on 'open space audit'	Council Delivery Plan	Percentage	2021/22		2021/22	Public Consultation (1363 responses) 70% used or visited Aberdeen's greenspace areas or open spaces more than once a week 85% visited once a week or more Full analysis of the consultation responses is currently ongoing		Improve the provision of open space and deliver appropriate access to open space through Core Path Plans, Open Space Audit and Strategy Review and Food Growing Strategy
10	Number of salt bags delivered to communities	Council Delivery Plan	Number	2019/20	185	2021/22	200	↑	Increase community participation in winter maintenance and other resilience issues
11	Household waste recycling rate	Council Delivery Plan	Rate	2018/19	47.3	2021/22	45.41	→	Increase recycling of waste to become more resource efficient
12	Number of supported re-use activities and opportunities in the city	Council Delivery Plan	Number	2020/21	1	2021/22	3	↑	Promote the circular economy and an overall reduction in waste
13	Carbon emissions from household waste generated and managed per person	Council Delivery Plan	Carbon Emissions	2020/21		2021/22	0.95		Reduce carbon emissions from all Municipal Solid Waste (MSW) treatment and disposal
14	Mean PM 10 concentrations at air quality monitoring sites	Council Delivery Plan	µg/m3	2018/19	15	2021/22	11	↑	Reduce road congestion to improve air quality and reduce emissions
15	Number of Air Quality Management Areas (AQMA) in Aberdeen City	Council Delivery Plan	Number	2021/22		2021/22	3		Reduce road congestion to improve air quality and reduce emissions

Stretch Outcome 13: Addressing climate change by reducing Aberdeen's carbon emissions by at least 61% by 2026 and adapting to the impacts of our changing climate

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
16	Household waste generated (Ts)	Council Delivery Plan	Number (Tons)	2018/19	85540	2021/22	93753	↓	Reduce waste and increase re-use opportunities in line with the aims of the circular economy and ensure sufficient alternatives are in place for treatment of general waste to landfill until the energy from waste facility is operational
17	ETZ Business Case submitted to UK Government and Scottish Government	Council Delivery Plan	Update	2021/22		2021/22	ETZ Ltd established and operational		Support diversification into new energy markets, and in particular work to support the SIP – Energy Transition and projects capitalising on offshore renewables and hydrogen. This is also supported by City Region Deal delivery of OGTC, and other innovation projects in that programme
18	Hydrogen Hub Business Case submitted to Scottish Government and drawdown of £10.5million/Phase 1 of funding	Council Delivery Plan	Update	2021/22		2021/22	Energy Transition Fund (ETF) submission confirmed with the Scottish Government to enable future phases of hydrogen development for ACC		Support diversification into new energy markets, and in particular work to support the SIP – Energy Transition and projects capitalising on offshore renewables and hydrogen. This is also supported by City Region Deal delivery of OGTC, and other innovation projects in that programme

Stretch Outcome 14: Increase sustainable travel: 38% of people walking and 5% of people cycling as a main mode of transport by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	% of people using active travel for everyday journeys (City Voice Survey)	Council Delivery Plan	Percentage	2020 (March)	City Voice Survey Work/education – 27.4 To the City Centre: during the day – 28.8 at night - 18 All Journeys (not work/to city centre) – 14.8	2021 (Sept)	City Voice Survey Work/education – 28.9 To the City Centre: During the day – 33.5 At night - 23.8 All Journeys (not work/to city centre) – 26.5	↑	Implement the active travel action plan to encourage walking and cycling Deliver a cycle hire scheme
2	% of people using active travel for everyday journeys (Hands Up Survey (HUSS))	Council Delivery Plan	Percentage	2020 (March)	Hands Up Survey (HUSS) 68.7	2021 (Sept)	HUSS 67.6	→	Implement the active travel action plan to encourage walking and cycling Deliver a cycle hire scheme
3	% of residents who walk and cycle at least 5 days a week (WACI)	Council Delivery Plan	Percentage	2021 (Sept)		2021 (Sept)	WACI 63		Implement the active travel action plan to encourage walking and cycling Deliver a cycle hire scheme
4	% of people who cycle as main mode of transport (City Voice Survey)	Council Delivery Plan	Percentage	2020 (March)	City Voice Survey Work/education – 4.5 To the City Centre: during the day – 3.2 at night - 1.3 All Journeys (not work/to city centre) – 3.9	2021 (Sept)	City Voice Survey Work/education – 5.3 To the City Centre: during the day – 4.6 at night - 1.7 All Journeys (not work/to city centre) – 8.1	↑	Implement the active travel action plan to encourage walking and cycling Deliver a cycle hire scheme
5	% of children cycling to school (HUSS)	Council Delivery Plan	Percentage	2020 (March)	Hands Up Survey (HUSS) 4.5	2021 (Sept)	Hands Up Survey (HUSS) 4.5	→	Implement the active travel action plan to encourage walking and cycling Deliver a cycle hire scheme
6	% of residents who cycle at least 5 days a week (WACI)	Council Delivery Plan	Percentage	2021 (Sept)			WACI 4		

Stretch Outcome 14: Increase sustainable travel: 38% of people walking and 5% of people cycling as a main mode of transport by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
7	% of people who walk as main mode of travel (City Voice Survey)	Council Delivery Plan	Percentage	2020 (March)	City Voice Survey Work/education – 22.9 To the City Centre: during the day – 25.6 at night - 16.8 All Journeys (not work/to city centre) – 10.9	2021 (Sept)	City Voice Survey Work/education – 23.6 To the City Centre: during the day – 28.5 at night - 22.1 All Journeys (not work/to city centre) – 15.3	↑	Implement the active travel action plan to encourage walking and cycling Deliver a cycle hire scheme
8	% of children walking to school (HUSS)	Council Delivery Plan	Percentage	2020 (March)	Hands Up Survey (HUSS) Children walking to school - 50.7	2021 (Sept)	Hands Up Survey (HUSS) Children walking to school - 50.5	→	Implement the active travel action plan to encourage walking and cycling
9	% of residents who walk at least 5 days a week (WACI)	Council Delivery Plan	Percentage	2021 (Sept)		2021 (Sept)	WACI Residents who walk at least 5 days a week - 57		Implement the active travel action plan to encourage walking and cycling
10	Kilometres of cycle and footways	Council Delivery Plan	Km	2021/22		2021/22	135 - Cycle Facilities 1900 Approx. - Footway and pavement (*Does not include Core Paths) Walking and Cycle Index (WACI) - 53km of traffic-free cycle routes away from the road** and 2km of cycle tracks physically seperated from traffic and pedestrians (**includes some paths provided they were deemed suitable by Sustrans and had a sealed surface)		Increase the amount of space for walking and cycling, through the Sustainable Urban Mobility Plan and Local and Regional Transport Strategy, developing safe routes that support and encourage active travel
11	Number of people killed or seriously injured in road traffic accidents	Council Delivery Plan	Number	2019	54	2020	38	↑	Increase the amount of space for walking and cycling, through the Sustainable Urban Mobility Plan and Local and Regional Transport Strategy, developing safe routes that support and encourage active travel

Stretch Outcome 15: Addressing the nature crisis by protecting/managing 26% of Aberdeen's area for nature by 2026

Index	Indicator	Source	Measure	Baseline Period	Baseline Data	Current Period	Current Data	Trend	Commissioning Intentions
1	Number of "friend of" groups	Council Delivery Plan	Number	2019/20	166	2021/22	285	↑	Develop and encourage the community to get involved in improving and sustaining their local environment including the promotion of nature conservation, recreation and education in parks and greenspaces to tackle climate change
2	Number of blue, green infrastructure initiatives delivered	Council Delivery Plan	Number	2019/20	20+	2021/22	20+	→	Develop and encourage the community to get involved in improving and sustaining their local environment including the promotion of nature conservation, recreation and education in parks and greenspaces to tackle climate change
3	Number of Green Flag awards	Council Delivery Plan	Number	2018/19	5	2021/22	7	↑	Develop and encourage the community to get involved in improving and sustaining their local environment including the promotion of nature conservation, recreation and education in parks and greenspaces to tackle climate change
4	Number of partners and volunteers involved in parks and bloom groups	Council Delivery Plan	Number	2018/19	15000	2021/22	3151	↑	Develop and encourage the community to get involved in improving and sustaining their local environment including the promotion of nature conservation, recreation and education in parks and greenspaces to tackle climate change
5	Number of people participating in food growing activities in community spaces	Council Delivery Plan	Number	2020/21	200 (No school data this year due to Covid)	2021/22	380 (Does not include schools, figures not yet available)	↑	Develop and encourage the community to get involved in improving and sustaining their local environment including the promotion of nature conservation, recreation and education in parks and greenspaces to tackle climate change
6	% of residents reported as being satisfied or fairly satisfied with their local green space city-wide	Council Delivery Plan	Percentage	2018/19	72	2020/21	64.5	↓	Develop and encourage the community to get involved in improving and sustaining their local environment including the promotion of nature conservation, recreation and education in parks and greenspaces to tackle climate change Improve the provision of open space and deliver appropriate access to open space through Core Path Plans, Open Space Audit and Strategy Review and Food Growing Strategy
7	Number of city tree stock	Council Delivery Plan	Hectares	2018/19	380	2021/22	401	↑	Manage and expand a safe, healthy tree stock

ABERDEEN CITY COUNCIL

COMMITTEE	Strategic Commissioning Committee
DATE	1 September 2022
EXEMPT	No
CONFIDENTIAL	No
REPORT TITLE	LOIP Annual Outcome Improvement Report 2021/22
REPORT NUMBER	CUS/22/082
DIRECTOR	Gale Beattie, Commissioning
CHIEF OFFICER	Martin Murchie, Data and Insights
REPORT AUTHOR	Michelle Cochlan, Community Planning Manager Allison Swanson, Improvement Programme Manager
TERMS OF REFERENCE	4.2

1. PURPOSE OF REPORT

- 1.1 This report presents the Annual LOIP Outcome Improvement Report 2021/22. This is the sixth Annual Outcome Improvement Report since the Local Outcome Improvement Plan (LOIP) was published in August 2016, and the first to be published since the LOIP was refreshed in July 2021.

2. RECOMMENDATION

That the Committee:-

- 2.1 Approves the Annual Outcome Improvement Report 2021/22 as a representation of the Council's contribution to partnership working in delivery of the Local Outcome Improvement Plan 2016-26.

3. CURRENT SITUATION

- 3.1 The refreshed Aberdeen City Local Outcome Improvement Plan (LOIP) was approved by Community Planning Aberdeen Board on 7 July 2021. Within the refreshed LOIP there remains 15 stretch outcomes to be delivered by 2026 and 75 shorter term improvement aims.
- 3.2 The [CPA Improvement Programme 2021-23](#) was approved by the Board on 15 September 2021 and set out the timescales for both initiation of the new aims within the refreshed LOIP, as well as the timescales for the continuing project charters being reviewed, over the next two years up until 2023. Of the 75 improvement aims within the refreshed LOIP 2016-2026, 41 projects were already initiated and therefore were classed as continuing, whilst 34 were new projects.

- 3.3 The Community Planning Aberdeen [Outcome Management and Improvement Framework](#) sets out how CPA ensures effective, systematic and collaborative scrutiny of progress towards the achievement of outcomes within the LOIP. The Board on 15 September approved new outcome reporting interfaces to ensure that the various audiences are being provided with the detail to meet their requirements; and also providing the conditions to support the achievement of the project aims within the two year timeframe of the Improvement Programme, and ensuring that the connection with the community ideas for improvement in the Locality Plan are made and progress reported on. These arrangements include quarterly reporting to the CPA Board on progress made in taking forward the LOIP improvement projects, as well as a commitment to produce an Annual Outcome Improvement Report against the LOIP. This is in line with the Community Empowerment Act (CEA) 2015 which requires Community Planning Aberdeen to report progress against the LOIP annually for the period 1 April to 31 March.

ANNUAL OUTCOME IMPROVEMENT REPORT 2012/22

- 3.4 The Annual Outcome Improvement Report 2021/22 contained at Appendix 1 is the first progress report against the Aberdeen City Local Outcome Improvement Plan (LOIP) since it was refreshed in July 2021. It provides the Community Planning Partnership and members of the public with an overview of progress made during 2021/22 towards the achievement of the 15 stretch outcomes and improvement project aims within the Local Outcome Improvement Plan 2016-26.
- 3.5 Drawing on evidence from the latest data available within our outcomes framework, as well as improvement data captured from our improvement projects, the report demonstrates the achievements of the Community Planning Partnership and highlights priority areas for improvement.

4. FINANCIAL IMPLICATIONS

- 4.1 Approval of the recommendation contained within the report will have no direct financial implications.

5. LEGAL IMPLICATIONS

- 5.1 Approval of the recommendation contained within the report will have no direct legal implications. Production of the annual report ensures compliance with the Community Empowerment (Scotland) Act 2015 (“CEA”) which requires Community Planning Aberdeen to report progress against the LOIP and Locality Plans annually for the period 1 April to 31 March.

6. ENVIRONMENTAL IMPLICATIONS

- 6.1 Approval of the recommendation contained within the report will have no direct legal implications.

7. RISK

Category	Risks	Primary Controls/Control Actions to achieve Target Risk Level	*Target Risk Level (L, M or H) *taking into account controls/control actions	*Does Target Risk Level Match Appetite Set?
Strategic Risk	No significant risks identified	N/A	N/A	N/A
Compliance	Must comply with the Community Empowerment (Scotland) Act 2015 (“CEA”)	Production of the annual report ensures compliance	L	Yes
Operational	No significant risks identified	N/A	N/A	N/A
Financial	No significant risks identified	N/A	N/A	N/A
Reputational	There is a risk that the Annual Report does not accurately reflect progress made by the Partnership in delivering outcomes which may have a negative impact on the public’s perception of the Council and Partnership working.	Colleagues across the Community Planning Partnership have contributed to the development of the annual report. It has been signed off by the Community Planning Partnership Board as an accurate reflection of progress made. An easy read version will be produced.	L	Yes
Environment / Climate	No significant risks identified	N/A	N/A	N/A

8. OUTCOMES

<u>COUNCIL DELIVERY PLAN</u>	
	Impact of Report
Aberdeen City Council Policy Statement	The recommendation in the report has no direct impact on the Policy Statement.
<u>Aberdeen City Local Outcome Improvement Plan</u>	

Prosperous Economy Stretch Outcomes	The report provides an overview of what has been achieved over the last year to progress the Prosperous Economy Stretch Outcomes in the Local Outcome Improvement Plan 2016-26.
Prosperous People Stretch Outcomes	The report provides an overview of what has been achieved over the last year to progress the Prosperous People Stretch Outcomes in the Local Outcome Improvement Plan 2016-26.
Prosperous Place Stretch Outcomes	The report provides an overview of what has been achieved over the last year to progress the Prosperous Place Stretch Outcomes in the Local Outcome Improvement Plan 2016-26.
Regional and City Strategies	The recommendation in the report has no direct impact on regional and city strategies.

9. IMPACT ASSESSMENTS

Assessment	Outcome
Integrated Impact Assessment	Full impact assessment not required.
Data Protection Impact Assessment	Not required
Other	N/A

10. BACKGROUND PAPERS

10.1 [Refreshed Local Outcome Improvement Plan 2016- 26 and CPA Development Plan 2021-2022](#)

11. APPENDICES

11.1 Appendix 1 Annual LOIP Outcome Improvement Report 2021/22

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LOIP Annual Outcome Improvement Report

2021/2022



FOREWORD

By Councillor Alex Nicoll and Chief Superintendent Kate Stephen

It is our pleasure to introduce Community Planning Aberdeen's Annual Outcome Improvement Report 2021-2022.

As we reflect on the past year, and indeed the past few years, none of us could have foreseen the challenges we would face - Covid 19, Brexit and Transition to Net Zero to name but a few. And yet, our priorities remain as relevant now as ever before. This report is an acknowledgement of the work which has taken place in face of these challenges.

Staff have continued to work together to pursue improvement, at the same time as providing vital services to the public during a time when our collective systems have been under great strain. Here are some of our headline achievements.

- We supported 564 more people to claim the benefits they are entitled to in order to maximise their family income and we have improved access to affordable, healthy food through the City's community pantries.
- We increased the number of living wage employers to 64, a 32% increase since last year to help prevent in work poverty and poverty in the longer term.
- We exceeded our stretch outcome of 95% of children reaching their expected developmental milestones by 1.6% with 96.6% of children and young people reaching this, compared to 85.7% for Scotland.
- We supported disadvantaged young people, including care experienced and those living in the most deprived areas of the City, through employability support and mentoring programmes to build their confidence and motivation.
- Last year 93.2% of our young people achieved a positive sustained destination, as did 86% of care experienced young people who participated in the employability support programme.
- We exceeded our community justice outcomes with 53.5% fewer young people being charged with an offence, 35.6% fewer people receiving a first ever court conviction and 2.2% fewer being convicted within one year.
- We saw a 4.2% reduction in harmful levels of drinking and trained 451 people to dispense lifesaving naloxone to prevent drug related deaths.
- We increased the number of new community run green spaces from 5 to 23 which is in addition to the 100 existing groups and 4125 people volunteering to manage green space across the City.
- We established the Community Empowerment Network to bring together 27 community groups to support delivery of local improvement activities.

Thank you...!

This report is a celebration of these achievements, and many others highlighted throughout the report. It is also a thank you. As we take up our new appointments together as Chair and Vice Chair

of Community Planning Aberdeen, we thank all partnership staff and communities for the progress they have made and for their continued commitment, motivation and resilience.

Let's continue delivering progress for Aberdeen...

But it is also a reminder that we are now more than half way through the ten year plan and there is so much more to be done. Community Planning Aberdeen has the weighty responsibility for sustaining these improvements as well as achieving the remaining stretch outcomes we set out to achieve by 2026.

We need to overcome some immense challenges, new and old, while continuing to focus on our end goal – creating a City where all people can prosper. And so it is more important than ever that we work together effectively. We look forward to leading Community Planning Aberdeen in the next stage of our journey.



***Councillor Alex Nicoll,
Co-Leader of
Aberdeen City Council
and Chair of
Community Planning
Aberdeen***



***Chief Superintendent
Kate Stephen, Local
Commander Police
Scotland, Vice Chair of
Community Planning
Aberdeen***

SUMMARY OF PROGRESS 2021/22



Community Planning
Aberdeen

This is a summary of our headline achievements during 2021/2022 and an assessment of our overall progress towards the 15 stretch outcomes we have set out to achieve in Local Outcome Improvement Plan 2016-2026. Our assessment is based on current performance compared to 2016 when we started our plan. Some stretch outcomes were revised in the refreshed plan last year and we are gathering data on these for the first time. Therefore, we are not yet able to make an informed judgement about whether we are showing signs of progress in these areas.

Prosperous Economy

How are we doing?

Stretch Outcomes 1-3		
1	No one will suffer due to poverty by 2026	Progressing
2	400 unemployed Aberdeen City residents supported into Fair Work 2026	Progressing
3	500 residents upskilled/ reskilled to enable them to benefit from economic opportunities by 2026	Data being gathered

Top three priorities for 2022/23:

- Reduce energy bills and increase household income
- Equal employment opportunities for women and ethnic minority communities
- Increase skills and qualifications in digital technology

Headline achievements during 2021/22



157% increase in responsible businesses working with CPA



38% increase in community pantry members



564 people had unclaimed benefits identified



14 unemployed individuals starting a business, taking them off or reducing universal credits



32% increase in Real Living Wage employers in the City



1.5% reduction in homelessness applications since last year

Prosperous Children

How are we doing?

Stretch Outcomes 4-9		
4	95% of children (0-5 years) will reach their expected developmental milestones	ACHIEVED
5	90% of Children and young people will report that their experiences of mental health and wellbeing are listened to	Data being gathered
6	95% of care experienced children and young people have the same outcome levels as their peers	Progressing
7	95% of children living in our priority localities will sustain a positive destination upon leaving school	Progressing
8	Child friendly city where all decisions which impact on children and young people are informed by them	Progressing
9	30% fewer young people (under 18) charged with an offence	ACHIEVED

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Top three priorities for 2022/23:

- Reduce the number of births affected by drugs
- Support better mental health and wellbeing
- Engage parents and families in child's learning

Headline achievements during 2021/22



62% of 16-17 year olds jointly reported being retained by the reporter & offered alternatives



96.6% of children reaching expected developmental milestones



8% increase in growth sector courses delivered in schools



93.2% of young people achieving a positive and sustained destination



100% of schools offering counselling



3500 users of ABZ Works website, shaped by young people



53.5% reduction on number of under 18s identified as accused

Prosperous People

How are we doing?

Stretch Outcomes 10-12		
10	25% fewer people receiving a first ever Court conviction and 2% fewer people reconvicted within one year	ACHIEVED
11	Healthy life expectancy (time lived in good health) is five years longer	CHALLENGES
12	Harmful levels of alcohol consumption reduced by 4%	ACHIEVED
	Drug related deaths lower than Scotland	CHALLENGES

Top three priorities for 2022/23:

- Further reduce youth homelessness
- Co-delivery of community health programmes
- Targeted support for children and young people vulnerable to developing alcohol and substance misuse problems

Headline achievements during 2021/22



150 diversions from prosecution commenced



18% reduction in youth homelessness



35.6% fewer people receiving a first ever court conviction and **2.2%** fewer people reconvicted within one year



80% of individual's accessing voluntary throughcare support on release from prison



451 people have been trained in naloxone



4.2% reduction in harmful levels of drinking



36% reduction in the number of deliberate fires in the Torry & Ferryhill



110 staff completed domestic abuse Safe and Together Overview training

Prosperous Place

How are we doing?

Stretch Outcomes 13-15		
13	Addressing climate change by reducing Aberdeen's carbon emissions by at least 61%	Progressing
14	38% of people walking and 5% of people cycling as main mode of travel	Progressing
15	Addressing the nature crisis by protecting/ managing 26% of Aberdeen's area for nature	Data being gathered

Headline achievements during 2021/22



168% increase in green champions taking forward new low carbon initiatives



2% increase in people cycling in 2021



78% of people walking during 2021



360% increase in community run green spaces



166% increase in people volunteering across green spaces



33 community partnerships registered as Its Your Neighbourhood groups with Keep Scotland Beautiful in 2021

Top three priorities for 2022/23:

- Increase community resilience plans
- Bike recycling
- Community and business support for sustainable practice

Community Empowerment

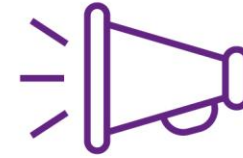
Headline achievements during 2021/22



New Community Empowerment Network launched



3 New Locality Empowerment Groups and 26 Community Connectors helping drive improvement in localities



2642 citizens have their say about LOIP priorities using Values Simulator



£1.6m Fairer Aberdeen Fund to support community groups



Review of City Voice and refresh of Citizens Panel members



Revised Community Learning & Development Plan and positive HMIE visit



£100k pot available for participatory budgeting and new PB Toolkit developed

Top three priorities for 2022/23:

- Revise our Community Empowerment Strategy
- Deliver community learning and development priorities and strengthen community involvement in improvement
- Increase response rate to City Voice, Aberdeen's Citizen Panel

For more information about this report or the work of Community Planning Aberdeen, contact communityplanning@aberdeencity.gov.uk

Or visit communityplanningaberdeen.org.uk

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Prosperous Economy

Our Stretch Outcomes

SO1

No one will suffer due to poverty by 2026.



SO2

400 unemployed Aberdeen City residents supported into Fair Work by 2026.



SO3

500 Aberdeen City residents upskilled/reskilled to enable them to move into, within and between economic opportunities as they arise by 2026.



Headline achievements during 2021/22

38% increase in community pantry members since April 2021.

564 people had unclaimed benefits identified, to a value of £84,249.26 per week.

64 employers now Real Living Wage accredited, a 32% increase since Jan 2021.

1.5% reduction in homelessness applications since last year and **14%** since 2018.

18 responsible business partners, an increase of **157%** since September 2021.

86% of care experienced young people on employability support programme going on to achieve a positive destination.

14 individuals starting a business, taking them off or reducing universal credits.



Increased Focus on Addressing Poverty

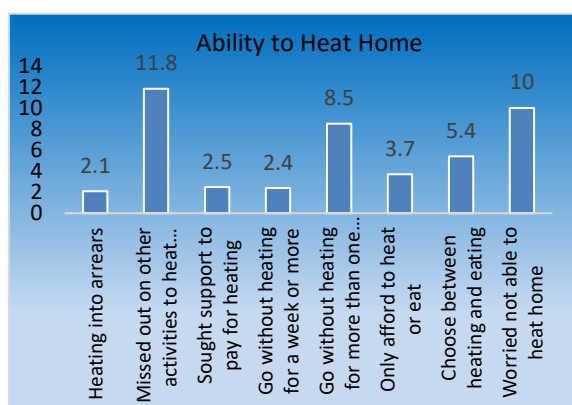
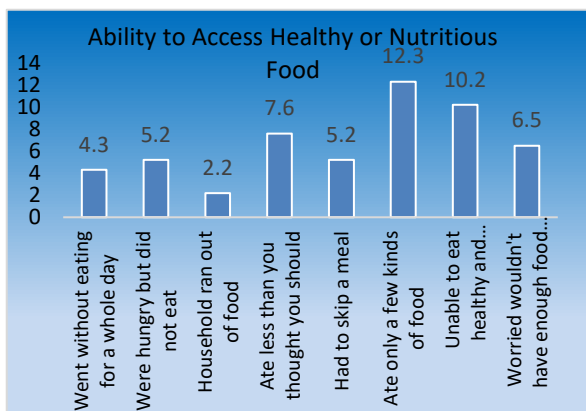


NO ONE
in Aberdeen
will suffer
due to
poverty
by 2026

Central to our Local Outcome Improvement Plan (LOIP) is the ambition to reduce inequalities of outcome which exist across the City as a result of socio-economic disadvantage. However, the coronavirus pandemic has impacted on the City resulting in more people being in immediate and acute poverty. In light of this, the Partnership approved a new stretch outcome 'No one will suffer due to poverty by 2026' to communicate its commitment to supporting the shorter term recovery of the City as well as longer term renewal. This Stretch Outcome seeks to mitigate the causes of immediate and acute poverty through projects which will ensure all people across the City have access to food, fuel, shelter and finance. With the cost of living crisis currently being experienced, it can be expected that more individuals and families across the city will be impacted and our projects to mitigate against immediate and acute poverty even more

paramount for the year ahead.

Data from the City Voice in 2021 shows that while 81.6% respondents did not report concerns around their ability to access healthy or nutritious food, there was an increase from the 2020 City Voice in the proportion of respondents reporting that they ate only a few kinds of food (12.3%), that they were unable to eat healthy and nutritious food (10.2%), and that they were worried they would not have enough food to eat due to money or lack of other resources (6.5%). The City Voice also asked about respondents ability to heat their homes, and while 85.2% respondents did not report concerns about their ability to heat their homes, 11.8% reported that paying for heating meant them missing out on other activities, 10% were worried that they would not be able to heat their homes and 8.5% went without heating for more than one day.



Greater Access to Affordable Food



Improvement Project Aim Exceeded

38% increase in the number of people using community pantries.

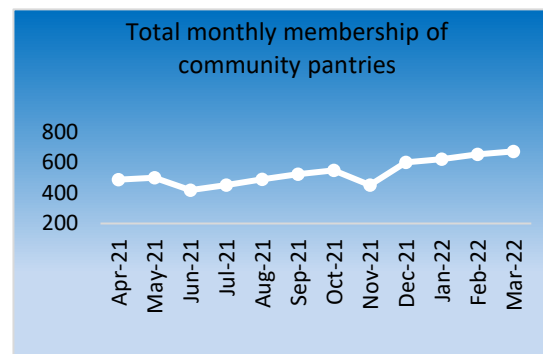
18% over the project's original aim.

Prior to and during the pandemic Aberdeen had experienced increasing use of food banks by people experiencing poverty, with an extensive network of these operating in the city. A key outcome of our improvement work is to increase the **number of people using community food pantries** to increase access to affordable, fresh healthy food for those who are



Above, Cfine mobile pantry

suffering food insecurity. We are delighted to see that we have **achieved our aim** with the number of people using community pantries having grown by 38% between April 2021 and March 2022. The increase has been supported by the launch of a mobile pantry in September 2021 which prioritises our most disadvantaged and vulnerable communities, by offering flexibility to those not in a position to travel. Informed by research and community connectors for the project, the mobile pantry was initially piloted in Middlefield and Tillydrone. Tillydrone is now proving so popular, the project is looking to extend the slots here. As of March 2022, the mobile pantry had 51 members and was available in 6 neighbourhoods, these are Kincorth, Middlefield, Sheddocksley, Tillydrone, Seaton and Bucksburn. The pantry will be expanding into Hilton and Northfield and the project is also identifying areas of hidden poverty throughout the city to extend into these areas in the future. Work has begun on strengthening partnerships in community hubs so those that need it most have support to access it.



The pantries are supported by volunteers with 25 volunteers as at March 2022, an increase of 213% since January 2021. See **Case Study 1** for a spotlight on what we've tested and the outcomes achieved. Feedback from pantry members has been positive with members stating:

"One thing I really love about visiting the pantry is that from day one of visiting I was treated like a person. You are never judged or looked down on and you are always made to feel welcome." - Pantry member

"The Pantry is brilliant, such value for money. You pay £2.50 and leave with over £20 of food. I tell all my friends to join. Even with the new system, it is great, I feel really safe and everything is done so well with the one-way system, but it's a shame we aren't allowed in the coffee bar, I really miss that." Pantry member

Uptake of Unclaimed Benefits

Ensuring that household income is maximised is a key aspect to supporting households to come out of poverty and improve their financial security. We are working together to increase financial security [through the uptake of unclaimed benefits](#). Through our new online benefit calculator launched in December 2021, all citizens can now check that they are receiving the benefits they are entitled to. Between 1 December 2021 and 31 March 2022, 564 people have completed the benefit calculator, from which 496 people had unclaimed benefits identified, to a value of £84,249.26 per week. As part of our improvement work we are also focused on providing [financial assessments to people presenting as homeless to ensure that they have access to all appropriate benefits](#). In 2020-21 there were 1,464 homelessness applications in Aberdeen City, a 1.5% reduction since last year and 14% reduction since 2018. Through our initial testing of financial assessment for homeless people we are already seeing the positive impact, within the first two weeks of February 2022, of the 54 people presenting as homeless, 9% had homelessness resolved and 56% had a full financial assessment completed. The financial assessments undertaken between February and March 2022 have identified £51,662.95 of additional benefits.

Tackling the Unequal Impact of Covid-19

The COVID-19 pandemic has shone a spotlight on, and exacerbated inequalities in society, with national reports evidencing that the impact of Covid-19 has not been evenly spread. It has disproportionately affected certain groups, including women, ethnic minority communities, disabled people, those facing socio-economic disadvantage, younger and older people. In light of this, we are working together [to increase support for those who have been most disadvantaged through the pandemic](#) with a focus on employability support for females and ethnic minority people initially. Through the launch of the ABZ Works website in September 2021, as at December 2021, 96 females and 13 ethnic minority people have been referred for support and with the proportion of clients accessing support through ABZ works being 40% female and 7% ethnic minority. We are focused on working together with a range of organisations and community groups to continue to increase access and uptake of available support by those groups most impacted through a co-designed targeted campaign.



Increase in Employers Paying the Real Living Wage



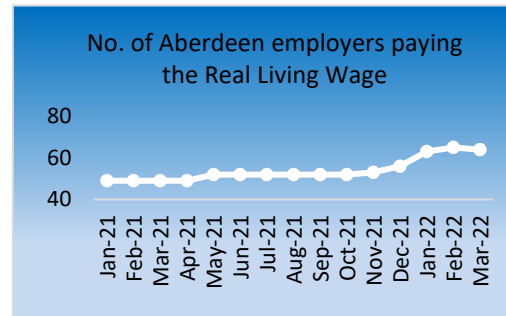
**Improvement
Project Aim
Achieved**

32% increase in Aberdeen employers paying the Real Living Wage since Jan 21

On track to achieve 5% increase year on year by 2026.

We are committed to alleviating in-work poverty by increasing employer sign up to the Real Living Wage (RLW), meaning that low-income employees will benefit from a pay rise. This helps tackle pockets of in-work poverty within the city, with the added effect of increasing average earnings, productivity and boosting the wider economy. Based on data from Living Wage Scotland, there are currently 64 employers headquartered in the City now Real Living Wage accredited – a 47% increase since we started our improvement work to increase employer sign up to the Real Living Wage and a 32% increase since January 2021. 2021 saw the highest number of new

accreditations since the establishment of the accreditation scheme. Latest data available at the end of 2021 showed that 86.6% of employees in the city were in living wage employment, a 4.6% increase since 2016. 80% of all Living Wage employers believe it's enhanced the quality of the work of their staff.



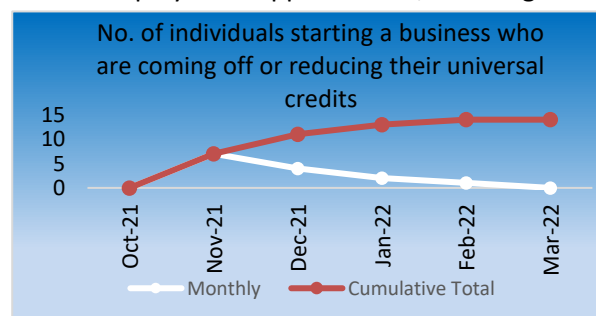
"I spent years working for minimum wage and relying on Working Tax Credits. Financial worries were extremely stressful. Earning a real Living Wage has made a huge impact on my life." - Social care worker

"As an events business, one of the main challenges is recruiting and by becoming accredited I was able to show that a small hospitality business like ours is able to pay a genuine living wage to everyone in the team. Ultimately, becoming an accredited Living Wage employer has helped us to find great talent and it shows we care about the team by paying a fair wage. It has also helped us win business from like-minded clients who understand what it means to be a Living Wage accredited employer. Plus, it shows to suppliers, contractors and customers that we are an ethical business." - Hospitality Employer

Data available at the end of 2021 shows an increase in the median gross weekly pay for Aberdeen from £577.70 in 2020 to £587.40 in 2021, with the weekly wage for females increasing from £532.60 in 2020 to £574.90 in 2021.

Supporting Unemployed People to Start a Business

Business creation is key to both developing new fair work employment opportunities; reducing the number of people in receipt of Universal Credit and to diversifying the economy. We are focussing our improvement activity on supporting people who will be coming off (or significantly reducing) their benefits to start a business. Since the project began in November 2021, we have set up a Young Persons Seed Fund to support young people to start up a business. The fund is also targeted at parents out of work or experiencing in work poverty to support them to get back into work or increase their



income through self employment. We also now have dedicated Business Gateway Advisers per locality to help increase the number of direct referrals. As a result of these improvements, since November 2021 we have supported 40 individuals in receipt of universal credits to investigate starting a business, with 14 individuals going on to start a business which has either taken them off universal credits or significantly reduced their universal credits. Latest data, also shows a reduction in the number of business deaths, with 1,070 business deaths in 2020, compared to 1,105 in 2019.

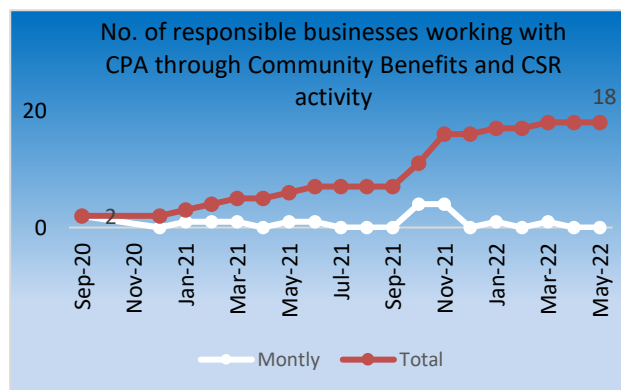
Employability Support for care Experienced Young People

Many care experienced young people face significant barriers to employment and the majority will need additional support and mentoring to help them achieve and sustain employment. The range of barriers faced is broad and can seem overwhelming. Positive and early work experience or employment helps with a smoother transition to life beyond care and minimises the risk of homelessness and offending.

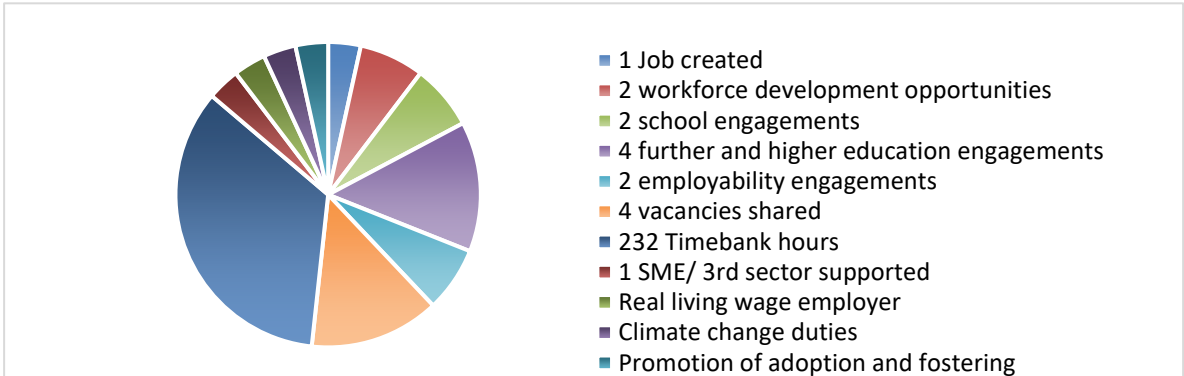
Through our [employability support for care experienced young people](#) project we're aiming to remove those barriers and provide support and opportunities to help them feel confident and ready for employment. Latest data available for 21-22 shows that our tailored employability support programme has had 14 participants, including 12 care experienced or currently Looked After young people. Also, 9 of the young people came from a priority neighbourhood (2 South, 5 Central, 2 North). This programme has been very successful to date across a number of outcomes, including: sustained engagement; achieving of qualifications; engaging in work experience; progressing into a positive destination; sustaining that destination. Of the 14 participants, 86% have gone on to achieve a positive destination with 7 gaining employment; 2 enrolled at college; and 3 continuing with programme.

Increasing Collaboration with Aberdeen Responsible Business

We continue to appeal to responsible businesses across the City to harness the power of the collective and make a difference for our communities. Aberdeen Responsible Business want to give back to the people of the City and support the most vulnerable people in communities. As of March 2022 we are working with 18 responsible businesses, an increase of 157% since September 2021. New responsible business partners include Barclays Bank, BP, TAQA, CMS and Wood Group, all contributing to the achievement of our LOIP outcomes – see our responsible business stories for more information about how. Our data shows that the [Annual Responsible Business Event](#) has had the biggest impact in attracting new businesses to work with us and in November 2021 attracted double the number of businesses than in 2020. There has been a 180% increase in new enquiries from businesses about working with CPA since September 2021. As well as the Annual Responsible Business Event, having a central point of contact and our [online responsible business platform](#) are proving to be effective in supporting this improvement.



An example of how the work of Aberdeen Responsible Businesses are benefitting local communities is the the building the new replacement Riverbank School in Tillydrone by Robertson Limited Construction Company. The business committed to deliver multiple community benefits throughout the build. Outcomes achieved in 2021 include:



Improvement priorities 2022/23

- Raising awareness of support available to communities to reduce energy bills and other ways to increase income.
- Further expansion of the food pantry model, with a commitment to develop four further pantries.
- Capacity building of groups who engage with/support people from ethnic minority communities and women to increase the number referred to and accessing available employment support.
- Supporting people into sustained, good quality employment, with a particular focus on; those from priority neighbourhoods and people over 50.
- Supporting enhanced skills in digital technology by providing practical support, offering routes to qualifications and other learning opportunities for people to access and use digital technology with confidence
- Increasing routes available into modern and graduate apprenticeships through collaboration with a range of partners and testing a number of initiatives to increase completion rates.

Case Study 1. Community Food Pantries

Increasing Access to Affordable Food



What are we trying to achieve?

We are aiming to reduce food poverty and increase access to affordable food by increasing membership of community pantries (by 10%) which provide a more dignified and sustainable alternative to foodbanks.

How are we doing this?

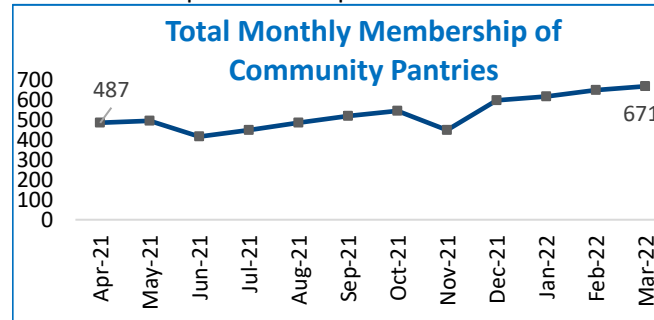
Through our multi agency improvement project we are testing the following improvements:

Targeted support to people receiving emergency food parcels to help them to become pantry members

- A booking system to help remove any barriers from stigma & ensure COVID restriction protocols in place to keep all safe
- A mobile pantry to increase access to affordable food across the city
- Opportunities & support for volunteers to manage the pantries

What have we achieved?

- **Aim achieved** with a **38%** increase in total pantry membership between April 2021 & March 2022.



- **213%** increase in pantry volunteers since Jan 2021.
- Since Dec 2020 total membership of the CFINE pantry has increased each month & is now up to **379** members.
- Since Aug 2021, targeted support has led to **17** beneficiaries move from emergency food parcels to pantry members.
- As of March 2022, the mobile pantry has **51** members and available in **6** neighbourhoods.

What impact have we had?

"The Pantry is brilliant, such value for money. You pay £2.50 and leave with over £20 of food. I tell all my friends to join. Even with the new system, it is great, I feel really safe and everything is done so well with the one way system, but it's a shame we aren't allowed in the coffee bar, I really miss that." **Pantry member**



"I thought I would be embarrassed coming, but I actually really enjoy it. I always get at least 2 meals covered. In the holidays the kids came and was excited at getting veg! They are not enthusiastic about fruit and veg, but they are if it's from the van." **Pantry member**



View our [pantry video](#) to hear from one of our volunteers



Prosperous People

Children & Young People

Our Stretch Outcomes

SO4

95% of children will reach their expected developmental milestones



SO5

90% of Children and young people will report that their experiences of mental health and wellbeing have been listened to by 2026.



SO6

95% of care experienced children and young people will have the same levels of outcome as their peers



SO7

95% of children living in our priority neighbourhoods will sustain a positive destination upon leaving school by 2026.



SO8

Child Friendly City by 2026



SO9

30% fewer young people (under 18) charged with an offence by 2026



Headline achievements during 2021/22

Stretch Outcome 4 achieved with **96.6%** of children reaching expected developmental milestones.

100% of schools offering counselling.

Increased qualifications for care experienced young people.

8% increase in growth sector courses delivered in schools.

3500 users of ABZ Works website, shaped by young people.

Stretch Outcome 9 achieved with **53.5%** fewer young people under 18 charged with an offence.

62% of 16-17 year olds jointly reported being retained by the reporter & offered alternatives.

Progress made during 2021/22



Stretch Outcome 4 achieved and exceeded with 96.6% of children reaching expected developmental milestones

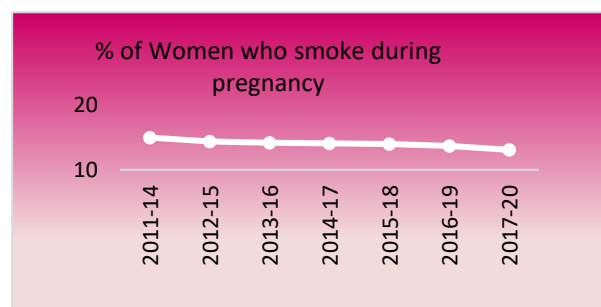
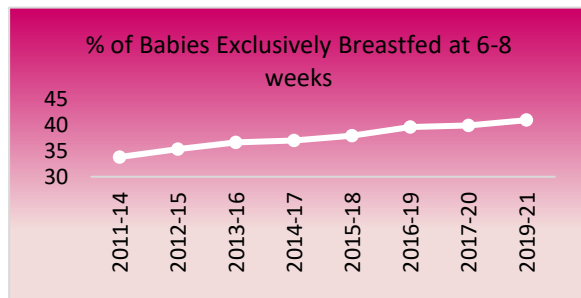


96.6%
OF CHILDREN
reached
their expected developmental
milestone on time

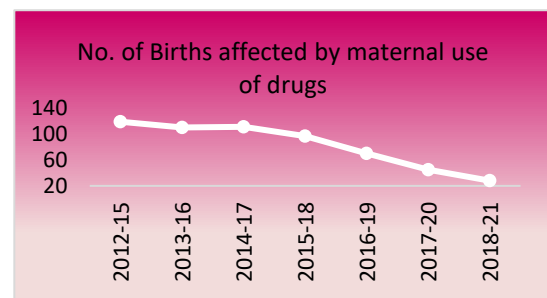
We can report that latest data available at the end of 2019/20 shows that 96.6% of children met their developmental milestones at the time of their 27-30 month review, compared to 85.7% for Scotland and exceeds our stretch outcome set to be achieved by 2026.

Improvement activity carried out by Community Planning Aberdeen to ensure parents understand and address the issues which impact on the health of their children has supported this achievement. For example, work to encourage breast feeding has secured a continuous upward trend to 40.9% of babies being exclusively breastfed at 6-8 weeks in 2021. This is significantly higher than the Scottish average of 31.8%. Similarly, we have continued to see a

reduction in the percentage of women in the City who smoke during pregnancy with latest data showing this to be 13.1% which is again lower than the rates in Scotland of 14.6%.



We are not complacent and recognise that although we have achieved improvement in these areas and our stretch outcome has been reached, we need to do more to ensure all children get the best start in life and that all families receive the parenting and family support they need. We recognise that there are times that a family needs extra support and we are working together to **increase the uptake of family support available**, particularly for our most vulnerable young children and their families. For example, a priority has been to provide targeted support people using substances during pregnancy. All forms of substance use can increase risk of harm to the user and to the unborn child and can affect the health and wellbeing of children as they grow up. Data is showing a positive direction in terms of a reduction in the number of births affected by maternal use of drugs to 25 in the latest data, from 45. Whilst we are seeing improvement in the reduction in number, the rate of maternities recording drug use has increased by 4.4 to 22.04 per 1,000 maternities. Through our improvement work, we are developing a whole system, whole family approach to identify, engage and support individuals and families with multiple complex needs to **reduce the number of births affected by drugs**.



Counselling and other support to boost mental health

We are committed to addressing the needs of our young people with mental wellbeing concerns and through our improvement activity we are focused on increasing access to mental health and wellbeing supports either in person through the fit like hubs and counsellors in our schools, or digitally so that we're providing different means for children and young people to access the support in the way which suits them.

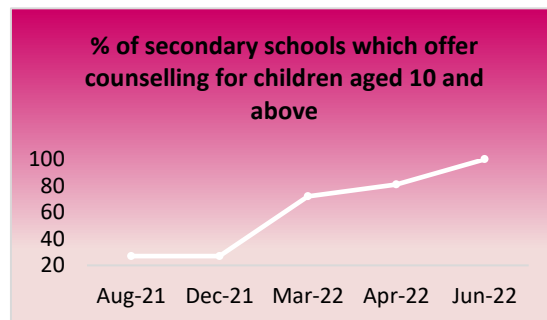


Improvement Project Aim Achieved

100% of secondary schools offering counselling for children aged 10 and above.

Counselling support for children and young people allows us to provide early intervention and help individuals develop resilience and coping strategies in relation to a mental health condition. For example, depression, anxiety or an eating disorder; or a difficult life event such as bereavement, a relationship breakdown or stress etc. We have

committed to providing **sustainable and equitable access to counselling in schools** for children aged 10 and above and we are delighted to see that as at June 2022, 100% of schools are offering counselling. We have also undertaken a pilot with four secondary schools to deliver Distress Brief Interventions (DBI) and focusing on establishing a new children and young people pathway linking CAMHS, schools and existing local DBI level 2 services, with positive outcomes already being shared from some of our settings. 36% of secondary schools are now delivering DBIs.

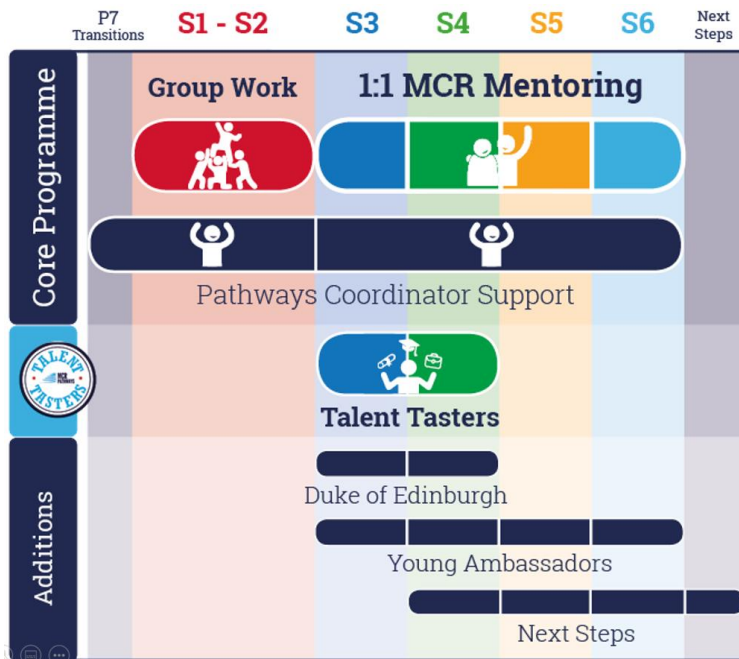


We are ensuring our workforce are supported and have the skills to support our children and young people and knowledge of referral pathways, through training such as Let's Introduce Anxiety Management training which 31 staff have now been trained in.

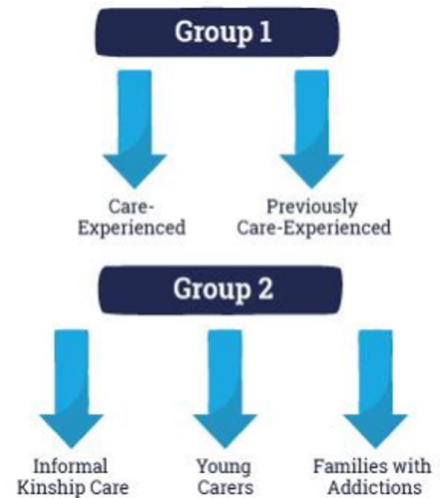
Regular physical activity also plays an important role in preventing the development of mental health problems and in improving the quality of life of people experiencing mental health problems. Through our **free access to physical activity** project 100% active schools are now free providing accessible physical activity to children and young people in all school settings across Aberdeen City.

Positive Destinations for Young People from our Priority Neighbourhoods or who are Care Experienced

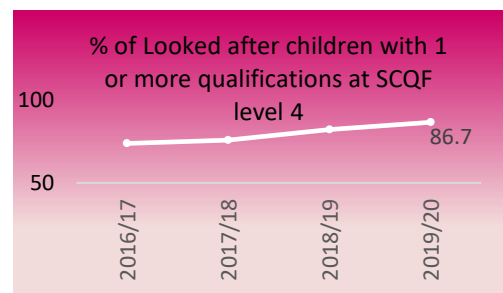
To ensure all young people have the opportunity to succeed in an increasingly complex and competitive economic landscape, we are working together to improve how we identify and meet the needs of our young people and their families earlier, improving their chances of moving onto a positive destination. For example, through initiatives like the MCR Pathways programme which offers mentoring support to care experienced and vulnerable young people we are supporting a relational approach to improving educational attainment and achievement. The programme is designed to build confidence, motivation, commitment and resilience which leads to increased engagement in learning. The MCR Pathways programme supported 83 care experienced young people in 2020/21 and 85 in 2021/22 (up until April 2022) between S1-S6 in 6 Aberdeen secondary schools. The pathways co-ordinators actively support applications to college, university and employment as well as liaising with other agencies to identify those at risk of a negative destination. Once the young people become school leavers, the MCR Pathway Coordinators continue to track their progress their destination and provide support.



Who we work with



Latest data available at the end of 2021/22 for Aberdeen City shows that the proportion of care experienced young people attaining one or more qualifications at SCQF level 4 has increased from 73.9% in 2016/17 to 86.7% whilst sustained positive destinations of the cohort have decreased from 73.9% to 63.3% during the same time period. In 2020/21, 100% of care leavers over 16 years olds had a pathway plan. For the academic year 2019/20, 100% of MCR-mentored young people in Aberdeen stayed on at school. The Pathway Coordinators are tracking the destinations of 29 care experienced or previously care experienced young people, and have been actively supporting applications to college, university and employment and liaising with other agencies to identify those at risk of a negative destination.

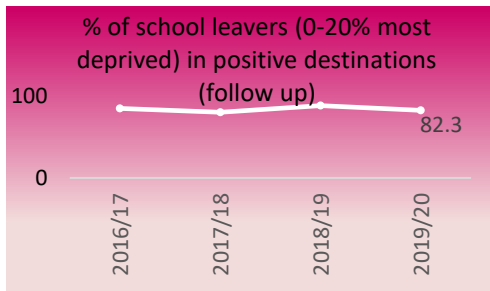


Another initiative we have been piloting with a cohort of young people under 18 attending North East Scotland College is the upstream survey. The survey helps identify risks to students' learning to ensure the right support is made available at the right time and enhance these young people's ability to sustain their positive destination in college.




171 students attending courses at the Altens campus have taken part in the upstream survey so far. This site was chosen as students tend to be younger, term time leavers plus there was a significantly low take up of support at the Altens campus. The survey allows each young person to score their level of risk around 4 key areas - resilience, engagement with education, mental wellbeing and housing. Following the first survey, 43 students were followed up with immediately, of which 30 had high risk in more than one category.

- Of those, 10 referrals were made to counselling, wellbeing or study skills.
- 18% were identified at high risk of homelessness, with 1 supported to move towards safe living arrangements.
- Wellbeing scores were of particular risk with 21% reporting high risk with a further 69% at amber. However, the risk of disengagement was low at only 3%.



Students identified at risk were not previously identified as requiring and feedback is being used to review and prioritise what supports are in place and/or required. Additional wellbeing initiatives have been made available for all students to mitigate the risk to students' mental wellbeing as well as more on campus learning.

Improving access to the right skills and qualifications for Young People

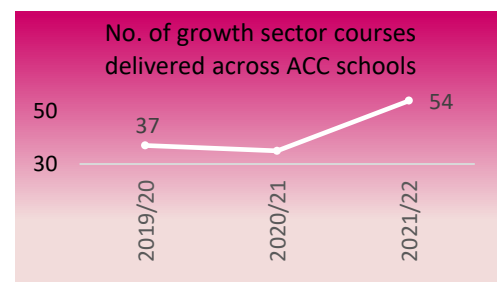


Improvement Project Aim Exceeded

8% increase in growth sector courses delivered across schools in 2021-22.

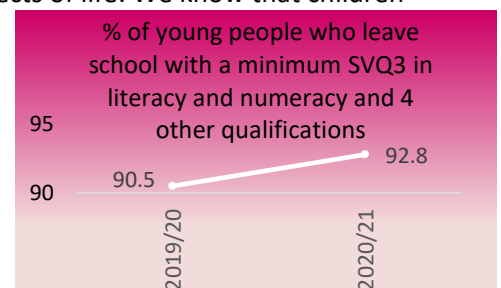
1% over the project's original aim.

We have seen changes to the world of work and greater employment opportunities in our growth sector industries. To support the growth of these sectors our improvement activity has been focussed on providing opportunities for young to gain the skills and qualifications required for a future within these sectors. Through a variety of improvements, such as a one stop learner pathways



website; an annual learner pathway induction event, we are delighted to see that our **growth sector courses project** has **achieved its aim** with an 8% increase in growth sector courses delivered across schools in 2021-22 with 54 courses now delivered. These changes have now been embedded as business as usual in our multi-agency systems. See **Case Study 2** to read more about the outcomes that have been achieved.







Every young person needs to be literate and numerate. Without the skills of literacy and numeracy, a young person or adult is cut off from full participation in many aspects of life. We know that children who do not learn to read, write and communicate effectively are more likely to have less positive outcomes compared to their peers. In 2020/21 we saw an increase in the % of young people who leave school with a minimum SVQ 3 in literacy and numeracy and 4 other qualifications. However, we know that the current delivery of literacy and numeracy follows a fairly traditional model of service delivery. Through our **literacy and numeracy** project we are exploring the potential to look beyond the traditional and consider alternative delivery models to complement the work of schools and ensure prevention and early intervention.



Significant time has also been invested in the development of a citywide data system to aid our work to deliver the Alternative Certification Model in the short term and to raise attainment and improve positive destinations in the longer term. The PowerBI platform has enabled the analysis of whole school data subject by subject historical data, and pivot table analysis with individual pupil data sets.

Progress in Becoming a UNICEF Child Friendly City

Through our ambition to become a Unicef accredited 'Child Friendly City' (CFC), we have worked increasingly closely with children and young people to provide them with a range of opportunities to directly influence and shape the city they live in and the services that they access. As a partnership we agreed to focus on achieving the following six badges that underpin our CFC accreditation programme. Partners have been identified to coordinate and support the delivery of our identified actions for each of the 6 'badge' areas and have now moved from the development to the delivery phase.

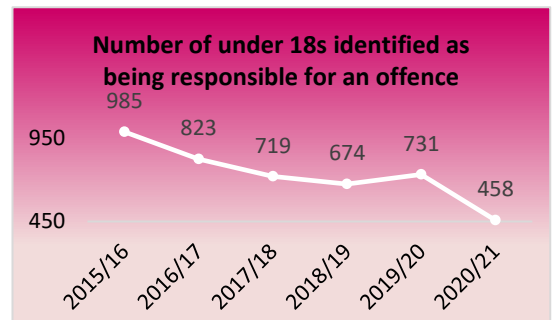
Badge	Progress Made 2021/22
<p>Cooperation & Leadership</p> 	<ul style="list-style-type: none"> • 42 members of partnership staff trained in adopting a Child Rights Based Approach into our daily practice. • Children's rights/CFC training for new and returning elected members included as part of their induction process.
<p>Communication</p> 	<ul style="list-style-type: none"> • North East Scotland College students have created a video and banner to promote working with children and young people. • Unicef training provided to partnership communication teams staff.
<p>Culture</p> 	<ul style="list-style-type: none"> • Audit tool being developed to support schools to fully take account of all 54 UNCRC articles. • Ongoing work by Police Scotland to improve relationships between the police and children and young people.
<p>Place</p> 	<ul style="list-style-type: none"> • Aberdeen to invited to test the new Place Standard Tool for children and young people. Work has been undertaken to adapt the content to a digital platform to increase accessibility and usability for children and young people.
<p>Child Friendly Services</p> 	<ul style="list-style-type: none"> • Young people are being asked to help design school buildings of the future. • Continuing to embed children's right into the framework for the developing Integrated Family Portfolio.
<p>Participating</p> 	<ul style="list-style-type: none"> • City Centre Masterplan and Beach transformation as well as provide a new model for broader engagement on civic projects. • Establishment of a pupil Climate Change President and a working group of school climate change champions to help address Climate Change aided by a generous budget of £150,000 awarded at the Council budget meeting.

Stretch Outcome 9 achieved and exceeded with 53.5% fewer young people being charged with an offence since 2016




53.5%
FEWER YOUNG PEOPLE
(UNDER 18) BEING CHARGED with an offence

We are taking forward a number of early intervention and prevention initiatives to support the reduction in the number of young people involved in offending behaviour. We are pleased to see latest data showing a reduction in the number of under 18s identified as being responsible for an offence reduced by 37% in 2020/21 and 53.5% overall since the LOIP was first published in 2016. The nationwide and local lockdowns and



other measures put in place to limit social contact during COVID-19 are very likely to have had a significant impact on the reduction in youth offending seen in 2020/21. However, as a result of improvement work we can see a positive trend since 2016.

We are hopeful that this improvement is sustained following the easing of covid-19 restrictions by providing opportunities and activities for children and young people that keeps them occupied and engaged. We know this reduces the chances of them becoming involved in negative and antisocial behaviour. Through our **anti-social behaviour** and **youth community activity projects** we are providing children and young people, particularly those living in priority neighbourhoods, with further opportunities to take part in activities that are purposeful and allows them to interact positively with adults. For example, following the success our ongoing youth project at Tesco, Woodend which has led to a reduction in offending in that area, activities have commenced in the Lochside Academy area which will hopefully reduce anti-social behaviour in the South of Aberdeen.

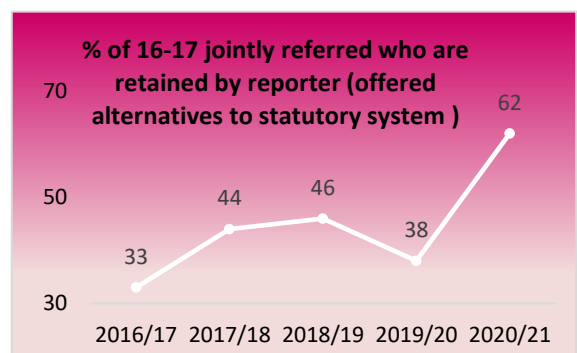


Improvement Project Aim Exceeded

62% of 16-17 year olds jointly reported being retained by the reporter and offered alternatives.

27% over the project's original aim.

Through our **alternatives to statutory system** project we have been focused on reducing re-offending and improving outcomes for 16–17-year-olds who have been jointly reported to Scottish Children's Reporter Administration (SCRA) and Crown Office and Procurator Fiscal Service (COPFS) by increasing the number of young people reported



being offered robust alternatives to entering the statutory system by 10%. We have achieved our aim with 62% of 16-17 year olds jointly reported being retained by the reporter and offered alternatives, an increase of 24% since 2019/20. These changes have now been embedded as business as usual in our multi-agency systems. See our **Case Study 3** to read more about the outcomes that have been achieved.

Improvement priorities 2022/23

- Developing a whole system approach to reduce to the rate of maternities recording use of drugs
- Identifying and targeting families, particularly those with multiple complex needs, to provide support at the earliest opportunity.
- Further extending our focus on ensuring young person voice is at the heart of all our improvement development.
- Providing support for mental wellbeing needs of children and young people at all stages through schools, community hubs and online forums.
- Continuing to support young people to reach positive destinations, particularly our most vulnerable groups including care experienced young people and those living in priority localities.
- Develop a menu of family learning support activities to increase levels of engagement with parents and families in their children's learning.
- Training on the new Framework for Risk Assessment, Management and Evaluation (FRAME) guidance, Complex Adult Risk Management (CARM) local policy/process and secure care standards to be delivered to multi agency audience to support whole system approach to reducing offending behaviour of young people.
- In 2021/22, 26% of 8-17 year olds charged with an offence were care experienced young people and supporting these young people will be a focus of our improvement work over the next year.

Case Study 2. Supporting our growth sector and increasing access to courses across our schools



What are we trying to achieve?

We are aiming to increase the number of school courses aligned to growth areas by 7% to enable us to support the growth of these sectors by having young people with the right skills and qualifications for a future within these sectors.

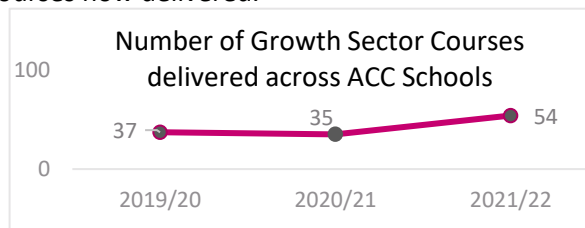
How are we doing this?

Through our multi agency project we are testing the following improvements:

- ABZ Works, a one-stop shop Learner Pathways website.
- An annual Learner Pathway Induction event for senior phase students (Lift Off).
- A representative Curriculum mapping group to coordinate and determine partnership course provision on an annual cycle.
- Review of the City Campus provision with the aim of extending the range of pathways we can offer senior phase young people, e.g. one day integrated courses such as the Level 5 Construction course currently being piloted at St. Machar Academy.
- A coordinated approach to develop and embed Skills 4.0 (life, learning and work) to support alignment of curricular pathways with growth economic sectors.

What have we achieved?

- **Aim achieved** with an **8%** increase in growth sector courses delivered across schools in 2021/22 with **54** courses now delivered.



- **49.5%** of all courses delivered in 2021/22 are growth sector courses, an 8% increase in proportion since 2019-20.
- **50%** of Aberdeen City S5 and S6 students attended the Learner Pathway event (Lift Off 2021), with **60** employers sharing their career pathway story & opportunities for young people.
- **ABZ Works** website, shaped by young people, launched in Sept 22, with **3500** users until March 22.



What impact have we had?

Feedback from young people attending Lift Off 1:

“It was good to gain a sense of the skills that are generally required to work in these industries.”

“The event gave an insight into various Universities, companies, as well as individuals presenters who shared their experience”

“The talks helped to motivate me and told me what to strive for in the future”

Read the full evaluation [here](#)

What are our next steps?

- Continue to develop our improvements, e.g. pathway planning, to ensure the increase in growth sector courses is **sustained** into 2022-23.
- Hold **Lift Off 2** on 1 and 2 June 2022 to raise awareness of growth sectors and inspire young people about the range of opportunities available to them.
- Explore how the % increase in growth sector courses feeds into the % increase in course awards (e.g. numbers of students on these new courses).



Case Study 3. Supporting Young People in Conflict with the Law & Reducing Re-offending



What are we trying to achieve?

We are aiming to reduce re-offending and improve outcomes for 16–17-year-olds who have been jointly reported to Scottish Children’s Reporter Administration (SCRA) and Crown Office and Procurator Fiscal Service (COPFS) by increasing the number of young people reported being offered robust alternatives to entering the statutory system by 10%.

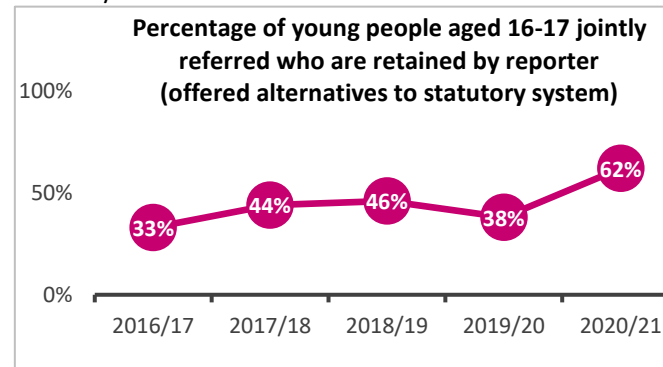
How are we doing this?

Through our multi agency project we are testing the following improvements:

- We have set up a single point of contact in Children’s Social Work to ensure awareness of all jointly reported young people and therefore able to offer support and guidance to the lead professional and ensure that information is shared in a timely manner.
- Developed a briefing note and training materials to support workforce development.
- Held multi-agency workforce development learning sessions to ensure that all staff are confident in the process and the information they share.

What have we achieved?

- **Achieved our aim** with **62%** of 16-17 year olds jointly reported being retained by the reporter and offered alternatives, an **increase of 29%** since 2016/17.



- **72%** of staff attending the learning sessions reporting their knowledge had increased a great deal or a lot following session. All attendees indicated an increase in knowledge, of those attending some already had a high level of knowledge and experience.
- **79%** of staff reported that the briefing note on joint referrals was extremely or very helpful.
- **Operational and systems** improvement suggestions captured from the learning sessions, ensuring the whole system was considered and staff connected and progressing the ideas at all levels. These will be progressed as part of an ongoing learning community supported by a Practice Lead role in SCRA.

What impact have we had?

As part of our overall approach to creating participation and engagement opportunities for young people in conflict with the law to have a voice in systems, the Youth Justice Improvement Group has started to design approaches which will reach out to young people at various stages, including those Jointly Reported

[The Centre for Youth and Child Justice \(CYCJ\) Participation and Engagement Strategy](#) is informing our approach to moving from consultation to co-design.

Jointly Reported Cases to SCRA and COPFS

LEARNING SESSIONS FOR 2022

What are our next steps?

- Continue to develop our improvements to ensure the increase is **sustained**, 2021/22 data is awaited.
- Design and test the further improvement suggestions from the learning sessions.
- Meet regularly as a multi-agency improvement group to monitor and support improvements



Prosperous People Vulnerable Adults

Our Stretch Outcomes

SO10

25% fewer people receiving a first ever Court conviction and 2% fewer people reconvicted within one year by 2026



SO11

Healthy life expectancy (time lived in good health) is five years longer by 2026

70-73

SO11

Healthy life expectancy (time lived in good health) is five years longer by 2026



Headline achievements during 2021/22

Stretch Outcome 10 achieved with **35.6%** fewer people receiving a first ever court conviction and **2.2%** fewer people reconvicted within one year

150 diversions from prosecution commenced

80% of individual's accessing voluntary throughcare support on release from prison

36% reduction in the number of deliberate fires in the Torry & Ferryhill

110 staff completed domestic abuse Safe and Together Overview training

18% reduction in youth homelessness

4.2% reduction in harmful levels of drinking

451 people have been trained in naloxone

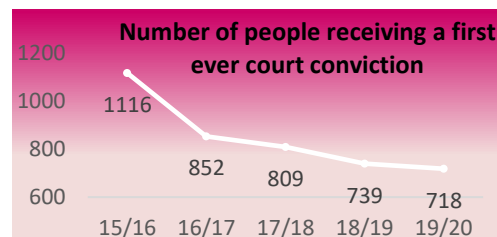
Progress made during 2021/22



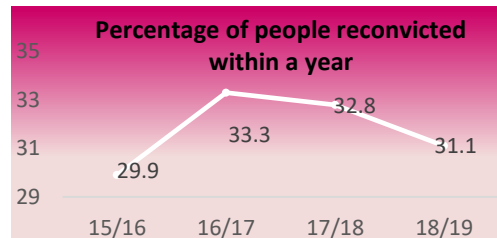
Stretch Outcome 10 achieved and exceeded with 35.6% fewer people receiving a first ever court conviction and since 2016 2.2% fewer people reconvicted within one year.



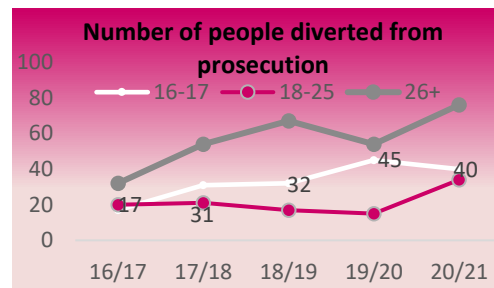
Latest data available at the end of 2021/22 shows a reduction in first court convictions for the fourth year in a row with 29 individuals aged under 18 and 689 aged 18+, receiving a first court conviction in 2019/20, down from 34 and 725 in 2018-19 respectively. This is a reduction of 35.6% overall since the LOIP was published in 2016, exceeding our aim by an additional 10%.



As well as reduction in first convictions, data has also shown a continued decrease in the number of offenders and reconvictions rate, with a 19% reduction in offenders from the baseline data. Of the 1,597 offenders (all ages) in the 2018-19 cohort, 31.1% were reconvicted, compared to 33.3% in 2016-17.



One of the ways we have been working together to achieve these results is through diversion from prosecution which aims to explore and address the factors underlying someone's offending behaviour. This reduces the likelihood of reoffending, as well as related stigma and therefore improves the life chances of people within a community. Through our Diversion from Prosecution improvement project, we tested and implemented a new multi-agency diversion pathway and appointed a diversion coordinator to oversee delivery and awareness raising across all agencies. Through the changes embedded, data for 2020-21 has shown a 43% increase in the number of referrals from 136 to 194, as well as a 32% increase in the number of diversions commenced, from 114 to 150.



Helping People Back on Track on Release from Prison



**Improvement
Project Aim
Exceeded**

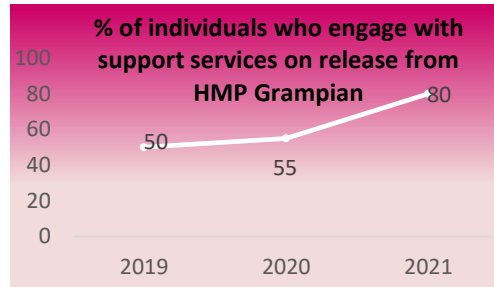
80% of individuals accessing voluntary through care support in 2021.

20% over the project's original aim.

We have been working together to ensure people leaving prison have the best chance of thriving in the community by ensuring they continue to have access to housing, healthcare, financial stability and other practical and emotional support. Through our **support on release** project we have achieved our aim with 80% of individual's accessing voluntary throughcare support in 2021 compared to 50% who took up the offer in 2019, a 30% increase, 20% over the project's aim.

The project has tested a number of tests to

achieve this improvement, such as planning for release earlier (8 weeks' pre-release); providing face to face support meetings prior to release (benefits assessments and mentor meetings); introducing a whole system approach to improve access to all supports on day/week of release (e.g. transport, housing, GP, food, benefits) and introducing the use of 'Making Every Opportunity Count' (MEOC) conversations to encourage engagement. See **Case Study 4** to read more about the outcomes that have been achieved.

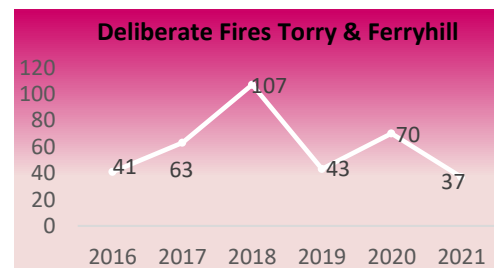


Multi-Agency Approach to Tackling Wilful Fires



Wilful, or deliberate, fires account for 10% of all incidents attended by the Scottish Fire and Rescue Service (SFRS) in Aberdeen, demanding considerable resource from partners. The Partnership has introduced a new **wilful fire** project in Aberdeen. The project aims to reduce wilful fires in the city by 10%, with initial testing in the Torry and Ferryhill area as this was the area where most incidents had occurred over the baseline period of 2015-19. Traditionally referrals to SFRS are for young people who have a conviction for fire-related activity. The new project takes a more preventative approach through engagement and education to encourage more positive behaviour.

We are delighted to report a 36% reduction in the number of deliberate fires in the Torry and Ferryhill area where deliberate fires were reduced from 57 (5 year average) to 37. To support this achievement, the project has reviewed and strengthened engagement and communication and developed a communication plan to promote targeted community safety messages and reached a varied age range of young people through video presentations at schools which have contributed towards spreading the fire safety message and ultimately lowering the number of deliberate fires in the area.



Support for Victims of Domestic Abuse

Through our improvement projects we aim to support domestic abuse victims and decrease incidents of domestic abuse by ensuring that victims receive access to right support and undertaking preventative work. By increasing awareness of domestic abuse and the support available to victims and perpetrators we hope to change attitudes, behaviours and beliefs that normalise and tolerate domestic abuse among the public and prevent men and women from becoming victims or perpetrators of abusive relationships. In 2021, 2322 people reached out to or were referred to specialist support services because of domestic abuse, this accounts for 88% of recorded incidents of domestic abuse by Police, an increase of 4% from the previous year.



Between March 21 and 22, 42 self-referrals for support were received by Aberdeen City Council’s Domestic Abuse Team. This data has not previously been collected and we hope that through awareness raising this number will increase. We are currently testing methods of increasing awareness with Council staff and young people from NESCOL. A variety of forms of domestic abuse training is being tested with Council staff with 174 people

completing some form of training, including train the trainer, so far. Online information sessions to increase young people’s awareness of local support services have also been held and attended by 148 North East Scotland College students. Since October 2021, when our information sessions commenced, we have seen an increase each month in the number of young people accessing domestic abuse support with a high of 30 in March 2022.

Raising Awareness of How we can all support Suicide Prevention

Suicide is of concern to us all and many will have been affected by suicide in some way. In 2021 the rolling 3 year average for probable suicide was 26, a reduction from 27 in 2020. Everyone has a role to play in preventing suicide and through our preventing suicide project we are raising awareness of the supports available to people with suicidal thoughts and of the actions we can all take to support someone at risk.

In 2021/22 a promotional campaign was held providing a video and information explaining what you can do to prevent suicide. One method of accessing support is through our Prevent Suicide App, and as at January 2022 we have 3,992 users in Aberdeen, 56% of all app users. As well as the campaign, we provided suicide prevention training for staff and communities. 32 Introduction to Suicide Prevention sessions were delivered to 708 staff and volunteers from groups and organisations in Aberdeen, with an additional 115 people from the City attending our Grampian-wide offering. Those receiving training have included Teachers, Coastguard, Community Councillors, Housing Officers, Offshore Medics and Bar Staff. 92.7% of people trained agreed that the training has been helpful in their professional practice and 86.6% have agreed that training is helpful in their personal life.



Reduction in Youth Homelessness

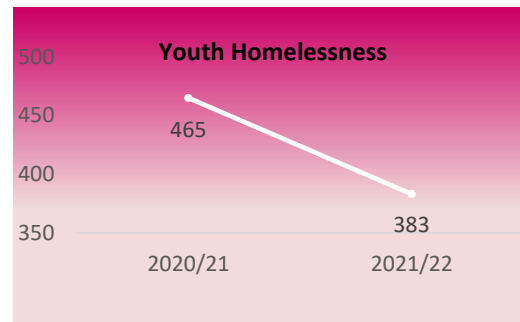
Improvement Project Aim Exceeded

18% reduction in youth homelessness.

3 X more than the project's original aim of 6%

Experiencing homelessness is known to have a damaging impact on people's health. Youth Homelessness is caused by family breakdown, physical and mental health, previous exclusions from school, other education, training and employment. Our data is showing a 18% reduction in youth homelessness for 16-24 year olds from 465 in 2020/21 to 383 in 2021/22, more than 3 times our aim original aim of a 6% reduction. The improvement achieved for 16-17 year olds in particular is more

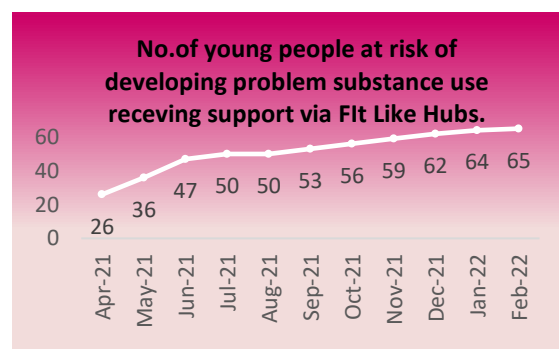
modest. For the year ahead we will be focused on achieving a further 6% reduction from the 2021/22 data through testing a community hosting model to prevent young people from presenting as homeless; whether provision of continued support to 16 and 17 year olds who leave the homeless process without a tenancy or completing their time in supported accommodation to reduce the repeated youth homeless presentations.



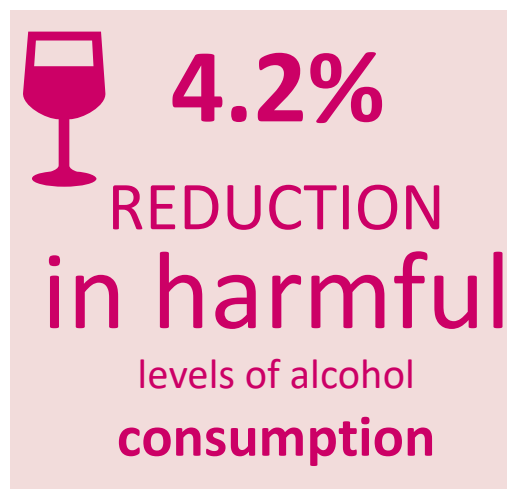
Early intervention approach to alcohol and drugs

We are taking both an early intervention and targeted approach to reducing harm caused by alcohol and drugs. Our substance misuse curriculum aims to encourage responsible behaviour for all children and young people, whilst more targeted support is available for vulnerable young people at risk of substance misuse. For example, children and young people who have had adverse childhood experiences (ACEs) and children and young people looked after at home and in kinship care. We have developed a data set to help identify those children and young people who may be considered at-risk of developing problem substance use which has enabled targeted improvement activity to be undertaken.

As at February 22, 65 young people considered vulnerable and at-risk of developing problem substance use have accessed support through our Fit Like Hubs. A Skills and Knowledge Framework for Prevention and Early intervention has been developed with partners support staff to feel confident in supporting young people to address any issues.



Stretch Outcome 12 reduction in harmful levels of alcohol consumption by 4% achieved



Latest data published in September 2020 regarding alcohol has shown that in 2016-19 an estimated 25% of the adult population was drinking to hazardous/harmful levels. This is down from 29% in 2014-17 and similar to the rate for Scotland of 24%. The rate of alcohol related hospital admissions reduced to 567 per 100,000 population compared to 621 in Scotland.

To sustain and further reduce harmful levels of drinking we are working with communities to support people to understand the drinking guidelines. We are providing alcohol awareness resources and training to customer facing staff to ensure they can identify opportunities for discussion on alcohol and provide information on how to

access Alcohol service. We are also continuing to widen the settings for Alcohol Brief Interventions (ABIs) beyond the traditional settings of primary care, accident and emergency and maternity services. Covid-19 has impacted on the delivery of ABIs in primary care settings and therefore our focus on testing in wider settings to ensure that access to support is as accessible as possible and at the heart of our communities is even more paramount.

Partnership approach to naloxone distribution to help save lives

Naloxone is an emergency medication that can reverse the effects of an overdose of opioids like heroin or methadone and can save someone's life. Medical professionals have been using naloxone in emergencies for many years but we have been working together as a partnership to increase distribution and make sure that anyone who needs it has it to hand and knows how to use it. We now have 4 non alcohol and drug services able to supply naloxone, an increase of 2 in this reporting period, most recently the addition of Police Scotland and Aberdeen City Council. In addition, all Scottish Ambulance Service (SAS) vehicles in Aberdeen city are stocked with take home naloxone kits to be supplied to individuals at risk of overdose or witnessing an overdose with 96% of staff trained in take home naloxone providing on average 12 kits per month since January 2021. Since 2020, 451 people have been trained in naloxone, with 291 being trained in 2021 a 102% increase from 2020. 2 supply training sessions are being held per week and promoted with over 200 expressions of interest.



The effects of naloxone don't last long and our priority is to ensure people get the help they need in the immediate aftermath and the longer term. Our projects are testing various ways to ensure that we are taking an integrated, person centred approach and enabling people to get into the treatment that is best suited for them as quickly as possible. Data shows that on average at least 50% of individuals attending ADA's Duty Drop In service are from three of our priority neighbourhoods (AB11, AB16 & AB24). Establishing strong links with these local communities, advertising and raising awareness about the local support and pathways into treatment that are available and making these as easy to access as possible is a key priority now and in the future.

Improvement priorities 2022/23

- Increasing the awareness and availability of mental health support for adults, with a focus on the most vulnerable individuals
- Establish and deliver Fire Skills courses targeting young people in areas of high deliberate fire activity to attend, to support the reduction of deliberate fires across the city
- Testing the success and benefits of co-delivery of community health programmes to improve health and wellbeing
- Piloting a community host scheme to support further reduction in youth homelessness
- Linking Continuing Care service for care experienced young people (CEYP) to Assertive Outreach to improve pathways and identification of CEYP at risk of drug related mortality
- Providing innovative whole system approaches developments to reduce fatal drug overdoses, including the increased availability of naloxone through our partner organisations
- Increasing opportunities for individuals who have been at risk of Blood Borne Viruses, being tested and accessing treatment through new ways of testing which can be at the heart of the community, such as a Cepheid Machine, which can be used for rapid Hepatitis C testing.
- Direct Access Prescribing to support individuals access the support they require at the right time and in the right setting
- Supporting people living with COPD or other respiratory conditions into specific PR physical activity and other support programmes delivered in community settings
- Developing an e-learning stigma course for all partner staff and communities to support people undertaking recovery from drug and alcohol issues to maintain drug / alcohol free lives in their community

Case Study 4. Reducing reoffending by providing support on release from prison



What are we trying to achieve?

We are aiming to support people on release from prison to ensure that they have access to housing, healthcare, financial advice and throughcare mentors to support them to positively contribute to their community and reduce the likelihood of reoffending.

How are we doing this?

Through our multi agency project we are testing the following improvements:

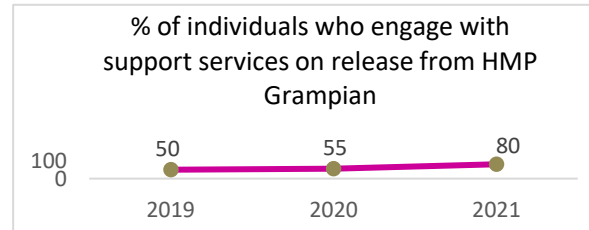
Planning for release earlier (8 weeks' pre-release)

Providing face to face support meetings prior to release (benefits assessments and mentor meetings)

- Introducing a whole system approach to improve access to all supports on day/week of release (e.g., housing, GP, food, benefits)
- Introducing the use of 'Making Every Opportunity Count' (MEOC) conversations to encourage engagement

What have we achieved?

- **Aim achieved** with **80%** of individuals have engaged with support services on release in 2021, a **30%** increase since 2019.



- **100%** of individuals have accessed suitable accommodation on day of release throughout 2021, an increase of **13%** since 2019.
- **100%** of individuals have registered with a GP within 1 week of release since July 2021 compared to an average of **66%** in 2019.
- **77%** of individuals have had access to their benefit claim within 7 days of release since July 2021.
- **58%** of individuals have accessed food parcels from CFine since their partnership with the New Routes Mentor team. **1 in 5** of prison releases have gone on to join the CFine Community Pantry accessing affordable food for their families.
- **40%** of individuals have engaged in a MEOC conversation since July 2021.

What impact have we had?

"I just wanted to actually call you for a change and say thank you; my house feels like a home, you sorted my PIP, got me my benefits sorted, you've always been on the end of the phone"
Individual post liberation



What have we learnt?

- Earlier planning and face to face pre-release meetings increase the quality of awareness and likelihood of engagement in the community
- Partnership working has increased access to and uptake of support services on release
- Engagement with one community support service significantly increases the likelihood of engagement with others.



Prosperous Place

Our Stretch Outcomes

SO13

Addressing climate change by reducing carbon emissions 61% and adapting to the impacts of climate change by 2026



SO15

38% of people walking and 5% of people cycling as main mode of travel by 2026



SO15

Addressing the nature crisis by protecting/ managing 26% of Aberdeen's area for nature by 2026



Headline achievements during 2021/22

168% increase in green champions seeing 83 champs taking forward new initiatives to encourage low carbon behaviour

Call to communities to form community resilience groups to prepare for future emergencies

People cycling increased by **2%** in 2021

78% of people walking during 2021 and most common choice for travel within the City Centre (**63.2%**)

360% increase in community run green spaces

4125 people volunteering across green spaces, across the city in 21/22, a **166%** increase

Nature a **top priority** following adoption of UN Sustainable Development Goals

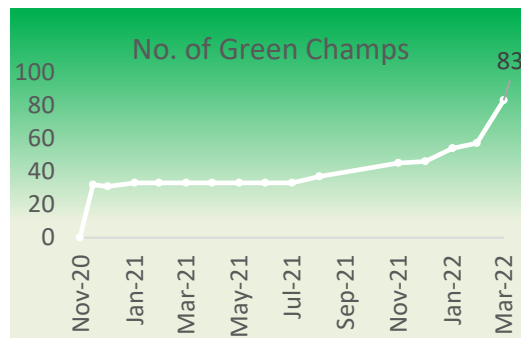
Progress made during 2021/22

Green Champs Driving Change to Help Reduce Aberdeen's Emissions

Green Champions are staff volunteers that help identify areas of improvement and drive change within an organisation to encourage sustainable and resource efficient behaviour. Since 2021 Community Planning Aberdeen has recruited an additional 52 staff volunteers, increasing our total green champions to 83 which is a 168% increase since April 2021. The scheme is currently being tested with partner organisations Aberdeen City Council, NHS Grampian and Police Scotland with staff leading a variety of green initiatives including:

- Work place growing
- Food waste
- Reducing single use coffee cups and other plastics
- Reusable menstrual products
- Upcycling and recycling
- Active travel/step count challenge
- Litter picking
- Volunteering

CPA's Green Champions and the initiatives they are leading are helping to instigate change, provide education, and create a platform for sharing sustainable culture and practice across the Partnership and the City. They are helping reduce Aberdeen's emissions through supporting improved understanding and behaviour change across partner organisations.



Thank you for trying out this reusable period product.

We hope that you like it!
By using this product, you are playing your part in reducing the carbon footprint of our city.
Let us know what you think of it!
You can do this by scanning the QR code below or by visiting this page -
<https://forms.office.com/r/gW6UrbOmCv>
The form takes less than 5 minutes to complete.

Call to Communities to Plan and Prepare for Future Emergencies

Emergencies happen and in the last few years Aberdeen has experienced a pandemic, severe winter weather, flooding and travel disruption. Her emergencies is joint working between the Council, blue light services and communities. Challenges like these affect us all in going about our daily lives, and how communities organise themselves to prepare for emergencies can make a big difference. At the heart of how communities get through emergencies is how 'resilient' they are - this means how well they can use their strengths to prepare for, respond to and recover from emergencies. Over the last year efforts have geared up to create more Community Resilience Groups across the City to capitalise on vast community resources and understanding of local needs to enhance Aberdeen's overall resilience. A campaign is being led by Aberdeen City Council and Scottish Fire and Rescue Services to raise awareness of the need and drive for community resilience groups, explaining what they are and how they could be part of the remit of existing groups, as well as demonstrating the benefits for communities.

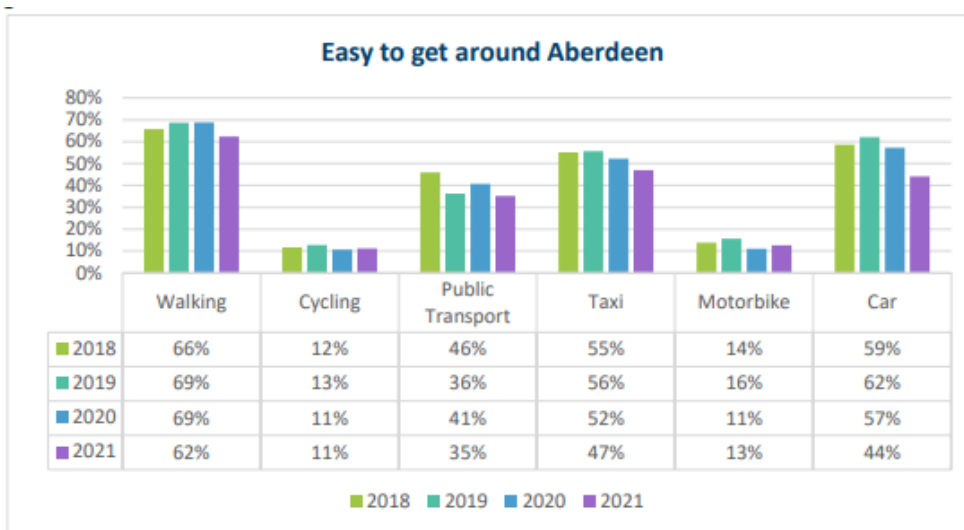


Cults, Bielside and Milltimber Community Council and Culter Community Council - rallied together and put in place a joint Covid-19 resilience programme. The plan provides their communities with information on what to do in emergencies and encourages people to volunteer to carry out tasks such as driving, delivering emergency supplies and checking on vulnerable residents. As part of the resilience plan there is also a household emergency plan which provides important phone numbers and encourages residents to add their own useful information to the document.

There are many examples of successful partnership working with communities during recent incidents such as Storm Arwen and Covid-19. Formalising this new way of working together through community resilience groups and plans is key to making and keeping Aberdeen safe and well prepared for emergencies.

Promoting Walking and Cycling

Community Planning Aberdeen is working together to help Aberdeen retain, promote and enable everyone to walk and cycle for recreation and transport. This will not only deliver significant health benefits for people and communities across the City, but also contribute to developing sustainable transport systems and cleaner air all of which contribute, directly and indirectly our place stretch outcomes.



Data from City Voice in 2021 shows that walking is still the mode of travel most commonly reported as easy or very easy and is the most common choice for travel within the City Centre (63.2%) and the rest of the City (59%). Although, City Voice data also shows that the overall percentage of people walking has reduced from 80.6% in 2020 to 77.8% in 2021. This reduction is not surprising as 2020 was at the height of the pandemic when walking was the one activity that Aberdeen residents were encouraged to partake in. Now that restrictions have eased and things are gradually getting back to normal there is a risk that people do not make the same time for walking. The benefits of walking remain clear and we are testing initiatives that we hope will see a return to 2020 levels and indeed exceed them. Health walks are one way we are encouraging people to be more active and to socialise whilst walking and Community Planning Partner Robert Gordon University has been testing the approach with staff and students in the South Locality, highlighting and promoting the benefits to encourage uptake.

City Voice shows that in 2021 the mode of transport most commonly rated as difficult or very difficult was cycling (30.8%), although it also shows that the percentage of people cycling increased from 15.3% in 2020 to 17.3% in 2021. Panellists selecting difficult or very difficult were invited to provide further information and safety was a common theme for both walkers and cyclists. This highlights the importance of partnership initiatives being tested such as Light for Dark Nights which involves Police Scotland distributing bike lights to cyclists who don't have any, whilst on patrol. This aligns with the 'Be Bright at Night' campaign launched at the end of 2021 by North East road safety partners to encourage those out walking, cycling, or exercising to wear something light-coloured, bright, fluorescent, or reflective.



We have also been working with communities in the Central locality to identify key walking routes that could have an increase in benches to allow rest stops along a route making walking a safer option and more accessible to all.

360% increase in community run green spaces and organisations being encouraged to play their part too

Aberdeen's green spaces have been pivotal during the last two years of the pandemic and have helped people stay connected with family, friends and neighbours, providing access to nature in a time when this has been most needed for health. Community involvement in the development and protection of green spaces is key to the continued successful use of parks and green spaces and ensuring green spaces meet the needs of the people using them. Aberdeen already has many successful friends of parks groups and community run green spaces but our aim is to build on this success and create new spaces that are organised and self-managed by the community, particularly in priority neighbourhoods where satisfaction and use is low.



Above, Earth and Worms transformed an unused space in Tillydrone littered with rubbish into a community garden. Left, Friends of Seaton Park work hard to maintain and improve the much loved park in the central locality.



Improvement Project Aim Exceeded

360% increase in the number of community run green spaces.

188% over the project's original aim.

Since February 2021 we have seen a 360% increase in the number of new community run green spaces from 5 to 23. This is in addition to the 100 existing groups and 4125 people volunteering to help manage green spaces across the City during 2021/22. See [Case Study 5](#) for more information.

The response from local communities to our call for action has been inspired and we are now appealing to businesses and organisations across the city to do the same. Food growing has been a focus and, again we aspire to build on the good work already taking place in schools and communities to further advance food growing in workplaces. Community Planning

partners Aberdeen City Council, NHS Grampian and Scottish Fire and Rescue are testing different tactics to increase food growing in the workplace. Friendly competition to motivate employees and teams aims to see an increase in efforts to be food growing organisations.

Green champions have also been supporting education and awareness raising about biodiversity and how we can all become nature protecting organisations. Protecting and managing nature was included as a priority within the Local Outcome Improvement Plan refreshed in 2021 after being identified as a gap against the United Nations Sustainable Development Goals (SDGs). The SDGs help create a common language between public, private and third sector organisations and our hope is we can appeal to responsible businesses across the City to work with us to achieve progress in this area.



Improvement priorities 2022/23

- Increase number of Green Champions across wider public sector partners to help support reduction in carbon emissions and wider environmental improvement activities
- Reach out to community groups to encourage and support them to develop community resilience plans to prepare for future emergencies
- Pursue funding opportunities for bike recycling/ bike library
- Appeal to businesses and organisations to pledge their support for food growing and managing nature
- Improved communications, online presence and awareness raising to inform and empower communities and businesses to get involved and support sustainable practice

Case Study 5. Increasing the number of community run green spaces



What are we trying to achieve?

We are aiming to build on the existing good partnership work and further expand the number of community run green spaces by a minimum of 8 that are organised and self-managed for both people and nature.

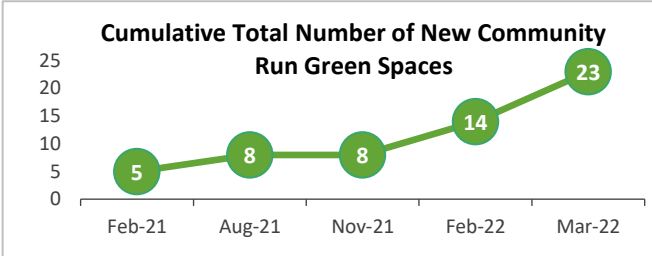
How are we doing this?

Through our multi agency project we are testing the following improvements:

- Built a green spaces network of communities and partnerships that empowers communities to establish; take responsibility and run their local green spaces leading to more local engagement and an increase in volunteering and community pride.
- Introduced and supported visible community champions to raise awareness and change thinking about wider sustainability issues in communities.
- Developed information packs and support tools to help the groups get started and work together to steer the groups / space in the right direction.
- Publicised availability of community green space through all available platforms; how to get started; and ways for communities to identify potential unused land.
- Promoted the benefits of successes of current community run spaces, as well as the wider community benefits such as health and wellbeing.

What have we achieved?

- **Achieved our aim** with **23** new community run green spaces established as at March 2022, an increase of **18** since Feb 2021, of the 18, **4** are in North, **6** in South & **8** in Central Localities.



- **4125** people volunteering across green spaces, across the city in 21/22, an increase of 166% since 2020/21.
- **6** Community Champions in the Central Locality with videos produced & promoted by champions.
- **64.5%** of city voice panellists were satisfied or fairly satisfied with the quality of overall green/open spaces in the City.
- **33** community partnerships registered as Its Your Neighbourhood groups with Keep Scotland Beautiful (City wide) in 2021. Aberdeen has significantly more registered groups than anywhere else in Scotland.
- National recognition and awards for our community partnership work ie Aberdeen Gold Medal winner in 2021 Keep Scotland Beautiful.

What impact have we had?

Feedback from a volunteer at one of our green spaces:

“Spending time in the garden opens my eyes to how much is going on all around me, with insects flying around me constantly. Every sunny day I hear crickets chirping, see butterflies fluttering around, and of course watching the bees busily finding the flowers.”

Sharon Gardener, Springhill Community Garden chairperson



What are our next steps?

- Continue to embed our improvements to ensure the increase is **sustained**.
- Evaluate existing groups activity per month to run a change idea looking at whether community run green space volunteers would be willing to volunteer in other areas during months of reduced activity in green spaces.
- Continue to encourage new groups and partnerships to register with Keep Scotland Beautiful and their Its Your Neighbourhood initiative.



Community Empowerment

Outcome Areas

Community Empowerment Strategy



Community Empowerment Network



Locality Empowerment Groups and Priority Neighbourhood Partnerships



Participation and Asset Transfer Requests



City Voice - Aberdeen's Citizen's Panel



Community Learning & Development



Community funding and participatory Budgeting



Headline achievements during 2021/22

New Community Empowerment Network bringing together 27 community groups

3 New Locality Empowerment Groups and 26 Community Connectors helping drive improvement in localities

Collaborating with SCDC on training for communities on how to test their ideas for change

Revised Community Learning & Development Plan and positive HMIE visit

Review of City Voice and refresh of Citizens Panel members

2642 citizens have their say about LOIP priorities using Values Simulator

£1.6m Fairer Aberdeen Fund to support community groups

£100k pot available for participatory budgeting and new PB Toolkit developed

Putting the community at the heart of community planning

Empowerment is not something we can give people but it is something that we aim to encourage and support communities to achieve. This includes tackling known barriers to community empowerment where we can. [The Community Empowerment Network](#) was set up in September 2021 to foster connections between community groups working across the City and provide a space where they can meet to share their knowledge, ask questions and get support for their work. It also raises awareness of the opportunities for community groups to get involved in the work of Community Planning Aberdeen and the 75 improvement projects being taken forward as part of the Local Outcome Improvement Plan.



The Network is OPEN TO ALL!

The network currently has 64 members with 27 community groups and organisations represented. So far we have held two online Community Network Events which have offered a choice of workshops for attendees. Topics have ranged from becoming a community councillor, getting involved in Community Planning Aberdeen improvement projects, funding and resources for community groups and how to do digital storytelling. Feedback from the last two events has been very positive with 100% of respondents saying they are interested in attending future events. ALL community groups and organisations are welcome to join the Network.

This includes representatives of our three [Locality Empowerment Groups](#) (LEGs) which were set up at the end of 2020 to drive the development and delivery of the North, South and Central Locality Plans. Locality Empowerment Groups are made up of local people interested in improving the quality of life for people living in their community. Members use their own knowledge and experiences to influence priorities and help determine solutions.

Are you enthusiastic about improving your community? We need you!

Do you want to positively influence your community?
Do you want to work in partnership to deliver change?
If the answer is YES, Locality Empowerment Groups could be for you!



The LEGs cover all of the neighbourhoods that sit within the north, south and central locality boundaries which together cover the whole of the City. They discuss local needs and ideas for how to make things better. They also discuss issues that are common citywide e.g. experiences of poverty.

As well as the LEGs we have three Priority Neighbourhood Partnerships (PNPs) which focus on some areas of the City which experience the greatest disadvantage. These partnerships were set up in 2017 before we had LEGs and continue to meet to discuss local community issues. The LEGs and PNPs work together to take shared priority issues forward. See Table 1 below.

Table 1. Localities, neighbourhoods and priority neighbourhoods

Localities	North	South	Central
Neighbourhoods	1.Dyce 2.Danestone 3.Oldmachar 4.Denmore 5.Balgownie & Donmouth 6.Bucksburn 7.Heathryfold 8.Middlefield 9.Kingswells 10.Northfield 11.Cummings Park 12.Sheddocksley 13.Mastrick 14.Summerhill	1.Culter 2.Cults, Bielside, Milltimber & Countesswells 3.Hazlehead 4.Braeside, Mannofield, Broomhill & Seafield 5.Garthdee 6.Ferryhill 7.Kincorth, Leggart & Nigg 8.Torry 9.Cove	1.Tillydrone 2.Old Aberdeen 3.Seaton 4.Woodside 5.Hilton 6.Stockethill 7.Ashgrove 8.George Street 9.Froghall, Powis & Sunnybank 10.Midsocket 11.Rosemount 12.City Centre 13.Hanover 14.West End
Priority neighbourhoods (Based SIMD analysis)	7.Heathryfold 8.Middlefield 10.Northfield 11.Cummings Park 13.Mastrick	7.Kincorth 8.Torry	1.Tillydrone 3.Seaton 4.Woodside 6.Stockethill 7.Ashgrove 8.George Street
Locality Empowerment Group	North LEG	South LEG	Central LEG
Priority Neighbourhood Partnership	<u>Wider Northfield</u>	<u>Torry</u>	<u>Seaton, Woodside & Tillydrone</u>
Locality Plans	<u>North Locality Plan</u>	<u>South Locality Plan</u>	<u>Central Locality Plan</u>



Community connectors are members of the Locality Empowerment Groups and Priority Neighbourhood Partnerships that become involved in a LOIP project to help represent their community. They provide a community voice on the project team and help ensure the Community Planning Partnership is listening to community ideas. So far we have 26 community connectors involved in projects ranging from aiming to tackle poverty, support children and young people’s mental health, secure positive destinations for vulnerable learners, help people involved in the justice system find employment, increase active travel and support community food growing.

By actively encouraging communities to be involved in our improvement projects we hope to avoid the need for communities to make a formal participation request. Over the last year we have had 0 participation requests. We are collaborating with SCDC to promote this proactive way of working across Scotland and to develop training for communities to upskill them in improvement methodology and build their confidence in being involved in multi-agency improvement projects.

Community Learning & Development

In November 2021 we published a revised Community Learning and Development Plan which sets out how Community Planning Aberdeen and wider partners will work together to support communities to learn, develop and engage in their communities. CLD empowers people of all ages to work individually or collectively to make positive changes in their lives, and in their communities. Whether someone wants to better their personal situation, or make things better for their family or the wider community, it is about giving people the skills and confidence to be able to go after what they want and to succeed regardless of their background or current circumstances. The revised CLD plan identifies Youth Work, Community Development and Adult Learning as top priorities. It builds on work carried out over the last year to deliver improvement in these areas.



Community Development

- Support community representatives to engage with Priority Neighbourhood Partnerships and Locality Empowerment Groups to build community involvement post pandemic
- Building relationships in newly identified priority neighbourhoods Kincorth, Stockethill, Ashgrove and George Street
- Working with local community groups and community centres to resume activities as restrictions ease. For example hosting the Come and Network (CAN) week which offers virtual training for community groups and volunteers.

Youth Work

- The Youth Work team has worked with children and young people through the Education Recovery Project. Funding to continue the project has been extended up until July 2023.
- A P6/7 group for children in Kincorth started in March 2022, with 15 regularly attending.
- Youth Workers are supporting the Northfield Community Centre youth group. On any one night up to 40 children and young people attend.
- A new group at Mastrick Community Centre has started up for the young people who engage in the Mastrick Hub Project. Five young people were elected to stand as Members of the Scottish Youth Parliament and represent the constituencies of Aberdeen Donside, Aberdeen Central and Aberdeen South/North Kincardine. Four of the MSYP's have been elected to positions on the SYP committee groups, including Justice, External Affairs and Sports and Leisure.

Adult Learning

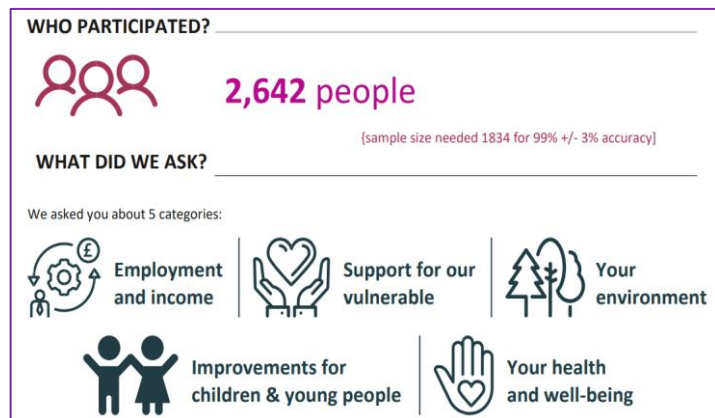
- Provision of learning / workshop opportunities for families across the city including one to one support and programmes such as outdoor and alternative learning, supper and science and Geronimo delivering learning activities for targeted families across the City
- The Healthy Minds team provides support to adults in recovery from mental illness
- Power tools is a suite of self-development modules which has been rolled out across the city as part of CLD's employability work.

At the end of 2021 Her Majesty's Inspectors of Education (HMIE) made a revisit to Aberdeen following a previous inspection in 2017 to explore the impact of the pandemic. HM Inspectors were very positive during the visit, finding that all recommendations for improvement identified as part of the first inspection have now been addressed. As a result, they will make no more visits to Aberdeen City in connection with the original inspection. During the visit CLD partners were applauded for their quick response to effectively to support individuals and communities affected by COVID-19.

Citizens invited to have their say via Values Simulator and City Voice

Last year we also sought the views of the general public using a new online simulator to gauge citizens values. Aberdeen City Council and Police Scotland as key members of the Partnership invested in the online software recognising the challenges faced by citizens living in some localities to engage and participate in community planning. While targeted community engagement is undertaken primarily through the Locality Empowerment Groups and Priority Neighbourhood

Partnerships, the simulator enabled CPA to gauge more generally the attitude, priorities and values of the people and communities across Aberdeen to inform the development of the refreshed Local Outcome Improvement Plan. The simulator allowed participants to choose from a set of projects and to rank those projects in relation of importance to the participant. With restrictions in place due to the pandemic, the online simulator provided a real opportunity for us to check in with the public to ensure that we are on track, or understand where we need to do more. The simulator was open between 1 – 31 March 2021, during which time a total of **2,642 people took part**. In general, there was broad representation across demographic groups and areas of the City. A summary of the results is available to view [here](#). The introduction of the values simulator has enabled more citizens to express what is important and of value to them and for their community. It is one of a range of tools we will be testing with communities to maximise engagement, participation and empowerment.



[City Voice](#) is the name of our Citizen’s panel and another important and well established method of gathering views from communities across the City. At the beginning of 2022 we completed a review of City Voice to increase response rates, improve the usefulness of the questionnaires and enhance the experience of panel members. Engagement with panel members, the Youth Council and wider stakeholder was undertaken as part of the review. Key recommendations following the review include:



- Refreshing the existing panel now and every 3-5 years
- Targeted recruitment to address under-represented groups
- Surveys should be kept short, taking no longer than 15 minutes to complete
- Forward planning to determine number of surveys needed during the year and cut down on production time
- A use panel to help develop good surveys
- Encourage digital participation
- More timely reporting of results and better communications
- Testing of translations services
- Signposting to further opportunities to get involved in the work of the Partnership

Implementation of these recommendations is now underway with the first step being to refresh the existing panel. Current panellists are being asked if they still want to be on the panel and this will be followed by a recruitment exercise to encourage new people to join the panel and give us their views.

Community funding and participatory budgeting

The Fairer Aberdeen Fund is allocated by Aberdeen City Council to tackle poverty and deprivation, contributing to the LOIP Stretch Outcome 1: No one will suffer due to poverty by 2026. The Fund is allocated by a deliberative participatory budgeting approach, with a Board made up of Elected Members, Community Planning Partners, and community representatives with lived experience. The Fund supports initiatives and services in priority areas, as well as vulnerable groups across the city. In 2021-22 £1.6m was made available to support this work. 35,610 people were involved or benefitted from the 38 funded initiatives within the main programme.

The Fairer Aberdeen Board allocated £75,000 to undertake a PB event during February 2022 with an additional £25,000 made available through the ACC Environmental Policy Team. A steering group made up of partners and community representatives prioritised the funding for initiatives to improve the health and wellbeing of young people, recognising the impact the pandemic has had on their mental health and wellbeing, relationships with their peers and their activities and social lives. Improving the mental health of young people by engaging them with the natural environment and tackling climate change was also a priority.





26 applications were received from organisations working across the city. Many groups had innovative ideas on how to improve the natural environment and encourage young people to engage with outdoor spaces. These included community gardens, food growing, coastal learning activities, outdoor cooking facilities, installing fitness and sports equipment in parks and green spaces, event shelters, litter clean ups and native tree planting along the banks of the Rivers Dee and Don. Activities also included dance, theatre, music, singing, street art, outdoor learning, environmental improvements and outdoor activities and sports.

Improvement priorities 2022/23

- Revise and develop our Community Empowerment Strategy with communities and partner stakeholders
- Strengthen involvement of communities in community planning city wide and at locality level via development of the Locality Empowerment Groups and Priority Neighbourhood Partnerships
- Continue to recruit and develop community connectors to represent communities as part of Community Planning Aberdeen improvement projects, providing community friendly training on improvement methodology and community learning and development support
- Deliver the revised Community Learning and Development Plan and develop mechanisms for reporting progress to the Community Empowerment Group
- Test changes to City Voice to increase the representative response rate to questionnaires and improve experience of panel members as well as continue to test new ways of engaging the public on important issues
- Adapt the Participatory Budgeting Toolkit developed for ACC to promote and encourage PB across all partner organisations and explore how pb will be used to further support community participation and empowerment.

Who's Who

CPA Board and Management Group Provides strategic leadership and direction.

<p>Chair CPA Board</p>  <p>Councillor Alex Nicoll, ACC</p>	<p>Vice-Chair of CPA Board</p>  <p>Kate Stephen, Police Scotland</p>	<p>Partners involved</p> <ul style="list-style-type: none"> • Aberdeen City Council • NHS Grampian • Aberdeen City Health and Social Care Partnership • Police Scotland • Robert Gordon University • SFRS • University of Aberdeen • Skills Development Scotland • North East Scotland College • Nestrans • Active Aberdeen Partnership • Scottish Enterprise • Civic Forum • ACVO
<p>Chair Management Group</p>  <p>Gale Beattie, ACC</p>	<p>Vice-Chair of Management Group</p>  <p>David Howieson, Police Scotland</p>	

Outcome Improvement Groups



Anti-Poverty Group Preventing suffering due to poverty.

<p>Chair</p>  <p>Derek McGowan, ACC</p>	<p>Vice Chair</p>  <p>Lawrence Johnston, SCARF</p>	<p>Lead Contact</p>  <p>Susan Thoms, ACC</p>	<p>Partners involved</p> <ul style="list-style-type: none"> • Aberdeen City Council • Aberdeen Health and Social Care Partnership • ACVO • CFine • Civic Forum • DWP • GREC • NHS Grampian • North East College Scotland • SCARF • University of Aberdeen
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Aberdeen Prospers Responsible for improving our economy.

<p>Chair</p>  <p>Allison Carrington, SDS</p>	<p>Vice Chair</p>  <p>Duncan Abernethy, NESCOL</p>	<p>Lead Contact</p>  <p>Arshia Khatir, ACC</p>	<p>Partners involved</p> <ul style="list-style-type: none"> • Aberdeen City Council • Skills Development Scotland • North East Scotland College • Nestrans • Robert Gordon University • Scottish Enterprise • Civic Forum • ACVO • DWP
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Integrated Children's Services Board Ensuring children are the future.

<p>Chair</p>  <p>Graeme Simpson ACC</p>	<p>Vice Chair</p>  <p>Tracy Davis, NHS Grampian</p>	<p>Lead Contact</p> <p>Lydia Ross, ACC</p>	<p>Partners involved</p> <ul style="list-style-type: none"> • Aberdeen City Council • ACVO • Children's Hearings Scotland • NHS Grampian • Police Scotland • Scottish Children's Reporters Association • Scottish Fire and Rescue • ACHSCP • Active Aberdeen Partnership • Skills Development Scotland
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Resilient, Included & Supported Group Helping people live independently.

<p>Chair</p>  <p>Bryan Nelson SFRS</p>	<p>Vice Chair</p>  <p>Alison MacLeod, ACH&SCP</p>	<p>Lead Contact</p>  <p>Amy Richart ACHSCP</p>	<p>Partners involved</p> <ul style="list-style-type: none"> • Aberdeen City Health and Social Care Partnership • Aberdeen City Council • ACVO • NHS Grampian • Scottish Fire and Rescue Service • Police Scotland • Alcohol and Drugs Partnership • Active Aberdeen Partnership
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Community Justice Group Improving outcomes for people involved in the justice system.

Chair	Vice Chair	Lead Contact	Partners involved
 <p>Derek McGowan, ACC</p>	 <p>Darren Bruce, Police Scotland</p>	 <p>Chris Parker ACC</p>	<ul style="list-style-type: none"> • Aberdeen City Council • Health and Social Care Partnership • Crown Office & Procurator Fiscal • NHS Grampian • Police Scotland • Scottish Courts and Tribunals • Scottish Fire and Rescue • Scottish Prison Service • Skills Development Scotland • ACVO • Alcohol and Drugs Partnership • Civic Forum • Active Aberdeen Partnership • Community Justice Scotland

Alcohol and Drugs Partnership Tackling issues arising from substance misuse.

Chair	Vice Chair	Lead Contact	Partners involved
 <p>Gale Beattie, ACC</p>	 <p>Dermot Craig, TBC</p>	 <p>Simon Rayner, ADP</p>	<ul style="list-style-type: none"> • Police Scotland • Aberdeen City Health and Social Care Partnership • Aberdeen City Council • NHS Grampian • ACVO • Scottish Fire and Rescue Service • Scottish Prison Service • Active Aberdeen Partnership • Alcohol and Drugs Partnership • Aberdeen in Recovery • Civic Forum • Aberdeen in Recovery





Sustainable City Group Creating a safe, attractive, welcoming environment.

Chair	Vice Chair	Lead Contact	Partners involved
 <p>Jillian Evans, Public Health, NHS Grampian</p>	 <p>David Dunne, ACC</p>	 <p>Jacqui Bell, NHS Grampian</p>	<ul style="list-style-type: none"> • Aberdeen City Council • Active Aberdeen Partnership • ACVO • Civic Forum • NHS Grampian • Police Scotland • Scottish Fire and Rescue Service • Sport Aberdeen • Nestrans • SEPA • Scottish Natural Heritage

Community Empowerment Group Ensuring community perspective.

Chair  Michelle Cochlan, ACC	Vice Chair  Maggie Hepburn, ACVO	Vice Chair  Jonathan Smith, Civic Forum	Partners involved <ul style="list-style-type: none"> • Aberdeen City Council • ACVO • Aberdeen Health and Social Care Partnership • Civic Forum • Grampian Regional Equality Council (GREC) • Police Scotland • Scottish Fire & Rescue Service • NHS Grampian • University of Aberdeen
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Community Planning Team Provides strategic support to Partnership colleagues.

 Michelle Cochlan, Community Planning Manager, ACC	 Allison Swanson, Improvement Programme Manager, ACC	Lydia Ross, Performance and Strategy Development Officer, ACC
 Anne McAteer, Research Officer, ACC	 Martin Wyllie, Transformation and Improvement Advisor, ACC	

Integrated Locality Planning Team Responsible for delivering our three Locality Plans.

South



Lauren Mackie,
Public Health Coordinator, ACHSCP

Central



Chris Smillie,
Public Health Coordinator, ACHSCP

North



Andrea Gilmartin,
Public Health Coordinator, ACHSCP

Torry



Rachel Harrison
Senior Housing Officer, ACC

Tillydrone, Seaton, Woodside



Paul Tytler
Locality Manager, ACC

**Northfield, Mastrick, Middlefield
Heathryfold, Cummings Park**



Martin Smith
Locality Manager,
ACC

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ABERDEEN CITY COUNCIL

COMMITTEE	Strategic Commissioning Committee
DATE	1 September 2022
EXEMPT	N/A
CONFIDENTIAL	No
REPORT TITLE	Climate Weighting in Contracts Update
REPORT NUMBER	COM/22/189
DIRECTOR	Gale Beattie
CHIEF OFFICER	Craig Innes
REPORT AUTHOR	Mel Mackenzie
TERMS OF REFERENCE	4.3

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to provide the Committee with an update on the inclusion of a climate weighting in contracts the Council procured in financial year 01 April 2021 – 31 March 2022.

2. RECOMMENDATION(S)

That the Committee: -

- 2.1 Notes the statistics for climate weighting included within contracts in financial year 2021-2022;
- 2.2 Notes the positive outcomes achieved through procurement activity as outlined within the report; and
- 2.3 Notes that in future the Annual Procurement Report will include a section on Climate Reduction outcomes achieved through procurement and contracting activity.

3. CURRENT SITUATION

- 3.1 On 3rd March 2020 the Council considered and approved the General Fund Revenue and Capital Programme 2020/21 Report (RES/20/065), which included the recommendation as set out below:

Net Zero Transition

(iv) to instruct the Head of Commercial and Procurement to introduce a climate friendly weighting for contracts the Council procures and report back to the Strategic Commissioning Committee on the outcomes achieved annually.

- 3.2 On 16 June 2021 the Strategic Commissioning considered the Committee Commercial & Procurement Shared Service – Climate Update report and noted work carried out up to that date on inclusion of a Climate Friendly weighting in Contracts. In line with the original instruction this report has been prepared to give an update on the inclusion of a climate weighting in contracts the Council procured in financial year 01 April 2021 – 31 March 2022.

Procurement Policy & Guidance – Climate Change Duties

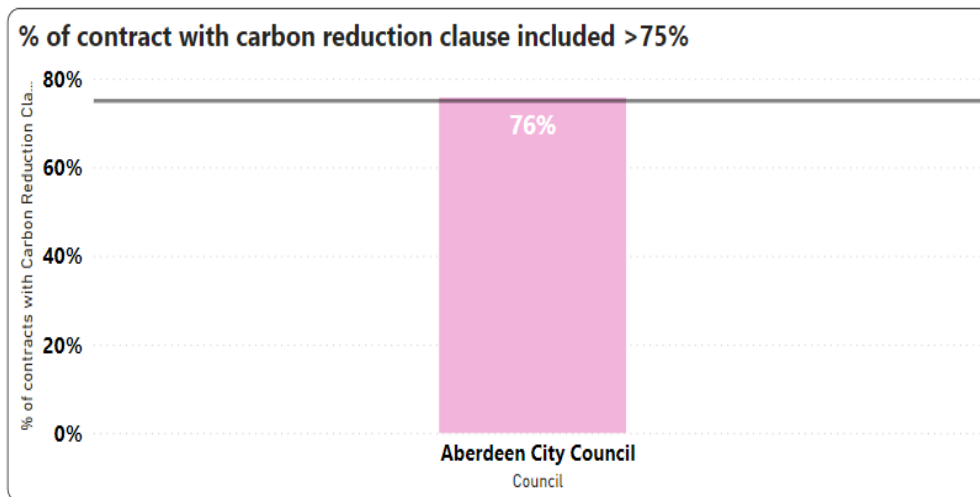
- 3.3 The Council's Sustainable Procurement and Community Benefits Policy guides sustainable procurement activity at a strategic and operational level, contributing positively and progressively to duties and commitments under Scottish Climate commitments. The policy is sufficiently agile to contribute to broader climate positive aspirations which support global energy transition, application of meaningful circular economy measures and a net zero future for Aberdeen. Strategic and practical guidance is provided at key stages: identification of need, specification development, selection/award and contract management. Policy/guidance assists procurers to proactively address key aspects of the duties: mitigation (ensuring reduction in greenhouse gases/enhancing carbon storage), adaptation (e.g., flood prevention) and maximising added social, economic and environmental value in our procurements and national frameworks call offs.

Procurement Activity – Climate Change Duties

- 3.4 In each annual period the Commercial & Procurement Shared service contribute towards the Aberdeen City Council Climate Change report and provide information relating to how procurement activity by the organisation has contributed to its compliance with climate changes duties aligned to policy and duties and commitments under the Scottish Climate commitments. Appendix 1 shows a summary of key outcomes demonstrated through existing contracts in this period and outcomes agreed as a result of procurement activity in 2021 – 2022. This is not a full representation of all activity as data is still being gathered across contracts/procurements for the Climate Change return.

Procurement Statistics (Climate)

- 3.5 A target figure was included in Commercial & Procurement Shared Service KPI's for financial year 2021 – 2022 – inclusion rate of greater than 75% in regulated procurements. In Quarter 1 2021-2022 the inclusion rate of Climate criteria in procurement activity was 55%, through engagement with delegated procurers and support in developing criteria in procurements in Q4 2021-2022 the target was exceeded, and 76% inclusion rate achieved as shown in the extract from the Commercial & Procurement Shared Service Dashboard below:



Appendix 2 – Regulated Procurements with Climate Criteria/Outcomes 2021-2022 shows a breakdown of the contracts where Climate Criteria was included in the tender and is now captured within the contract to ensure delivery.

Proposed Activity 2022-2023

- 3.6 In the reporting period, the Commercial and Procurement Shared Service (C&PSS) has continued to engage actively and positively in the net zero/sustainable procurement agenda at a local, regional and national level. Every opportunity is taken to contribute positively to the national policy agenda via working groups, User Intelligence Groups and responding constructively to statutory consultations. Options and assumptions continue to be developed and challenged in the context of cross-functional teams e.g., options for Climate Friendly Criteria (including comprehensive appraisal of carbon calculator tools) and assessment of how impacts could be monitored and reported upon.
- 3.7 C&PSS has reviewed the forward pipeline of procurements for financial year 2022-2023 and identified opportunities to include climate friendly criteria. Projects will be reviewed on a continuous basis. A further review of potential options for a system will be conducted with a view to implementing a system to monitor, measure and report on Community Benefits, Fair Work Practices, Sustainability and Climate outcomes achieved through procurement activity.

4. FINANCIAL IMPLICATIONS

- 4.1 There are no direct financial implications from the recommendations of this report.

5. LEGAL IMPLICATIONS

- 5.1 There are no direct legal implications from the recommendations of this report.

6. ENVIRONMENTAL IMPLICATIONS

- 6.1 Consideration is included within Procurement Business Cases as to how the proposed contract will support the Council's climate commitments. If no criteria are indicated to be included at this stage, officers are asked to confirm why this is the case so a level of challenge. Standard wording is included in procurement templates to ensure this is captured at tender stage through to awarded contract.

7. RISK

Category	Risks	Primary Controls/Control Actions to achieve Target Risk Level	*Target Risk Level (L, M or H) *taking into account controls/control actions	*Does Target Risk Level Match Appetite Set?
Strategic Risk	Lack of progress at a national level, hinders local progress.	ACC will continue to participate in the national conversations, the local approach developed will allow for progress in the interim until such time as progress is made nationally.	L	Yes
Compliance	Increased focus on Climate Change leads to loss of focus on aspects	A balanced approach is proposed to be adopted to ensure that increased focus on carbon/climate does not diminish all other aspects of the Sustainable Procurement Duty.	L	Yes
Operational	N/A	N/A	N/A	Yes
Financial	N/A	N/A	N/A	Yes

Reputational	Lack of understanding on what outcomes we are looking to achieve.	Ensure clear guidelines are in place prior to including criteria for Suppliers and for Employees undertaking procurement activity. Highlight positive changes achieved regularly.	L	Yes
Environment/Climate	Failure to capture any impact from Contracts where the Climate Criteria is included	Establish a robust approach to Supplier Reporting in the absence of a Public Sector calculator.	M	Yes

8. OUTCOMES

<u>COUNCIL DELIVERY PLAN</u>	
	Impact of Report
Aberdeen City Council Policy Statement	The proposals in the report have no direct impact on the Policy Statement.
Aberdeen City Local Outcome Improvement Plan	
Prosperous Economy Stretch Outcomes	Actions to reduce carbon emissions, protect and improve the environment and will indirectly support stretch outcome 1 by having a positive impact on health and wellbeing.
Prosperous People Stretch Outcomes	Stretch outcome 11 - Actions to reduce carbon emissions; protect and improve the environment can have a positive impact on health and wellbeing.
Prosperous Place Stretch Outcomes	The proposals in this report support the delivery of stretch outcome 14 - carbon emissions reduction by 42.5% by 2026.
Regional and City Strategies	Inclusion of Climate Friendly Weightings would support several Regional and City Strategies, Strategic and Local Development Plans, Local Outcome Improvement Plan.

UK and Scottish Legislative and Policy Programmes	The proposal within this report supports the Council's compliance with Part 4 of the Climate Change (Scotland) Act 2009 and Climate Change (Emissions Reduction Targets) (Scotland) Act 2019.
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9. IMPACT ASSESSMENTS

Assessment	Outcome
Integrated Impact Assessment	Not required
Data Protection Impact Assessment	Not required
Other	Not required

10. BACKGROUND PAPERS

None

11. APPENDICES

None

11. REPORT AUTHOR CONTACT DETAILS

Name	Melanie Mackenzie
Title	Strategic Procurement Manager (Interim)
Email Address	MeMackenzie@aberdeencity.gov.uk
Tel	07795 316388

Appendix 1 – Climate Change Duties – Outcomes existing contracts/new procurements 2021-2022

Contract / Procurement	Outcomes
Managed Print Contract (Aberdeen City/Aberdeenshire)	From an original estate of over 5,000 unmanaged print devices in 2016 the contract systematically eliminated use of small, inefficient desktop printers requiring regular consumable replacement and rationalised to under 50% by 2018 to ENERGY STAR® power saving models. Supported by a Print Policy that drove duplex and mono print as default with encouragement to scan and move paper to digital to reduce resources and eliminate waste. The outcomes being reduced print volumes averaging 10% year on year, with an estimated 270M fewer sheets of paper used since 2016 (the equivalent to 32,393 trees). Overall, the Sustainability Calculator reports a 30% reduction in: Energy: (annualised BTUs), Greenhouse Gas Emissions (Annualised Pounds GHG) and Solid Waste (annualised Pounds SW.) Specifically, from 2018 to 2022 the CO2 emissions from electricity have reduced by approximately 13% and from paper production by 50%. The contract also ensures all removed devices are governed via Waste from Electrical and Electronic Equipment (WEEE) compliant processes and used consumables are managed through the Xerox Green World Alliance programme to recycle – minimising environmental impacts and maximising opportunities to positively contribute to the global circular economy agenda.
Energy from Waste (Aberdeen City, Aberdeenshire and Moray Councils)	The award of a contract for the construction of an Energy from Waste plant working towards fulfilling Zero Waste Plan requirements has been made with the facility targeted to be operational by 2023. This aims to provide a long-term solution for non-recyclable waste produced in the North East of Scotland. Facility will provide a viable solution for residual waste that will generate significant, wider benefits e.g., electricity generation and heat for local residents as a sustainable means of reducing fuel poverty. Forecasts indicate plant will process circa 150,000 tonnes of non-recyclable waste pa. Modern combustion technology utilises flexible, future-proof, cutting-edge process control. High temperature combustion provides electricity and heat from the production of steam. Project has the potential to heat 10,000 homes otherwise reliant on fossil fuels. Forecasts show around 12MW of electricity, and/or 20MW of heat as steam or hot water will be produced.
Aberdeen Hydrogen Bus Projects	Hydrogen buses only emit water vapour so reducing carbon emissions/air pollution compared to diesel equivalents they are replacing. The Hy Transit and HyVLoCty single decker hydrogen buses were retired at the end of 2019 and have been allocated to various learning institutions for training / parts purposes. The new hydrogen fuel cell electric double decker buses as part of the JIVE Project are a world first and arrived in November 2020 with testing phase until full launch in January 2021. Since launch in January, the fleet of 15 buses has already saved 170,000kg of CO2 – the equivalent of taking 42 cars off the road for a year. This is considered to mark a significant step forward in improving the city’s air quality for residents.

Fuel Cell/Hydrogen//Electric Vehicles	<p>In the reporting period, two Hyundai Nexos were deployed into the Council Fleet Car Club operated by Cowheels and one allocated to the Lord Provost (July 20) Two H2ICED (Hydrogen Internal Combustion Engine) road sweepers deployed onto the Council fleet (July + November 20) and 2 x Nissan eNV200 EVs purchased for the harbour through the EU CIVITAS PORTIS project Due to Covid 19 pandemic, the lease, purchase and deployment of other vehicles has been delayed. In the reporting period, a comprehensive fleet review was carried out to assess potential H2 demand and electric vehicles potential uptake. The findings of the review are linked here in terms of charge points, Aberdeen City Electric Vehicle Framework (and supporting Evidence Base and Baseline report) were approved by the Council's City Growth and Resources Committee in February 2021. A tariff for use of publicly available EV charge points was introduced in June 2020 (38p connection fee and 19p per kWh thereafter) A further 3 x rapid triple charger and 4 x fast chargers, each capable of recharging two vehicles at once, purchased and installed in Frederick Street car park. 2 x rapid triple chargers purchased and now operational for the harbour through the EU CIVITAS PORTIS project. 4 x replacement fast chargers (each capable of recharging 2 vehicles at once) purchased for Craibstone Park and Ride, these will replace older, less reliable units.</p>
Aberdeen City Hydrogen Energy Storage (ACHES)	<p>The facility runs off a green tariff so there are no emissions emitted, only emissions saved. During the reporting period a trial was facilitated on a tube trailer filling from the station with quantities shipped to Northern Ireland for use in their buses.</p>
Hydrogen Hub	<p>On the 11 March 2022, the Council and bp signed an agreement to form a joint venture partnership that will deliver a scalable green hydrogen production, storage and distribution facility in the city powered by renewable energy. The Aberdeen Hydrogen Hub is to be developed in three phases in response to growing demands for hydrogen. Phase one, which involves delivery of a green hydrogen production and transport refuelling facility powered by a solar farm, is targeting first production from 2024, delivering over 800 kilograms of green hydrogen per day. Future phases could see production scaled up through further investment to supply larger volumes of green hydrogen for rail, freight and marine, as well as supply of hydrogen for heat and potentially export. This expansion would be enabled by the expected increased availability of local renewable energy sources, including developments that emerge from the ScotWind offshore wind leasing round. The Aberdeen Hydrogen Hub programme will support Aberdeen City Council's ambitions to create a climate positive city and build inclusive growth through supporting hydrogen supply chain development, skills and training, and wider community benefits.</p>
Electricity Call off from National Framework	<p>Promoting greener power: option of Renewable Energy Guarantee of Origin (REGO) certificates at a fixed rate; range of Energy Efficiency Services available as additional services and opportunities to sell energy back to the grid.</p>
Natural Gas Call off from National Framework	<p>Sustainable measures and energy performance guarantee option to ensure a range of energy conservation measures.</p>
Water Call off from National Framework	<p>Climate Change Emergency measures including intelligent water management programme for reducing water usage with associated reduction in CO2 emissions.</p>

Appendix 2 – Regulated Procurements with Climate Criteria/Outcomes 2021-2022

Notice Type	Nature	Title
OJEU Contract Notice	1 Services Contract	Event Production Services
OJEU Contract Notice	1 Services Contract	Collection, Storage and Redelivery of Household Belongings Framework Agreement 2022
OJEU Contract Notice	1 Services Contract	Provision of Counselling Services for Schools
Site Notice	1 Services Contract	Community Hosting Service Youth Homelessness (Aberdeen City and Aberdeenshire)
OJEU Contract Notice	1 Services Contract	Aberdeen Car Club
OJEU Contract Notice	0 Supply Contract	Sole supplier framework for the Rolling Programme for the replacement of Technical LEV and Technical Machinery in Aberdeen City Council Secondary Schools
Site Notice	1 Services Contract	National Assistance Funeral Services
OJEU Social And Other Specific Services Public Contracts Contract Notice	1 Services Contract	Housing Support Service Young People Accommodation Based - Aberdeen City
OJEU Contract Notice	1 Services Contract	Energy Efficiency Information, Support and Advice Services
OJEU Contract Notice	1 Services Contract	EES: ABS Managing Agent
OJEU Contract Notice	1 Services Contract	Management of Catenary Cable System and Festive Lighting
	Stage 2	Replacement Kitchens and Bathrooms Framework
	Stage 2	Replacement Programme of Secondary Construction Elements (Re-issue)
	Stage 2	South College Street Junction Improvements (Phase 1)
	Stage 2	Aberdeen Hydrogen Hub Strategic Partnership
	Stage 2	Repair Works to Low Rise Properties (Framework)

Stage 2	Repair Works to Construction Systems and High-Rise Properties (Framework)
Stage 2	Design and Build contractor for Heat Network, Torry, Aberdeen V3
Stage 2	Flat Roof Replacement Works (Framework)

ABERDEEN CITY COUNCIL

COMMITTEE	Strategic Commissioning Committee
DATE	1 September 2022
EXEMPT	Yes – Para 8 Part exempt – Appendices 2 & 5-8; otherwise public.
CONFIDENTIAL	No
REPORT TITLE	Work Plan & Business Cases – Revenue
REPORT NUMBER	COM/22/188
DIRECTOR	Gale Beattie
CHIEF OFFICER	Craig Innes
REPORT AUTHOR	Mel Mackenzie
TERMS OF REFERENCE	3.1.1

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to present procurement work plans where expenditure is included for the Commissioning, Customer and Operations Functions to Committee for review and to seek approval of the total estimated expenditure for the proposed contracts as contained in the Procurement Business Cases appended to the report.

2. RECOMMENDATIONS

That the Committee: -

- 2.1 reviews the workplans as detailed in the Appendices for the Commissioning, Customer and Operations Functions;
- 2.2 approves the procurement business cases, including the total estimated expenditure for the proposed contracts; and
- 2.3 notes the content of Appendix 3 - 3.10 Memos (Exemption Urgency) and Appendix 4 4.1.3 Forms (Technical Exemption).

3. CURRENT SITUATION

- 3.1 The ACC Procurement Regulations 2022 require that authority to incur expenditure must be sought prior to any invitation to tender or contract entered into. The method of authorising depends upon the contract value, with contracts above £50,000 (supplies/services) or £250,000 (works) to be listed on a workplan with an associated Procurement Business Case and submitted by the relevant Chief Officer to the Strategic Commissioning Committee (Revenue budget only), and/or to City Growth and Resources Committee (Capital and Capital with Revenue implications). The approval of the applicable Committee is required prior to the procurement being undertaken.

3.2 Committee is asked to review the Commissioning, Customer and Operations Function work plans and to approve the expenditure detailed in the Procurement Business Cases appended to the report.

4. FINANCIAL IMPLICATIONS

4.1 The indicative value of each of the proposed contracts is shown within the workplan and in the Appendices. The ability to have an overview of contract expenditure is aligned to Core Outcomes of the LOIP and the whole systems commissioning cycle approach. The robust approach to governance ensures that all contracts are aligned to the approved budget provision for each financial year with controls in place for flexibility if required. This also assists the Council in meetings its statutory duty to keep a Contracts Register.

5. LEGAL IMPLICATIONS

5.1 The contracts shall be procured in accordance with procurement legislation and the Commercial Legal Team within C&PS shall provide legal advice where necessary, legal commentary has been sought and is included within each Procurement Business Case.

6. ENVIRONMENTAL IMPLICATIONS

6.1 Consideration is included within each Procurement Business Case as to how the proposed contract will support the Council's climate commitments. If these are not to be included, officers are asked to confirm why this is the case. Standard wording is included in procurement templates to ensure this is captured at tender stage through to awarded contract.

7. RISK

Category	Risks	Primary Controls/Control Actions to achieve Target Risk Level	*Target Risk Level (L, M or H) <i>*taking into account controls/control actions</i>	*Does Target Risk Level Match Appetite Set?
Strategic Risk	Contract expectations not being monitored or managed.	Contract Management consideration in business cases, guidance and training available for officers	M	Yes
Compliance	Failure to comply with internal procurement regulations and procurement legislation	Robust process for review of individual business cases and proposed	L	Yes

		approach to procurement.		
Operational	Unable to control demand	Robust process and focus on demand reduction strategies, contract terms developed to be more flexible.	L	Yes
Financial	Escalation of costs Differing market conditions depending on commodity or service	A strong focus on value for money in all commissioning activities and market engagement or use of Business Intelligence to engage with market / ascertain changes/trends.	M	Yes
Reputational	Insufficient information provided by officers, lack of transparency.	Robust process for review of individual business cases and proposed approach to procurement.	L	Yes
Environment/Climate	Failure to consider sustainable options.	Environmental consideration within business cases and environmental clauses within tender documents.	L	Yes

8. OUTCOMES

<u>COUNCIL DELIVERY PLAN</u>	
	Impact of Report
Aberdeen City Council Policy Statement	The ability to have an overview of contract expenditure is aligned to Core Outcomes of the LOIP and the whole systems commissioning cycle approach.
Aberdeen City Local Outcome Improvement Plan	
Stretch Outcomes (Prosperous Economy/People/Place)	Community Benefits, Fair Work and Climate requirements are incorporated into all ACC Procurement Activity, consideration is given to the Stretch Outcomes within the LOIP at the development phase.

Regional and City Strategies	The proposals within the business cases appended to this report support Key Regional and City Strategies, details of anticipated outcomes are contained within each the business cases.
UK and Scottish Legislative and Policy Programmes	Each of the business cases appended to the report contains details of the legislative and policy programmes to be complied with.

9. IMPACT ASSESSMENTS

Assessment	Outcome
Integrated Impact Assessment	Not required
Data Protection Impact Assessment	Not required
Other	Not required

10. BACKGROUND PAPERS

None

11. APPENDICES

Public

Appendix 1_Final Revenue _Work Plans_PUBLIC_010922

Appendix 3 - 3.10 Memos (Exemption Urgency)

Appendix 4_4.1.3 Forms (Technical Exemption)

Private

Appendix 2_Final Revenue _Work Plans_PRIVATE_010922

Appendix 5 - 8 Business Cases

11. REPORT AUTHOR CONTACT DETAILS

Name	Melanie Mackenzie
Title	Strategic Procurement Manager (Interim)
Email Address	MeMackenzie@aberdeencity.gov.uk
Tel	07795 316388

Commissioning Work Plan	Committee: Strategic Commissioning Committee	Date of Committee: 01/09/22
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Reference	Function	Cluster	Description of Requirement	Type of Budget	Estimated Start date of Contract or Extension	Estimated End date of Contract (Excluding extension)	Maximum Extension Period (months)	Estimated End date of Contract (Including extension)	Summary
000-LNFU4877	Commissioning	Governance	External Legal Services	Revenue	07/05/2023	06/05/2027	0	06/05/2027	The framework (or framework call off) is for the provision to ACC of External Legal Services which will, combined with the existing in-house provision by ACC's Legal Services in Governance and the Commercial Legal Team in Commercial and Procurement Services, assist ACC in fulfilling its statutory duties and achieving its objectives in a legally-compliant manner. These External Legal Services would be delivered by specialist external providers – normally where ACC's in-house legal officers do not have the specialist expertise or capacity to undertake the work in question.

Customer Work Plan	Committee: Strategic Commissioning Committee	Date of Committee: 01/09/22
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Reference	Function	Cluster	Description of Requirement	Type of Budget	Estimated Start date of Contract or Extension	Estimated End date of Contract (Excluding extension)	Maximum Extension Period (months)	Estimated End date of Contract (Including extension)	Summary
000-ELFM7498	Customer	Early Intervention & Community Empowerment	Housing Advice & Information Service (Contract Extension)	Revenue	01/04/2023	31/03/2024	0	31/03/2024	The Service provides in-court action advice to households facing eviction.
000-UKWQ1559	Customer	Data & Insights	Master Data Management Renewal 2022-2026	Revenue	26/09/2022	31/03/2026	0	31/03/2026	Contract for the provision of ongoing licencing, hosting & maintenance of our existing Master Data Management system which will enable the Council to effectively manage data from various

Operations Work Plan	Committee: Strategic Commissioning Committee	Date of Committee: 01/09/22
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Reference	Function	Cluster	Description of Requirement	Type of Budget	Estimated Start date of Contract or Extension	Estimated End date of Contract (Excluding extension)	Maximum Extension Period (months)	Estimated End date of Contract (Including extension)	Summary
TBC	Operations	Operations & Protective Services	Thinkproject/ CEMAR	Revenue/ Capital	14/09/2022	13/09/2027	0	13/09/2027	The Thinkproject CEMAR system is a secure cloud-based management system which supports the entire capital project lifecycle and is widely used across the construction industry.

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Appendix 3 - 3.10 Memo's (Exemption Urgency)

Function	Cluster	Description of Contract	Estimated Start date of Contract or	Estimated End date of Contract	Total Estimated Contract Value £	Summary of explanation of why the contract was urgently required and justification for suspension of procurement regulations, in whole or in part:
Resources	Corporate Landlord	Chapel Street Car Park Refurbishment works- The City Growth and Resources Committee on 25 August 2021 approved a report to lease 400 spaces at the Chapel Street car park to a 3rd party to facilitate a significant Inward Investment to the city centre.	Spring 2022	Spring 2025	1,400,000	The reason why these contracts are urgently required is the works and services need to be carried out immediately in order to meet the Council's lease obligations, the final negotiations and signature of which took place [at the beginning of May 2022]. The works and services require to be completed, implemented, or performed in time for entry by the tenant in October 2022. The contracts will be entered into by ACC for works and services that have already been procured by the tenant under competitive procedure. Aberdeen City Council – Resources, Corporate Landlord have entered into a lease agreement with BAPL for exclusive access to a number of spaces within one of the City's Multi-Storey Car Parks. As part of the agreement BAPL have provided a capital investment of £1m to meet the council's costs to carry out improvement works at the facility and for the deployment of a barrier control system which will manage access to the car park for authorised Shell users while restricting the amount of public customers than can access the car park during restricted times. The modifications to the car park including the procurement, installation and operation of the barrier control system are required to be completed by October 2022 to meet the conditions set out in the lease agreement.
Operations	Operative Services	Waste Management Kittybrewster Depot- EIS are employed by many sections of the Council to provide waste management services namely Building Services, Ground Services, Roads Services and Fleet Services. The works relate primarily to the provision of skips and the removal of waste products from different locations. Waste is organised within different categories for maximum recycling efficiencies. Each department would issue an annual Pecos order	01/06/2022	01/11/2022	175,000	Building Services have an ongoing requirement for waste management services for the removal of waste from their depot arising from works carried out to both tenanted properties and public buildings within Aberdeen City. There is currently no other option available for the removal of this waste which cannot be left to build-up. EIS currently provide a service that meets our requirements and will provide competitive rates for the next 6 months until a contract is in place and implemented.

Appendix 3 - 3.10 Memo's (Exemption Urgency)

Function	Cluster	Description of Contract	Estimated Start date of Contract or	Estimated End date of Contract	Total Estimated Contract Value £	Summary of explanation of why the contract was urgently required and justification for suspension of procurement regulations, in whole or in part:
Customer	Digital and Technology	The council has an existing contract for TotalMobile which is an on-premise solution and has a perpetual licence agreement. TotalMobile is central to the management of the housing repairs service. It currently processes 15,000 faults per month with an annual turnover of around £30m. Plans to move the Total system onto cyber secure hardware were stopped due to problems with compatibility of the software components. This is due to the suppliers investment in a fully compliant cloud service and the retirement of some on premise components	01/04/2022	31/03/2024	£483,000	The supplier has indicated that they will not support the current on premise offering beyond 31/03/2022. The process of dialogue around securing the product was underway in Q3 2021/22, the compatibility issue and ongoing support was identified late in Q3 and discussions commenced on moving to a compliant solution in December 2021.
Resources	Capital	Public liability and Commercial loss insurance in respect of the Undertrack crossing works for the Torry Heat Network.	08/08/2022	Spring 2023	£500,000	The purchase of cover for public liability for such activities can only be made through a broker directly approaching and negotiating with the insurance market place on behalf of the Council as no one insurer will be able to write the required £155m limit under the BAPA. A layered stack of insurers will be needed to reach the required £155m limit and negotiation with individual insurers for the layers will require the sharing of terms and pricing of the primary as well as excess layers.

Appendix 4 - 4.1.3 Forms (Technical Exemption)

Function	Cluster	Description of Contract	Estimated Start date of Contract or Extension	Estimated End date of Contract	Total Estimated Contract Value £	Reason for seeking approval under 4.1.3 Technical Exemption:
Customer	Digital & Technology	Anywhere 365 Contact Centre Software- The council has committed to a redesign of its current analogue telephony and a design project has been initiated to ensure that the full range of council services can be maintained as the public exchanges move from analogue services to digital services. A key decision point in this work is the identification of a suitable contact centre to support front line services and ensure continuity of the regional communications centre (RCC).	01/08/2022	31/07/2025	£296,876.19	<p>1. ACC specified that all configuration and client data should be stored in our existing 365 tenancy, ensuring security and availability for re-use without reliance on 3rd parties. A365 is the only Teams compliant contact centre that allows for all configuration and client data to be stored in the customer's tenant and not hosted in a third party environment. This satisfies the council's strategic policy on data governance and security. To cover GDPR and data sovereignty requirements the data is stored in the Council's SharePoint online (SPOL) and SQL-as-a-service environment.</p> <p>2. Due to the diversity of the ACC office sites (including hospitals, education sites, council sites etc.) the likely requirement for onward tailoring/ customization of the platform is high. A365 allows for almost full customisation.</p> <p>3. The Council has made a strategic commitment to leverage Dynamics 365 for customer services and casework systems – A365 and its native integration with D365 enables transactional data to be written between A365 and Dynamics. This is a unique selling point of A365 and a strong justification for the council as an integrated technology vs purchasing standalone product.</p> <p>4. A365 is the only Teams Compliant Contact Centre with 'Dialogue Studio' which allows for seamless integration with 3rd party software – it is a unique data driven product that utilises AI to analyse multiple sources of data and to engage with multiple end-points including CRM, 3rd party solutions, Chat Bots, web-content. As the council looks to mature in its means of engaging with customers/ members of the public, a more nuanced communication estate will be required.</p>
Customer	Customer Experience	Capita One Revenues and Benefits System Support and Maintenance	01/04/2023	31/03/2026	£543,200	<p>The council has a statutory duty to administer Council Tax, Housing Benefit and Council Tax Reduction.</p> <p>The Capita System supports the council's administration of Council Tax and Benefits. Council Tax is critical to the finances of the council by providing income of circa £115m per annum. The Council's requirements for Council Tax and Benefits software are met by the functionality of the current product.</p> <p>In addition, an On-Line Portal has been added to ensure the system delivers in an ever-changing digital environment. Further to the On-Line Portal, additional modules (E-Citizen) are to be purchased to provide more online functionality.</p> <p>Remote Support (Database Admin Services) of the system has been in place since November 2001 in agreement with Digital and Technology. Remote Support provides a level of Operating System support, a full database administration service and enhanced application</p>

Appendix 4 - 4.1.3 Forms (Technical Exemption)

Function	Cluster	Description of Contract	Estimated Start date of Contract or Extension	Estimated End date of Contract	Total Estimated Contract Value £	Reason for seeking approval under 4.1.3 Technical Exemption:
Customer	Digital and Technology	Phase 4 Robotic Process Automation	06/06/2022	05/06/2023	£550,000	<p>The council has contracted with Agilisys via the G Cloud framework to deliver robotic process automation as part of the Transformation Programme. Calculated savings to date are 1,506 days across a range of council services and clusters. In September 2021 Agilisys conducted a series of workshops to identify the next set of opportunities and the full list was considered by ECMT during budget prep and is in the process of being reviewed. Expected cost savings from phase 4 are £1.5m.</p> <p>The knowledge gained of ACC business and process by Agilisys through the first 3 phases of engagement is essential in enabling prompt return on investment to meet the budget target for 2022/23.</p>
Customer	Digital and Technology	Microsoft Unified Support	Jul-22	Jun-23	£339,441	<p>Microsoft Unified Support Contract for one year at a cost of £339,441. The council has made strategic investments in Microsoft core technologies to enable development of a digital business platform to support transformation of council services. The support of this platform is a fundamental element in ensuring it continues to deliver value.</p>

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